

~~Completed~~ completed paper in 13 mins

ETHICS, INTEGRITY AND APTITUDE

Time Allowed: 1:30 hr.

Max. Marks: 150

Q.	Marks	Instructions to Candidate
1.		<ul style="list-style-type: none">• There are 8 questions.• All questions are compulsory• The number of marks carried by a question/part is indicated against it.• Content of the answer is more important than its length.• Answers must be written in the space provided. <p>Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.</p>
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Name SHASHANK SHEKHAR SINGH

Roll No. _____

Mobile No. _____

Date October 5, 2016Signature 

1. Invigilator Signature _____

2. Invigilator Signature _____

Roll No. _____

Q1. There is generally a difference between two groups of civil servants- one group always think in terms of public interest and tries to devise programmes and policies that best serve the public interest while there is another group, which in the name of public interest devises programmes and policies which run political campaigns of the government in power. The Home Minister has called a special meeting of the civil servants to listen to their problems in serving public interest and find ways for improvement.

Suppose you are in the first group, whose sole concern is public interest and you are attending the meeting. Answer the following questions based on the above case:

- Would you make a point that, it is an intolerable abuse of power to serve the political campaign of the ruling party in the name of serving public or national interest? Why?
- Do you agree that civil servants should follow the commands of the ruling class, which has a compulsion to fulfill commitments expressed in their manifesto based on which they have won electoral mandates?
- How a civil servant can maintain political neutrality, which is one of the most important attribute of a good officer? Discuss with respect to the above case where one group of civil servants is fitted against you and they have their own opinion and reason for such stand.
- If your Home Minister is willing to be with the other side, then how will you present your case to the Home Minister? (250 Words) (20 Marks)

Ans :-

a)

There are two groups of civil servants in which one tries to work solely in public interest while other group is primarily involved in running political campaigns of the government in power. As I belong to the group solely working in public interest, in the meeting with home minister I will raise the issue that those officers who are primarily running ~~of~~ ruling party's political program are working against civil services ethics which dissects neutrality. I will raise this point due to the following reasons:-

Remarks

1. Civil servants should be neutral and should not carry out the propaganda of any particular party.
2. Such kind of act may lower the esteem & ~~prestige~~ ~~prestige~~ of general public civil servants.
3. As civil servants have to deal with all in society, this act may cause trust deficit.
4. Such an act may cause damage to ethical values of civil servants.

3) Yes, I agree that civil servants should follow the commands of ruling class as it is them who have won the people's mandate. But it is also a fact that civil servants should be cautious in doing their duties and should take care that they do not become puppets in hand of ruling party.

Civil servants should not follow blindly all commands of the party in power. They should object to policies & programmes which deviate from motto of public interest. Rather civil servants should advise executive on better programmes. Civil servants should be vigilant and ensure that any programme by ruling class do not causes undue losses to the exchequer. They should provide logical reasoning for their advise & standpoint.

Remarks

c. Political neutrality is one of the focal requirements in life of a civil servant. He should always try to showcase political neutrality as it will help restore the faith of civil society in bureaucracy.

In this case where one group is fitted against another, civil servant should talk to members of other group and remind them ~~that~~ ^{their} oath which prescribed public interest and not political interest.

In any case, civil servants should not deviate from their path of political neutrality & should always work in public interest.

d. In case if Home minister favors the group running political campaigns of the government in power, I will present my case in following manner: —

1. I will remind home minister that executive & bureaucracies primary job is public interest and running political campaigns will also ~~cause~~ ^{cause} damage to image of govt which will cause trust deficit leading to weak governance.
2. I will tell home minister, how running political campaigns can cause loss to exchequer.
3. I will politely remind home minister of his oath which makes him above the party line and will request him to follow that.

Remarks

Q2. You are District Magistrate and the city which falls under your jurisdiction has been seeing increasing tendency of unemployed people occupying pavement for shanty businesses, creating problems for commuters as well as occasional law and order problems, due to fight for space on the pavements. Sometimes some 'local goons' (strongmen) charge protection money from the businesses. There is an increasing tendency of occupying public space for business or renting. As per the information available above, what measures the DM is supposed to take? Give a picture of sequenced steps that would be effective with the least negative consequences. (250 Words) (20 Marks)

Ans

The basic problem in this case is illegal occupation of public space. As a District Magistrate (DM) of the city, I will take following measures:-

- ① I will first of all ask district police to ensure that there is no law and order problem and ask them to immediately take charge of the place as law & order is an immediate concern.
- ② I will through newspaper, notice and through loudspeaker convey the message to illegal occupants to evacuate the pavements within a week failing which, ^{administration} ~~govt~~ will take legal action & evacuate them by force.
- ③ In these 7 days, I will myself visit the place and discuss with illegal occupants and persuade them to leave the space.

Remarks

- ① I will assure them that district administration will fix an alternative place for small shops & businesses to run on a legal basis.
- ② I will also inform them that district administration will organize a placement camp for unemployed in collaboration with private sector.
- ③ I will also ask the unemployed youth to take vocational training under govt. scheme.
- ④ In the meantime, I will ask police department to take strict action against local goons or strongmen who are in business of renting public space & penalise them heavily.
- ⑤ All through the week, I will advertise through newspapers asking illegal occupants to leave the space.

