

46**ETHICS, INTEGRITY AND APTITUDE**

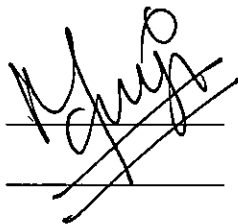
Time Allowed: 2 hr.

Max. Marks: 180

Q.	Marks	Instructions to Candidate
1.	8	<ul style="list-style-type: none">• There are 9 questions.• All questions are compulsory• The number of marks carried by a question/part is indicated against it.• Content of the answer is more important than its length.• Answers must be written in the space provided. <p>Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.</p>
2.	5	
3.	2	
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6.	8	
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1. Invigilator Signature _____

2. Invigilator Signature _____

Name RAVI PRAKASH

Roll No. _____

Mobile No. _____

Date 5-10-16

Signature _____

REMARKS

- few case studies you attempted good (Q1, 6 & 8)
- In some case studies (Q3, 4 & 9), you couldn't understand the key requirement of the question. Nor did you ^{could} provide comprehensive resolution of 'issue' in hand.

∴ Always read qns very very carefully to find out the key requirement.

- Try to attempt all questions.

Q1. Once you went to market with your mother for festive shopping. There you found that most of the shopkeepers have employed children as attendants and were behaving very harshly with them. You get very touched by seeing all this and started arguing with one of the shopkeeper on this issue. Your mother told you to stop and asked you that if you argue like this, he will remove the child and child may have no earning source for family.

- (b) What will you do in consonance to your moral quality in this situation?
- (b) Discuss limitations of various possible actions that you are suppose to take.
- (c) Among the available options, which may yield the desired result in consonance to your moral quality.

(250 Words) (20 Marks)

(a) In this situation, one should talk to the shopkeepers employing children and ~~to~~ try to make them understand the negative aspects of employing children. This is also not legal to employ children in India and we should also have sympathy ^{& empathy} with children and not destroying their future.

(b) The various possible actions available are :-

(i) Oppose the shopkeepers immediately by protesting ~~&~~ against them.

This action may backfire as they may or may not remove the children.

Also, if removed the children may not have earning source for family.

Remarks

(i) Contact officials from Police and child care and inform them of the situation.

Why so? This action may take time and may not resolve the problem immediately.

(ii) Ask the customers not to buy from such shopkeepers who employ children.

Again, this route may not be the feasible solution as this may not yield the desired result and people may not listen to the concerns.

(c) The above actions may not solve the problems. The immediate problem is ~~the~~ the employed children and long term problem is eradication of child labour.

For these problem the following actions may be taken.

① Talk to all the shopkeepers by

Remarks

convening a meeting.

(ii) Involve all the stakeholders including local NGOs working for children, local media.

(iii) If not resolved then contact police and child care officials

(iv) Awareness campaign against children being employed to educate both the parents and the employer.

(v) Urge the government to take initiative in this direction and provide for education services for children of weaker sections.

All these steps will ensure that both the short term and long-term problems are solved. This will lead to eradication of child labour, education of children and involvement of the public in solving their own problems.

— Rehab of victims

— Alternate employment for adult members of victim's family

≈ 8 ≈

Remarks

Q2. Freedom was a very hard won battle for India right from fighting the colonial regime to making a democratic, sensible and sensitive constitution like ours. India, however, is a country of diverse interests and ideologies. Of late there have been a lot of conflict between students, university authorities, people and law enforcing agencies due to conflicting interests, perceptions and ideologies. Some seasoned people say 'who will live if India dies and who will die if India lives'. In view of this, answer the following questions:

- (a) Is there a need for reasonable restrictions on freedom of expression?
 - (b) What constitutes reasonable restrictions?
 - (c) In what circumstances the use of force by state against its own people is justified?
- (250 Words) (20 Marks)

(a) Reasonable restrictions on freedom of expression have been enshrined in the Constitution by the 'founding fathers' of the Constitution. It was included in order to limit the freedom in cases of urgent public and national interest, without which there may be a threat to our democracy and minorities.

It is also needed to ensure peace and harmony in the different parts of the nation. Ex - without it there may be riots in different parts between communities.

Remarks

Its need also arises from the point of international relations.

Dissent is good but excessive opposition to the government may hamper the essence of democracy and to prevent this, there is definitely a need for ~~some~~ reasonable restrictions.

(b) Reasonable restrictions include restrictions in the case of public interest, peace, national interest, international relations, etc.

One ex of such restrictions - like CrPc-144, ban on markets, banks, permitive alerts etc

(c) The use of force by the state against its own people goes against the essence of democracy but it is still justified in many circumstances;

(i) when people go against the public interest and damage the resources. For example naxalites.

