

32 1/2

- Understand the underlying issues & then answer objectively
- Manage your time properly
- Answer in correct "CONTEXT"

ETHICS, INTEGRITY AND APTITUDE

Time Allowed: 1:30 hr.

Max. Marks: 130

Q.	Marks	Instructions to Candidate
1.	5 1/2	<ul style="list-style-type: none">• There are 7 questions.• All questions are compulsory• The number of marks carried by a question/part is indicated against it.• Content of the answer is more important than its length.• Answers must be written in the space provided. <p>Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.</p>
2.	10	
3.	—	
4.	9	
5.	3	
6.	3	
7.	2	

1. Invigilator Signature _____

2. Invigilator Signature _____

Name P. Sandeep Kumar

Roll No. GSMT 316

Mobile No. _____

Date 2/09/16

Signature Sandeep

Q1. There is generally a difference between two groups of civil servants- one group always think in terms of public interest and tries to devise programmes and policies that best serve the public interest while there is another group, which in the name of public interest devises programmes and policies which run political campaigns of the government in power. The Home Minister has called a special meeting of the civil servants to listen to their problems in serving public interest and find ways for improvement.

Suppose you are in the first group, whose sole concern is public interest and you are attending the meeting. Answer the following questions based on the above case:

- (a) Would you make a point that, it is an intolerable abuse of power to serve the political campaign of the ruling party in the name of serving public or national interest? Why?
- (b) Do you agree that civil servants should follow the commands of the ruling class, which has a compulsion to fulfill commitments expressed in their manifesto based on which they have won electoral mandates?
- (c) How a civil servant can maintain political neutrality, which is one of the most important attribute of a good officer? Discuss with respect to the above case where one group of civil servants is fitted against you and they have their own opinion and reason for such stand.
- (d) If your Home Minister is willing to be with the other side, then how will you present your case to the Home Minister? (250 Words) (20 Marks)

The given case shows a difference in the opinion of two groups of civil servants on their approach to work. The first group solely supports the public interest in devising policies while the other group, prefers to give precedence to the political campaign of government in power.

a). It is the duty of a civil servant to follow the advices and the interests of their political counterparts and the party in power. Apart from this, a civil servant is obliged to put national interest or common good above all interests.

If a civil servant uses his power to serve the political

Remarks

campaign of the ruling party in the name of serving public or national interests. It is not necessarily seen as the intolerable abuse of power. Because, the political party may have good intention and their acts may be in the interest of the general good. In this matter, civil servant has to support and co-operate with their political counterparts to ensure maximum good.

b). Civil servants has to be loyal and duty bound to follow the instructions of the ruling class and hence should follow the commands of the ruling class, which has a compulsion to fulfill commitments expressed in their manifesto based on which they have won electoral mandates. However, blindly following their manifesto should not be resorted to, but he has to ensure ethical competence, dexterity and the public interest in fulfilling his responsibilities.

→ only those commands which are on right side of Rule of Law

c). The All India Services Conduct (Amendment) Rules, 2014 states that a civil servant has to ensure honesty, integrity and POLITICAL neutrality while serving and undergoing his duties. For maintaining this attribute, a civil servant need not be

completely away from the political counterpart, but has to have inner conviction to frame and implement policy decisions irrespective of the ideology of the politician. Not only this, civil servant has to ensure integrity and responsiveness to the public. How will you maintain Political Neutrality?

In the given case, where one group of civil servants devises programmes and policies which run political campaigns of government in power in the name of public interest, reflects ~~that~~ there exists much preference to the ideology of political party in power. But, it should be ensured that the public interest should dominate over political ideology in order to maintain political neutrality.

d). Despite the home minister, is willing to be with the other side, I will present my own reason and logic by detailing the facts and analysis of the policies and show that such policies are aiming to promote the interest of general public. Apart from this, I may show the examples of some programmes in the same lines which served the intended purpose.

Q2. You are District Magistrate and the city which falls under your jurisdiction has been seeing increasing tendency of unemployed people occupying pavement for shanty businesses, creating problems for commuters as well as occasional law and order problems, due to fight for space on the pavements. Sometimes some 'local goons' (strongmen) charge protection money from the businesses. There is an increasing tendency of occupying public space for business or renting. As per the information available above, what measures the DM is supposed to take? Give a picture of sequenced steps that would be effective with the least negative consequences. (250 Words) (20 Marks)

The above case involves a city wherein there is a threat to law and order problem and problems for commuters due to shanty business. Apart from this, there is increasing tendency of occupying public space for business or renting.