Remarks

- ④ Even if after persuasion, illegal occupants do not leave the place, I will in coordination with district police, municipal corporation & other nodal authorities, devise a plan for sudden evacuation of the place with the help of force.
- ④ On the day of evacuation, I will request neighboring districts to send additional force so that smooth implementation of evacuation plan can be done.
- ④ Simultaneously, I will also start the process of allotment of business spaces to unemployed and small businesses at a place specially earmarked for it.
- ④ I will ask district police to ensure no further illegal occupation takes place.

Remarks

Q3. Manual scavenging refers to the practice of manually cleaning, carrying, disposing or handling in any manner, human excreta from dry latrines and sewers. The Government of India has adopted two-pronged strategy - eliminating insanitary latrines and developing a comprehensive rehabilitation package for manual scavengers through a survey. However, while manual scavenging for many may have ended as a form of employment, the stigma and discrimination associated with it lingers on, making it difficult for former or liberated manual scavengers to secure alternate livelihoods.

This is quite a common social stigma attached with them in the society.

One day few manual scavengers, employed to clean sewer and toilets inside the District Court complex by the Public Works Department, were neither given any safety equipment, nor gloves. When the advocates in the court premises opposed this, the engineer ignored them by denoting the manual scavenging as "a small work" with no hazards involved. When opposed by few advocates, it led to a fight between PWD workers and advocates. Later advocates called a press conference and raised the issue - "We saw few workers who were clad in their inners and were inside the drain cleaning it with bare hands. We (lawyers) got together and opposed it but the engineers did not listen to us. Despite the Supreme Court passing a judgment on this issue, it is shocking that even in court complexes manual scavenging continues. Even government organizations are not following the government rules."

You are a district administration head. Due to the above stated case, following situation arises:

- (a) All those involved in the manual scavenging and others ad hoc safaikaramchari went on strike and demanded for better livelihood. When you called all the community members for a meeting to discuss the issue, no one turned up.
- (b) Advocates came to you and demanded for stringent action against the official and threatened to go on strike.
- (c) When you called to PWD official for understanding their version of the issue, they told you that it was an urgent assignment pressurized from above; thus they did not have time going for scheduled procedure. They felt very demotivated.
- (d) What are the best options available to solve the above stated problems? How will you effectively address all the issues? And also discuss limitations of each course of action.

(250 Words) (20 Marks)

~~Ans.~~ Manual scavenging has been banned by Supreme court

Remarks

Ans. Manual scavenging is handling of human waste in any manner. Several stigmas has been attached with this job. Supreme Court has also many times taken strict cognizance of this case and has prescribed guidelines for the same.

In this case, manual scavengers engaged in court complex were working without gloves and safety equipments which enraged advocates leading to a fight between advocates and PWD workers.

In this case when all manual scavengers & adhoc safai karmacharis went on strike and do not turned up for meeting, I as the head of administration will myself visit their place of strike or habitation, sit with them and discuss with them their problems and ensure that district administration will follow all necessary laws & rules. I will also form a 5 member committee to enquire in this issue.

Remarks

As advocates have also threatened to go on strike, I will placate them by calling meeting of district Bar Association and request them not to go on strike as it will cause problems. I will ensure that those guilty will be punished according to law.

I will also call PWD officials for meeting and tell them that under any urgency, they should not do what they do as it has hampered dignity of an individual and working without safety instrument can cause loss of life and remind them that life is paramount to anything. I will ask senior PWD official to institute enquiry and punish the guilty. As without punishment,

Remarks

they may make the same mistake again. I will also motivate them that it is them who have kept the city clean and their role is very important.

I will also call a meeting of all concerned i.e. civil society, manual scavenging community, advocates & PWD officials and talk with them together and hear to their grievances. I will also ask PWD officials to prepare a charter for manual scavengers so that they are aware of their rights as well as duties.

District administration will also organize regular seminars on this issue to overcome the stigma associated.

Q4. You are an education minister of a state. Recently, lot of reports on how women teachers of secondary school dresses up came and emphasized that many teachers wear ungracious and party type of attires against Indian cultural ethos while they are in school. People from one cultural group meet you and wants you to clear your mind about that to the public. There is an opinion in air that such things put indelible mark on the impressionable minds of the adolescent students about 'image of teachers' in general and 'women' in particular. Public expects something from you in the given situation. Answer the following questions related to it:

- (a) As a minister, when public is expecting something from you, what would you do to safeguard the Indian cultural ethos regarding teachers and women on dress matters?
- (b) You are a minister in official capacity and a public representative, but you must also have your personal opinion than the public expectations. Do you think that dress is a matter of personal choice and there should be no official dictate regarding it?
- (c) Also can you say that what matter is quality of education and not the type of dress teachers wear?
- (d) There must be views from both the sides, one may go with you and other will criticize you. Give arguments for and against the dress code for teachers in schools.