(ii) In cases of anti-national activities. *? elaborate*

(iii) Collaboration with illegal and terror

Remarks

organisations, which harms national interest.

(iv) Activities hampering the proper functioning of the government, working for the welfare of the people.

$$3\frac{1}{2} + 0 + 1\frac{1}{2}$$

$$= 5 =$$

Refer hints for (B) & (C)

Remarks

Q3. You are officer in charge for transfer and posting of personnel of a particular department. This position is very difficult mainly for two reasons- (i) people closer to the power corridor try to influence you and (ii) women officers often send requests to postpone transfer orders on the pretext of family responsibilities. Consider the following situations and give your views with suitable explanations.

(a) A Cabinet Minister sends a D.O letter to you regarding posting of an official on a supposedly 'lucrative assignment' for which you have already decided about the name of a more competent officer with a good track record of honesty, integrity, probity and timely delivery. What will you do?

(b) As per the rules in your department, every officer needs to be transferred from one destination to other after three years. A woman officer comes to you with a request that as the new destination allotted to her is far flung and remote, she would fail to provide medical treatment to her ageing and sick in-laws who need constant clinical help. But according to her innate qualities and high level of expertise, the new destination would need only officer like her to deliver best results and meet official targets. What will you do?

(250 Words) (20 Marks)

① The following action should be taken :-

(i) Go ahead with the competent officer with good track record.

(ii) Talk to the Cabinet Minister regarding the appointment and the reasons for selecting the officer.

(iii) Face the consequences with courage if the Minister acts adversely.

These steps will ensure objectivity in appointment of the personnel. This shows courage of conviction of the

Question is asking you "course of action" & Not the options available

Remarks

officer in charge and shows that performance of duty should be without any influence from outside.

- (b) The following steps can be taken :-
- (i) The officer should go ahead with the appointment as this ensures efficiency.
 - (ii) The officer may offer his help to the woman for the clinical help.
 - (iii) The officer may ensure or talk to his superior for constant visit of the woman by approving leaves at regular intervals.

These steps will ensure efficient functioning of the administration. This shows that the officer is committed to his duty and at the same time, has empathy towards his employees.

Remarks

(A) = approach to the question is incorrect

- Core issue is how to deal with such situation when cabinet minister of your dept is recommending some candidate for a lucrative post.

(B) Here also how will you deal with such situation? Approach to que is grossly incorrect.

0 + 2

= 2

Refer Hints

Q4. A police officer has been assigned to control petty crimes like snatching, stealing, pick-pocketing and immodest behavior against passing-by women in a particular locality of a city dotted by several shanty residential slums with lot of street urchins and extremely poor and unemployed households. Despite his good and human intentions, he is not able to control crime in the region. Some people complained to the boss of the police officer that the concerned police officer is professionally undeserving as he is not able to create terror among the perpetrators of the crime in the area. He should give third order punishment to the slum dwellers so that they are deterred once for all from committing crimes. There is no use of attributes like being sensitive, human and kind in police service. The officer should be removed soon and replaced by another officer who uses his powers to scare the criminals. The boss of the police officer, however, finds that the concerned officer is very dedicated and does his duty with honesty and sensitivity. Nevertheless he directs the concerned police officer to be tougher on the criminals so that grievances of the people are addressed soon. The concerned police officer introspects and he is very confused what to do. His lines of thought are given below. You have to consider all the options he is thinking and give reasons, which is the better course of action for him?

- (a) Despite his best efforts and sensitive approach, people complained against him, so he should henceforth act in vengeance against the criminals with very stiff actions without bothering about human concerns.
- (b) He should continue to blend stiff but human actions, with a policy of engaging the street urchins, poor people and women of the slums in the neighborhood in productive activities, education and participatory security through the help of NGOs and civil society.
- (c) He should be tough police officer and put an end to being swayed by human attitude towards the criminals if he has to rise in his career. (250 Words) (20 Marks)

(a) This action may solve the problem and create terror among the perpetrators, thereby doing his duty and following orders of his superior.

But this is not the right thing to do as it is against moral values and we should treat every one alike

Remarks

Explain what can be the short & long term repercussions of this approach i.e. vengeance

and not harm them physically.

(c) This course of action may well solve the problem of the petty crimes and bring peace among the victims. This action may also benefit the officer in rising in his career as he will be the one who completes his work on time.

But this is not the right way as this again will ignore human emotions. We must not harm others for doing any work. Also, success is not defined by what one achieves materialistically in life but by working for the need of poor.

??

How come this come in discussion

(b) This action is the right way to go.

