

# ETHICS, INTEGRITY AND APTITUDE

Time Allowed: 1:30 hr.

Max. Marks: 150

Q.	Marks	Instructions to Candidate
1.		<ul style="list-style-type: none"><li>• There are 8 questions.</li><li>• All questions are compulsory</li><li>• The number of marks carried by a question/part is indicated against it.</li><li>• Content of the answer is more important than its length.</li><li>• Answers must be written in the space provided.</li></ul> <p>Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.</p>
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8.		

Name BHUPATI ROHIT

Roll No. \_\_\_\_\_

Mobile No. \_\_\_\_\_

Date 5/10/16Signature Rohit

1. Invigilator Signature \_\_\_\_\_

2. Invigilator Signature \_\_\_\_\_

Roll No. \_\_\_\_\_

Q1. There is generally a difference between two groups of civil servants- one group always think in terms of public interest and tries to devise programmes and policies that best serve the public interest while there is another group, which in the name of public interest devises programmes and policies which run political campaigns of the government in power. The Home Minister has called a special meeting of the civil servants to listen to their problems in serving public interest and find ways for improvement.

Suppose you are in the first group, whose sole concern is public interest and you are attending the meeting. Answer the following questions based on the above case:

- (a) Would you make a point that, it is an intolerable abuse of power to serve the political campaign of the ruling party in the name of serving public or national interest? Why?
- (b) Do you agree that civil servants should follow the commands of the ruling class, which has a compulsion to fulfill commitments expressed in their manifesto based on which they have won electoral mandates?
- (c) How a civil servant can maintain political neutrality, which is one of the most important attribute of a good officer? Discuss with respect to the above case where one group of civil servants is fitted against you and they have their own opinion and reason for such stand.
- (d) If your Home Minister is willing to be with the other side, then how will you present your case to the Home Minister? (250 Words) (20 Marks)

a) I won't completely agree with the fact is intolerable abuse of power to serve political campaign, because this assumption can't be generalized to all politicians in all the circumstances.

Since politicians are the face of the government of that day, I would give my fullest support until the intentions of the politician is just & is for welfare of the society.

I would engage in negotiations <sup>with the politician.</sup> if at all the actions taken are subject to abuse of power & convince him to take action thinking about wider perspective which is the national interest. Good governance can be achieved only through organs

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relationship between the political class & bureaucratic class.

b) As per the code of conduct, the civil servants are duty bound to follow the commands of the ruling class.

Although the manifesto reflects the aspirations of the nation, it is the primary concern of the civil servant to implement the promised mandate.

But this implementation should be for the wider good for the society; if in case of <sup>there is</sup> conflict with the ruling class on implementation of a particular scheme, one should engage in constructive dialogue with the ruling class & give his best efforts to mend the original action given by politician so that it is a win-win situation.

c) As a civil servant one is duty bound to work for the government & support the government in case of crisis of governance.

The people of the country have voted the politicians by their choice, so therefore look upon politicians to fulfill their aspirations. So it is very important for civil servants to support the ruling class in all circumstances.

Speaking against the ruling class would result in collapse of confidence of people on the government which results in collapse of democracy. ∴ It is very

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essential to be political neutral which is a very important attribute of a good officer.

d) If the Home minister is willing to be with other side, I would do the following things:

\* I will present him with facts & figures of the progress the nation makes when programmes are designed to serve the best of public interest.

\* I will make them aware of the growing distrust of people on the government in the form which might be threat to the party's political future.

\* I will confront the other group of civil servants in a constructive argument regarding the advantages of putting nation's interest ahead of self interest which is short-term.