As a DM of the District, a person is supposed to take the following measures/steps:

- 1) As there is a occasional law and order problems, it is required to ensure the shanty businesses would not be set up on the public spaces which is detrimental to the traffic management.
- 2) Fixing a criteria for those vending activities and allot a separate place for vendors to carryout their business as they are unemployed and any action should not hurt their livelihood.

Remarks

- 3). The vendor/shanty businesses which hinders the government order and occupy the public places creating problems shall ~~not~~ be ~~strictly punished~~ taken under action by cancelling their license if the license system is introduced.
- 4). The 'local goons' who charge protection money from the businesses should be dealt with proper law and order measures. As such activity is illegal, they need to be given warning and if they continue it, should be prosecuted.
- 5). As there is an unemployment issue, some immediate programmes under the ambit of RM, should be conceived focussing on skill development and self employment generation which is productive and sustainable. This would ensure a healthy livelihood and future not only to those shanty businessman but also to the District and the country as a whole.
- 6). Strict guidelines and orders has to be passed in order

Remarks

to ensure that, the public places are not occupied for business and renting which creates many problems.

The DM. has to deal with this issue not only as a law and order problem but also as a moral issue involving the livelihood of many. In such circumstances, he need to act with empathy, social persuasion and rationally to get the problem solved with least negative consequences.

Good

10

Remarks

Q3. Manual scavenging refers to the practice of manually cleaning, carrying, disposing or handling in any manner, human excreta from dry latrines and sewers. The Government of India has adopted two-pronged strategy - eliminating insanitary latrines and developing a comprehensive rehabilitation package for manual scavengers through a survey. However, while manual scavenging for many may have ended as a form of employment, the stigma and discrimination associated with it lingers on, making it difficult for former or liberated manual scavengers to secure alternate livelihoods.

This is quite a common social stigma attached with them in the society.

One day few manual scavengers, employed to clean sewer and toilets inside the District Court complex by the Public Works Department, were neither given any safety equipment, nor gloves. When the advocates in the court premises opposed this, the engineer ignored them by denoting the manual scavenging as "a small work" with no hazards involved. When opposed by few advocates, it led to a fight between PWD workers and advocates. Later advocates called a press conference and raised the issue - "We saw few workers who were clad in their inners and were inside the drain cleaning it with bare hands. We (lawyers) got together and opposed it but the engineers did not listen to us. Despite the Supreme Court passing a judgment on this issue, it is shocking that even in court complexes manual scavenging continues. Even government organizations are not following the government rules."

You are a district administration head. Due to the above stated case, following situation arises:

- (a) All those involved in the manual scavenging and others ad hoc safaikaramchari went on strike and demanded for better livelihood. When you called all the community members for a meeting to discuss the issue, no one turned up.
- (b) Advocates came to you and demanded for stringent action against the official and threatened to go on strike.
- (c) When you called to PWD official for understanding their version of the issue, they told you that it was an urgent assignment pressurized from above; thus they did not have time going for scheduled procedure. They felt very demotivated.

What are the best options available to solve the above stated problems? How will you effectively address all the issues? And also discuss limitations of each course of action.

(250 Words) (20 Marks)

Remarks

Remarks

--	--

Remarks

--	--

Remarks

Q4. You have been posted as the police officer at a place where high incidence of drug addiction is causing harm to the health of the youth and leading to increment of crimes. You are given the task of controlling the menace by coming hard on dealers and drug users. You have an instruction from top leadership- "Do not hold back. Do your duty, and in the process even if you kill 1000 persons, I will protect you." Answer the following questions:

- Since you have been given an assurance for 'protection' while acting against the drug dealers and addicts, would you prefer to begin with the harshest measure?
- If you do not prefer to take the harshest measure to begin with, how will you proceed in your action?
- Under what circumstances, do you think you should kill the dealers and/or addicts? Would you have remorse while killing the violators of the directives/law? Why?

(250 Words) (20 Marks)

The above case presents a situation wherein there is a high incidence of drug abuse creating problems not only to health of youth but also increase in crime rate. It involves moral as well as law & order issue. As a police officer I have been given the powers to deal with this and controlling this menace.