(i) This will solve the immediate problem of petty crimes and also long term problem by changing the behaviour of the perpetrators.

But this problem is not solved and officer is facing backlash of the community

Remarks

(ii) This will ensure a participative solution with NGOs, women, etc being part of the process.

(iii) This also shows the officer's capability to solve problems by sticking to his values and not succumbing to pressures from above.

- Very superficial discussion
- It shows you don't try to understand the issues of care study, nor did you read ques carefully.

= 4 =

Remarks

Q5. There is generally a difference between two groups of civil servants- one group always think in terms of public interest and tries to devise programmes and policies that best serve the public interest while there is another group, which in the name of public interest devises programmes and policies which run political campaigns of the government in power. The Home Minister has called a special meeting of the civil servants to listen to their problems in serving public interest and find ways for improvement.

Suppose you are in the first group, whose sole concern is public interest and you are attending the meeting. Answer the following questions based on the above case:

- (a) Would you make a point that, it is an intolerable abuse of power to serve the political campaign of the ruling party in the name of serving public or national interest? Why?
- (b) Do you agree that civil servants should follow the commands of the ruling class, which has a compulsion to fulfill commitments expressed in their manifesto based on which they have won electoral mandates?
- (c) How a civil servant can maintain political neutrality, which is one of the most important attribute of a good officer? Discuss with respect to the above case where one group of civil servants is fitted against you and they have their own opinion and reason for such stand.
- (d) If your Home Minister is willing to be with the other side, then how will you present your case to the Home Minister? (250 Words) (20 Marks)

Remarks

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Remarks

Remarks

Q6. You are an education minister of a state. Recently, lot of reports on how women teachers of secondary school dresses up came and emphasized that many teachers wear ungracious and party type of attires against Indian cultural ethos while they are in school. People from one cultural group meet you and wants you to clear your mind about that to the public. There is an opinion in air that such things put indelible mark on the impressionable minds of the adolescent students about 'image of teachers' in general and 'women' in particular. Public expects something from you in the given situation. Answer the following questions related to it:

- As a minister, when public is expecting something from you, what would you do to safeguard the Indian cultural ethos regarding teachers and women on dress matters?
- You are a minister in official capacity and a public representative, but you must also have your personal opinion than the public expectations. Do you think that dress is a matter of personal choice and there should be no official dictate regarding it?
- Also can you say that what matter is quality of education and not the type of dress teachers wear?
- There must be views from both the sides, one may go with you and other will criticize you.

Give arguments for and against the dress code for teachers in schools.

(250 Words) (20 Marks)

① The minister may talk to the school representatives and call a meeting immediately to discuss such matters. The meeting may include other stakeholders of the society like NGOs, media, etc. The final outcome should be based on the fact that the cultural ethos should not be compromised with and at the same time, the freedom of teachers →

Remarks

what is this "cultural ethos" ?
Do you have any idea?
or you just pick the phrase from question & use it in the ans.

should not be criticised.

(b) What one wears is his/her personal choice, but still there are some restrictions depending on situations and places. For example, wearing party clothes at a funeral is not correct ethically or even culture does not allow this.

Similarly, at schools also, the choice should be accordingly as it directly affects the minds of the children who are still in their learning phase.

So, official dictate may be a bit too harsh but a simple direction to the persons regarding the dress code by taking them into confidence should be the right way.

(c) It is true that schools impart education and it is quality that should

Remarks

matter and not the type of dresses.
But still education not only involves
book knowledge but also cultural, moral
and ethical values too.

(d) For : dress code

- (i) ensure cultural ethos
- (ii) Positive effect on children's minds.
- (iii) Reflect our traditions & core values.

Against : dress code

- (i) Against freedom of choice to wear
- (ii) May affect teachers' behaviour and
hence education of students

$$1\frac{1}{2} + 2 + 2 + 2\frac{1}{2}$$

$$= 8 =$$

Remarks

Q7. There is a dispensary in a rural area. It is the sole medical center in the region and provides health care facilities to people. But the dispensary is not following the biomedical rules and disposes a large quantity of waste in its backyard, which is affecting the health of the nearby people and is also affecting the animals.

You are health inspector of the region and got the complaint related to it. This hospital is governed by family members of the district collector under which you work. Even public do not care much about this problem, as this is the sole hospital in that vicinity and they trust hospital as treatment and hospitality is good. Media and NGO's staff gets treatment at low charges and sometimes free also. You have already warned hospital about their responsibility but they don't take you very seriously.