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Q2. You are District Magistrate and the city which falls under your jurisdiction has been seeing increasing tendency of unemployed people occupying pavement for shanty businesses, creating problems for commuters as well as occasional law and order problems, due to fight for space on the pavements. Sometimes some 'local goons' (strongmen) charge protection money from the businesses. There is an increasing tendency of occupying public space for business or renting. As per the information available above, what measures the DM is supposed to take? Give a picture of sequenced steps that would be effective with the least negative consequences. (250 Words) (20 Marks)

- (i) Firstly, I would call for a all stakeholder meeting which involves administrators from various departments, NGOs, representatives of these businesses & take stock of the situation by hearing to the concerns of all the stakeholders.
- (ii) Then, I would tell the police department to take immediate action against the "local goons" who charge protection money which is completely illegal & against the law.
- (iii) I will instruct the administration/municipal officers to prepare a database which contains information about the businesses & biodata of the people involved in it.
- (iv) Since the unemployed youth are earning their livelihood from these activities, it would be best to shift these businesses to a specific location in the city so that it doesn't cause any inconvenience to public at the same time the unemployed youth's business is still intact.

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(v) I will direct my departments to survey for a place where these vendors can carry on with their day-to-day activities.

(vi) Once the area has been allotted, it becomes very important to legally shift these businesses which involves providing licences, registration etc. Under, the Street vendors act passed by the parliament which provides for set up of Town vending committee (TVC)

(vii) I will coordinate with the TVC to make sure, safe rehabilitation & reconstruction process takes place.

Remarks

*Remarks*

Q3. Manual scavenging refers to the practice of manually cleaning, carrying, disposing or handling in any manner, human excreta from dry latrines and sewers. The Government of India has adopted two-pronged strategy - eliminating insanitary latrines and developing a comprehensive rehabilitation package for manual scavengers through a survey. However, while manual scavenging for many may have ended as a form of employment, the stigma and discrimination associated with it lingers on, making it difficult for former or liberated manual scavengers to secure alternate livelihoods.

This is quite a common social stigma attached with them in the society.

One day few manual scavengers, employed to clean sewer and toilets inside the District Court complex by the Public Works Department, were neither given any safety equipment, nor gloves. When the advocates in the court premises opposed this, the engineer ignored them by denoting the manual scavenging as "a small work" with no hazards involved. When opposed by few advocates, it led to a fight between PWD workers and advocates. Later advocates called a press conference and raised the issue - "We saw few workers who were clad in their inners and were inside the drain cleaning it with bare hands. We (lawyers) got together and opposed it but the engineers did not listen to us. Despite the Supreme Court passing a judgment on this issue, it is shocking that even in court complexes manual scavenging continues. Even government organizations are not following the government rules."

You are a district administration head. Due to the above stated case, following situation arises:

- (a) All those involved in the manual scavenging and others ad hoc safaikaramchari went on strike and demanded for better livelihood. When you called all the community members for a meeting to discuss the issue, no one turned up.
- (b) Advocates came to you and demanded for stringent action against the official and threatened to go on strike.
- (c) When you called to PWD official for understanding their version of the issue, they told you that it was an urgent assignment pressurized from above; thus they did not have time going for scheduled procedure. They felt very demotivated.
- (d) What are the best options available to solve the above stated problems? How will you effectively address all the issues? And also discuss limitations of each course of action.