- Despite the fact that I have been given an assurance for protection while acting against the drug dealers and addicts, it is not right to begin with the harshest measure as Gandhiji quoted "An eye for an eye will make the world go blind". Such harsh measure at the first instance would aggravate the issue and provoke much resentment and increase the severity of the problem. Hence it is not desirable to

Remarks

begin the measures with harsh steps.

b). while dealing with the issue, I will ensure that ^{health facilities & de-addiction centres} the ^{check} supply of the drugs from the dealers be stopped by ^{messy} awaring them of the negative consequences and warning and strict action if the situation demands. on the other side, the youth who are addicted should also be motivated not to involve in such malafide acts and conducting educational campaigns for this purpose will be better suited. the parents of those drug users should also be communicated about the consequences and the drawbacks of using such drugs:

In case if such measures do not lead to the intended consequences, then carrot and stick policy has to be followed in order to deter the potential drug users and criminals.

c). As I have been given the maximum powers, and even to kill the dealers and/or addicts, it should be a last option and under the following circumstances it is resorted to.

→ If the dealers continue to do the same even after repeated warning and increase the illegal channels to supply ^{Why can't you deal them} and increase the quantity of drugs supplied.

Remarks

→ As far as drug users are concerned, killing should be resorted to only when they commit heinous crimes by consuming the drugs. It is to be done, to deter the other drug users so that they would reduce consuming and may stop taking such drugs. This will ensure public order and reduction in crime rate making many happier.

I would have remorse while killing the violators of the directives as killing is not seen as a general measure and one has to go in a remedial path rather than retributive path, but the situation demanded to do so.

4+5+0

9

Remarks

Q5. You are an education minister of a state. Recently, lot of reports on how women teachers of secondary school dresses up came and emphasized that many teachers wear ungracious and party type of attires against Indian cultural ethos while they are in school. People from one cultural group meet you and wants you to clear your mind about that to the public. There is an opinion in air that such things put indelible mark on the impressionable minds of the adolescent students about 'image of teachers' in general and 'women' in particular. Public expects something from you in the given situation. Answer the following questions related to it:

- As a minister, when public is expecting something from you, what would you do to safeguard the Indian cultural ethos regarding teachers and women on dress matters?
- You are a minister in official capacity and a public representative, but you must also have your personal opinion than the public expectations. Do you think that dress is a matter of personal choice and there should be no official dictate regarding it?
- Also can you say that what matter is quality of education and not the type of dress teachers wear?
- There must be views from both the sides, one may go with you and other will criticize you.

Give arguments for and against the dress code for teachers in schools.

(250 Words) (20 Marks)

The case exemplifies the fact that adolescent students are forming a bad image of women teachers who are dressing against the Indian cultural ethos. This is an issue of the morality of the society as a whole and counter with the right to freedom of an individual to wear attire of his liking.

- As a minister, in order to safeguard the Indian cultural ethos regarding teachers and women on dress matters, one need to make them aware of the Indian cultural ethos and the negative consequences of using such attire. In order to

Remarks

motivate the teachers, an annual reward and award presentation for those who promoted the Indian culture in its best way can be adopted so that teachers would not repeat the same.

b) Despite the fact that dressing is a matter of personal choice, there exists some limit in doing so. If it hinders the ~~ss health~~ ~~of the~~ attitude ~~and~~ of the ~~st~~ children, it can be dealt through official dictate. As teacher has to be a role ~~all~~ ~~sum~~ model to the children in school, and educational institution plays crucial role in inculcating values, such step can be taken in order to ensure the good of the students.

c) Definitely the quality of education is ~~the~~ of paramount importance as far as education is concerned, but the type of dress teachers wear though not a big issue, should be taken into consideration if it is seen as a threat to the educational system as a whole. As the prime motive of education is to build character and values of student, if any activity alters the attitude towards women, it can be dealt with seriously.

Remarks

d). The arguments for the dress code for teachers in schools :

- It goes against the personal choice of the teacher.
- It would create a feeling of negativity among teachers that such act goes against the principles of modernity and liberalism, individualism.
- It promote the cultural ethos development, so that the past heritage can be respected and imitated.
- positive impact on the students attitude towards women as whole.

Arguments against the dress code :

- Teachers who wear ungracious attire would feel happy and many of their ideology gets promoted.
- It (dress code) is against the promoting the modern principles of liberalism.