- (a) Identify three crucial problems that are obstacle to practical solution. Also discuss why these are 'crucial problem'.
- (b) Find different steps for solution to this problem and argue their capacity to achieve desired results.
- (c) Suggest the best course of action, that can help addressing the problem in this case. Why? (250 Words) (20 Marks)

(a) Three crucial problems are :-

(i) Hazardous waste dumped by the hospital.

This leads to damage to environment, health of people and animals, contamination of water, etc.

(ii) Collusion b/w Hospital and government officials

This shows lack of administration and goes against democratic principles of equal treatment to all

Remarks

How come you reach this conclusion?

(iii) Ignorance of NGOs, people and Hospital.

NGOs get free treatment and hence are ignoring the problems arising out of the flouted rules and waste dumping.

Similarly, people get good service and hospitality and hence don't pay attention to the problems.

(b) The various options are :-

(i) Ignore the issue as it is concerned with relatives of senior Not an option

Merit + This will ensure inspectors good terms with his seniors

Demerit :- This will not solve the enumerated problems. This shows dereliction of duty. Explain such action

(ii) Take strict actions against the hospital

Merit :- This will ensure that the problems are solved and administration is efficient.

* Remarks
In any case study = Not doing anything is Not an option
[Except in exceptional cases]

Demerits: This may affect the relations b/w the inspector and his seniors and may adversely affect his career.

(c) The following steps should be taken by the health inspector :-

(i) Talk to the hospital officials and ensure that rules are followed by punishing them according to rules of law.

(ii) If the seniors intervenes then talk to him about the possible consequences of supporting such activity on his career and also the adverse effects on environment and public health.

(iii) If he doesn't listen, then go to higher officials and make them aware of the situation.

(iv) Awareness campaign regarding health hazards of hospital waste so that people do not support such things in the future.

= 6 =
Refer
Hbks

Remarks

1st & foremost
step

Q8. A talented cricket player gave trial for his selection in the state level team, but somehow he was not able to perform his best, yet he remained in close contact with some of the probable candidates. He was very keen to ascertain his selection and tried to meet some of the people who were close to the selection committee. One such person told him that if the player pays some bribe, he can convince some of the members of the selection committee for his selection.

(a) Discuss the various options cricketer has?

(b) Argue merits and demerits of each option.

(250 Words) (20 Marks)

(a) The various options the cricketer has are :-
(i) Pay the bribe and ensure his selection.

Merit :- The player can get selected and as he is talented, this will be good for the team.

Demerit :- It is always wrong to give or take bribe. This leads to corruption and may further increase if started once.

(ii) Do not bribe the person.

Merit :- This ensures that nothing wrong is done, i.e. no corruption.

Demerit :- The player will not get selected and this will adversely affect his career.

Remarks

The above options are not the right way to go. as these will not solve the problem. The following steps may be taken by the cricketer :

(i) Immediately complain about the person to the officials about the demand for bribe.

(ii) He may approach the officials directly for another chance with the backing of his selected friends who know his talent.

(iii) If not selected, he should try harder next year.

These steps will ensure that the vice of corruption is cut at its roots and the perpetrators are brought to justice. This will ensure that ~~the~~ objective selection is done i.e. only on the basis of merit. These steps honesty

Remarks

on the part of the cricketer who despite eager to get selected, didnot take the opportunity. This will ensure that integrity of the institution is maintained.

== 8 ==

Remarks

Q9. Public utilities and spaces in India are in a bad shape. Roads, water supply, street lighting, market cleanliness, railway stations, parks, community centres, public toilets, rivers and ponds are considered sole responsibility of the government to maintain without charging anything. People consider that they have rights to better public utilities and public spaces solely on the basis of government's ability to provide them.

(a) What should be the ideal way to manage the quality of public utilities and public spaces in a populous country like India?

(b) Identify limitations of each competing options. (250 Words) (20 Marks)

~~Q9~~

① Public participation in maintenance of public utilities, and making them equally accountable as the government in the management of public utilities and spaces.

Limitations :- ① Difficult to ensure accountability with so dense population and diversity.

(ii) may lead to conflict among the people.

(iii) Increased complexity due to involvement a lot of stakeholders.

(iv) Opposition from public for extra charges to be paid

② Outsourcing the management to private sector.

Limitations :- (i) Cost of management may be quite high.

Remarks

(ii) Management may still be difficult as people will treat the public utilities as government's responsibility.

(iii) Ensuring accountability may be difficult as the government will have no say in management and quality standards.

③ PPP basis management

limitations :- (i) Increased cost of management

(ii) People will still not treat it as their responsibility.

= 5 =

Superficially discussed

It requires comprehensive solution

↓
Various strategies should be discussed

Refer back

Remarks

Remarks