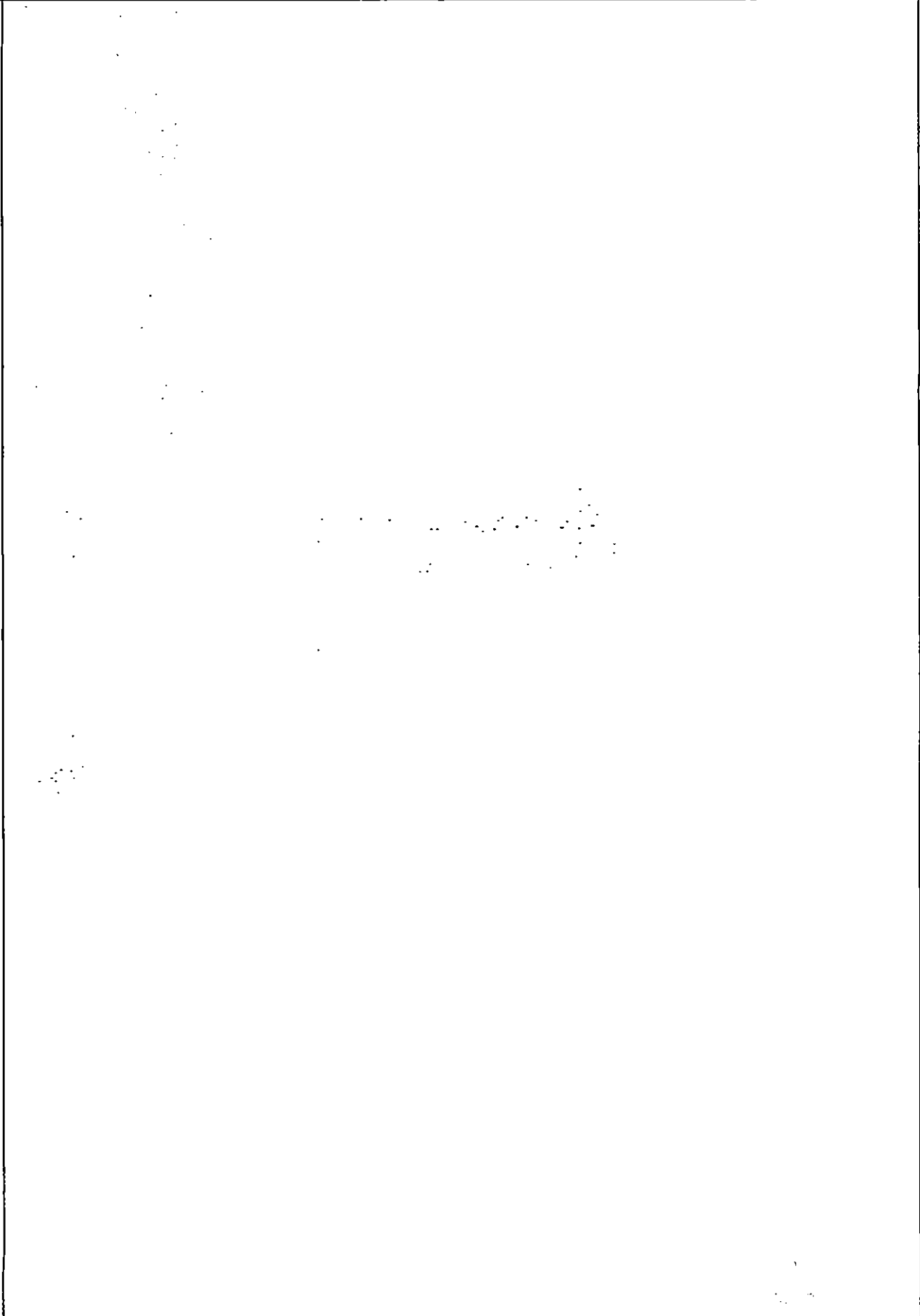
(250 Words) (20 Marks)

*Remarks*



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*Remarks*



*Remarks*

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*Remarks*

Q4. You are an education minister of a state. Recently, lot of reports on how women teachers of secondary school dresses up came and emphasized that many teachers wear ungracious and party type of attires against Indian cultural ethos while they are in school. People from one cultural group meet you and wants you to clear your mind about that to the public. There is an opinion in air that such things put indelible mark on the impressionable minds of the adolescent students about 'image of teachers' in general and 'women' in particular. Public expects something from you in the given situation. Answer the following questions related to it:

- (a) As a minister, when public is expecting something from you, what would you do to safeguard the Indian cultural ethos regarding teachers and women on dress matters?
- (b) You are a minister in official capacity and a public representative, but you must also have your personal opinion than the public expectations. Do you think that dress is a matter of personal choice and there should be no official dictate regarding it?
- (c) Also can you say that what matter is quality of education and not the type of dress teachers wear?
- (d) There must be views from both the sides, one may go with you and other will criticize you. Give arguments for and against the dress code for teachers in schools.

(250 Words) (20 Marks)

a) Since students look upto their teachers during their school life to inculcate good values, the matter of dressing is definitely a concern since Indians give at most importance to culture & take pride in it.