Answer the question on the line of

- They can wear anything in pvt space
- But public office have "code of conduct" which includes decent/sober attire, May also include particular dress codes. Leg in uniformed services.
- This is true in Corporate offices also.

Remarks

Q6. There is a dispensary in a rural area. It is the sole medical center in the region and provides health care facilities to people. But the dispensary is not following the biomedical rules and disposes a large quantity of waste in its backyard, which is affecting the health of the nearby people and is also affecting the animals.

You are health inspector of the region and got the complaint related to it. This hospital is governed by family members of the district collector under which you work. Even public do not care much about this problem, as this is the sole hospital in that vicinity and they trust hospital as treatment and hospitality is good. Media and NGO's staff gets treatment at low charges and sometimes free also. You have already warned hospital about their responsibility but they don't take you very seriously.

- Identify three crucial problems that are obstacle to practical solution. Also discuss why these are 'crucial problem'.
 - Find different steps for solution to this problem and argue their capacity to achieve desired results.
 - Suggest the best course of action, that can help addressing the problem in this case. Why?
- (250 Words) (20 Marks)

The above case involves a medical center in the region which is not following the biomedical rules and it which is governed by family members of district collector.

a). The crucial problems that are obstacle to practical solution are:

i) It is the sole medical center in the region and public trust hospital as treatment and hospitality is good.

The crucial problem is that public do not care much about the problem as they are satisfied with the work of the hospital.

The hospital being governed by the family members of district collector. Any action cannot be directly taken.

Remarks

An officer you are worried about some wrong does have connections with higher ups & media → This shows problem with your attitude

practically without referring the issue to the collector.

Not a problem

3). There is discrimination in charging to the media and NGO's staff. It is a problem because media favours hospital and influence the people's opinion about hospital. As people strongly get influenced by media.

b). Different steps for solution to this problem are:

1) Awaring the district collector of the issue happening and taking permission from him to proceed further

2). The moral issue involved in the irresponsible disposal of biomedical waste can be made aware to the hospital authorities as it is threat to health of people and animals.

3). warning the hospital staff if continuing the same trend already done

4). conducting public awareness campaign so that people can know how biomedical waste hinders the health.

5). 3) Media & NGO staff to be motivated to work in public interest and not seek favour (monetary) at the cost of public good

c). The best course of action is to make sure that the problem is not repeated by stopping the disposal of waste through warning the hospital staff and action can also be

is not paying attention

make detailed report
What are rules of disposal
How this hospital follow it
What hazard can it cause to society
What will be cost of administration in future

taken if necessary. It is required in order to ensure that the public interest i.e., health of the people and animals are protected, and the long term problems do not arise. Apart from this, the media people ~~sho~~ and NGO staff to be motivated to make them work for common good.

3

Remarks

Q7. Although a public servant is a public servant, no matter s/he is a man or woman, asking them for additional work beyond normal schedule is irksome and inconvenient to all. Suppose there is an outstanding civil servant (man), who always complete work within the stipulated time keeping nothing pending. Once in a while he is also burdened by pending works and he needs to call his staff to work in extended hours and even on selected weekend holidays. Answer the following questions:

- (a) If he wants to take additional hours of work from his staff on a working day beyond office hours, what he should do motivate him?
- (b) In the above situation, if he calls women staff members to stay in office for extended hours or come on holidays for completing pending works, what additional precautions he shall take and what support he can provide to them?
- (c) Had you been in his place, who would you like to call for extended work beyond official time men or women? Give reasons. (150 Words) (10 Marks)

a). In order to take additional hours of work from his staff on a working day beyond office hours, he has to motivate the staff and sensitise them that duty is like serving the god and fulfilling one's duty completely is the highest form of worship. The consequences of procrastination can be made aware to them and in order to fulfill the goals of organisation, it is required to work irrespective of timings and convenience.

b). If he call women staff member for extended hours, he has to take following additional precautions:

→ make sure that she is sent to home safely in the vehicle provided by the organisation.

Reverend
Appreciation

Remarks

→ Ensuring that no other ~~an~~ co-employee misbehave with her ~~and~~.

The civil servant can motivate her and give a sense of brotherhood feeling in the work environment so that she can feel supportive.

c). men can be preferred to call for extended work beyond official time because.

→ In any organisation, generally the men employees are more.

→ There cannot be much issue as far as security of the employee is concerned.

→ Household work is generally not done by men as it is the work of women. so men can be preferred.

22
Remarks

--

Remarks