In India where educational institution is considered to be a "temple" like place, it is imperative to not disturb the social fabric of the institution which not in sync with cultural ethos.

Therefore, I would immediately pass the order to school to put reasonable restrictions on dressing for teachers so that the situation doesn't escalate.

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b) I think one should strike the right balance between public life & private life. Dressing is although one's own choice & has freedom to wear anything they want to.

But circumstances decides the way one dresses. In a school, where children are still in their mind development process as a teachers we are supposed to carry ourselves in a way so that, children take the right values. Since students today are exposed to wide variety of media which stereotypes & objectifies girls, it becomes important for teachers to think about their dressing.

~~As the same time dressing~~

As a responsible citizen, dressing depends upon the stakeholders involved in it when a person is in public or private. It is not necessary to go for coercive action regarding dressing of an individual.

c) Yes, I agree that quality of education is what is of at most importance.

To objectively see the situation, the student comes to school to seek knowledge rather not get affected by what he sees in case of teachers dressing.

But as humans we have a reflexive mind, & we go for opinion formations, judgments based

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on our experiences in and outside the school.

In a country like India, there exists ethics which is deeply rooted in its culture. Although ~~ethically~~<sup>morally</sup> teachers are not wrong in coming in dress they want to as long as they are providing quality education to students. But ethically they are wrong since most of our daily life draws directives from culture.

But as a progressive nation, it is very important to teach students non-conventional education like moral education etc. which help in building sense of temper & tolerance.

This will help bring balance between culture & modernity in all spheres of life so that there is less conflict.

d) For dress code

- sense of discipline maintained
- check on arbitrary freedom of teachers.
- helps build good values in students.



Against dress code

- it's about education & not dress.
- all citizens have freedom to wear what they want.
- helps student internalize modernity with respect to teachers at the same time.

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Q5. There is a dispensary in a rural area. It is the sole medical center in the region and provides health care facilities to people. But the dispensary is not following the biomedical rules and disposes a large quantity of waste in its backyard, which is affecting the health of the nearby people and is also affecting the animals.

- You are health inspector of the region and got the complaint related to it. This hospital is governed by family members of the district collector under which you work. Even public do not care much about this problem, as this is the sole hospital in that vicinity and they trust hospital as treatment and hospitality is good. Media and NGO's staff gets treatment at low charges and sometimes free also. You have already warned hospital about their responsibility but they don't take you very seriously.

- Identify three crucial problems that are obstacle to practical solution. Also discuss why these are 'crucial problem'.
- Find different steps for solution to this problem and argue their capacity to achieve desired results.
- Suggest the best course of action, that can help addressing the problem in this case. Why? (250 Words) (20 Marks)

a) (i) The public is blind eyed.

↳ It is crucial because the public is not at all affected by this waste dumping. So to garner public support is very tough in such a situation which can force the administration to take action.

(ii) The civil society, media are happy

↳ To raise any kind of protest or to bring a public uproar, the role of civil society & media is very important. Since their needs are being met, they won't protest.

↳ Without their support, bringing an issue of public interest in front of the society becomes very difficult.

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(iii) It is the sole hospital of the area  
 ↳ removal or any action against the hospital would lead to disruption of delivery of essential services to public.

∴ All these reasons are obstacle for a practical solution.

b) Create awareness amongst people/public about the effects of such dumping of biomedical waste.  
 ↳ since <sup>general public</sup> people are forces of change it will play 'a big role' in mass mobilization.

(ii) Engage with NGO & media

↳ once public is outraged, this needs a specific direction & organization for support which can help achieve objectives. NGOs & media have the capacity to do so which will put additional pressure on the administration.

(iii) Go to the district collector directly

↳ since is the head of the district & has power to ~~make & break~~ make decisions related to this issue. District collector can take immediate action with the passage of order to solve the problem.

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c) Mobilize support from public, NGOs & media in making the district collector to take immediate action by just finding a way to dispose off the waste safely without affecting the animals, environment in general.

Prepare strict guidelines for safe disposal of waste from hospitals & make liability to stringent action against the hospital in case of violation of rules.

Since it is the only hospital, it needs internal restructuring & reorganization rather than taking extreme steps which will affect the delivery of health services in the region.

Q6. Although a public servant is a public servant, no matter s/he is a man or woman, asking them for additional work beyond normal schedule is irksome and inconvenient to all. Suppose there is an outstanding civil servant (man), who always complete work within the stipulated time keeping nothing pending. Once in a while he is also burdened by pending works and he needs to call his staff to work in extended hours and even on selected weekend holidays. Answer the following questions:

- (a) If he wants to take additional hours of work from his staff on a working day beyond office hours, what he should do motivate him?
- (b) In the above situation, if he calls women staff members to stay in office for extended hours or come on holidays for completing pending works, what additional precautions he shall take and what support he can provide to them?
- (c) Had you been in his place, who would you like to call for extended work beyond official time men or women? Give reasons. (250 Words) (20 Marks)

a) A public servant of such integrity is looked upon by his staff as a leader. The civil servant completes his work not on his own but by coordination of his staff members. This requires a sense of dedication & loyalty from his staff towards him. He can motivate in the following way:-

- \* giving due credit for good work wherever required in their worklife to the staff.
- \* considering the opinion of his staff members in case of important decision making issues which require multiple perspectives.
- \* building informal relationship with fellow staff - e.g. having lunch together in office - sometimes, enquiring on staff's family life etc.
- \* inculcating habit of sharing burden of work than presuming staff with overload of work.

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\* giving freedom of working style so that it keeps the staff happy.

b) In case of female staff, the following precautions needs to be taken:-

- \* make sure she is being dropped back to home safely incase of extended work.
- \* during holidays, ask the women if she doesn't have family obligations rather than forcing her to come at any cost on days of festivals etc.
- \* Make sure there is enough security in the office premises preferably keep lady security guards in case there are female employees in the office.
- \* Since there would be lack of housekeeping staff, make sure she is made available with food, water etc so that there is no compromise of her normal working environment.

c) I would go for men because:-

- \* they are safer than women incase the work extends upto <sup>late</sup> night.
- \* Men in general less compulsory obligations at home  
For eg, a women might have to go back to take care of her child etc.

Remarks

~~\* Men in general are~~

Remarks

Q7. There is a marginal farmers' family which find agriculture as an occupation insufficient for providing food and meeting other basic needs of the family. You are the Block Development Officer in the concerned area. The farmer comes to you with his 12 years old daughter and 11 years old son with a request to engage the daughter as a cooking and cleaning help and the son as a tea vendor in your office; otherwise his distressed family would be ruined. Since you are the 'biggest' accessible person around, they come to you with a great hope for help. Answer the following questions:

- Since you and your wife are working, by agreeing to farmer's request you would help a family in a crisis on the one hand and get some support for your family and office on the other, would you agree with it as it is win-win situation for both?
- What are the other considerations that would come in your mind before taking the decision in favour of the farmer or denying him regarding it?
- What are the other alternative ways by which you can help the farmer in distress?

(250 Words)(20 Marks)

a) This is in a way abusing the power of a public servant. Even if it is a win-win situation it is short-term & has no long-term benefits. Although you can show sympathy by helping the farmer, but that doesn't solve the family's problem completely.

It would make the family dependent on my family, the children wouldn't get education as they won't go to school. The very life which is meant to realize full human potential & live life of dignity gets compromised.

b) ~~Immediate considerations~~

\* ~~how to make them meet basic needs.~~

\* ~~hiring children in office would be a form~~

Remarks

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*Remarks*

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*Remarks*

Q8. You are the DM of a district. The education and health inspector of the region has submitted a report which stated that the local goons and people of higher caste are not allowing ASHAs and school teachers to provide facilities to the downtrodden people. They sell the education and health kits in open market and even sarpanch is not able to take action due to social boundations. What will be your course of action? Evaluate each with respective merits and demerits. (150 Words) (10 Marks)

*Remarks*



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*Remarks*