(250 Words) (20 Marks)

Ans. As the education minister of the state I have seen reports of teachers of secondary school dressing ungraciously and people from one cultural group has also met me regarding the same and want me to issue guidelines for the same.

Yes, I do feel that dress is a matter of personal choice. But, I also feel that India

Remarks

is known for its culture and a teacher is a role model for students and students follow their teachers. Teachers should be cautious of their way of life including dress and therefore they should believe on motto of 'Simple living & high thinking'.

To the cultural group approaching me for issuing official guidelines, I will make following points clear to them:-

1. Quality of education is much important than what teachers wear.

2. I will also request them not to generalize their opinion as it must have been ~~some~~ few cases.

3. I will tell them that dress is a matter of personal choice and everyone has a right to wear what they want till it does not get obscene.

Arguments for dress code of teachers in school:—

- 1) It will inculcate sense of discipline.
- 2) It will ensure uniformity among teachers which will erase all class divide.
- 3) It will encourage solidarity among teachers.
- 4) Students will also feel disciplined and they will also wear uniforms properly.

Arguments against dress code for teachers in school:—

- 1) Everyone has freedom to choose what to wear and this will be against liberal values of a democracy.
- 2) This will lead to over regulation in society leading to demotivation.
- 3) This will be against freedom of choice.
- 4) This will be example of stereotypical interference of government in culture.

Remarks

Q5. There is a dispensary in a rural area. It is the sole medical center in the region and provides health care facilities to people. But the dispensary is not following the biomedical rules and disposes a large quantity of waste in its backyard, which is affecting the health of the nearby people and is also affecting the animals.

You are health inspector of the region and got the complaint related to it. This hospital is governed by family members of the district collector under which you work. Even public do not care much about this problem, as this is the sole hospital in that vicinity and they trust hospital as treatment and hospitality is good. Media and NGO's staff gets treatment at low charges and sometimes free also. You have already warned hospital about their responsibility but they don't take you very seriously.

- (a) Identify three crucial problems that are obstacle to practical solution. Also discuss why these are 'crucial problem'.
- (b) Find different steps for solution to this problem and argue their capacity to achieve desired results.
- (c) Suggest the best course of action, that can help addressing the problem in this case. Why? (250 Words) (20 Marks)

Ans (a) Three crucial problems that are obstacle to a practical solution are as follows:-

1. This is the sole hospital in the rural area. ~~and~~
2. People in the area trust hospital and biomedical waste for them is not a significant problem.
3. There is lack of awareness among people on issues of waste management & pollution.

Above mentioned problems are very crucial and are impediments to practical solution. As

Remarks

this is the sole hospital in the vicinity, stricter action can't be taken at once as it will affect public health. The hospital treats ~~pop~~ people well and people trust hospital as their treatment and hospitality is also good. Pollution caused by hospital is causing damage but ~~at~~ people are not aware about the problem. There is little awareness about ill effects of improper deposition of biomedical waste. So public consciousness needs to be aroused in that case.

④ The following steps can be taken to solve this problem:-

- a) Imposition of a financial penalty on hospital and notice to create proper waste disposal facility within a month.
 - b) Recommendation to concerned authority for closure of the hospital & requesting district administration to open a government run dispensary there
- ④ The first option is a feasible option

Remarks

as penalty needs to be imposed as it will deter future repetition of the same thing. Also hospital should be given time to create proper infrastructure for waste disposal and in the mean time they should be asked to transfer waste to designated location outside the place. The second option is not practical as doing hospital will hamper public health and opening a dispensary on short notice is not practically possible.

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+ 8th Qs also
done within
90 mins

Remarks

Q6. Although a public servant is a public servant, no matter s/he is a man or woman, asking them for additional work beyond normal schedule is irksome and inconvenient to all. Suppose there is an outstanding civil servant (man), who always complete work within the stipulated time keeping nothing pending. Once in a while he is also burdened by pending works and he needs to call his staff to work in extended hours and even on selected weekend holidays. Answer the following questions:

- If he wants to take additional hours of work from his staff on a working day beyond office hours, what he should do motivate him?
- In the above situation, if he calls women staff members to stay in office for extended hours or come on holidays for completing pending works, what additional precautions he shall take and what support he can provide to them?
- Had you been in his place, who would you like to call for extended work beyond official time men or women? Give reasons. (250 Words) (20 Marks)

Ans In this case, the concerned public servant, a man always completes his work on time. If he wants to take additional hours of work from his staff beyond working hours, he should ~~feel~~ make them feel motivated. He should commend their work and award them certificates of appreciation after successful completion of work at departmental functions. If they stay at night hours, he should arrange ~~for~~ proper dinner for

Remarks

departments spending. He should make them feel important and reinforce that it is them who are handwork is taking the department and the country forward.

If the officers calls women staff members to stay in office for extended hours or come on holidays, additional precautions ^{and support} he should take is as follows:-

- a) He should ensure secure drop of women after work in company of a guard.
- b) ~~The~~ If women have small children, facility of day care can be started in office complex.
- c) As women mostly are involved in cooking he should provide them option to order food for their household and department can compensate for it.

Remarks

d) The premises where they work ^{at} late hours should ~~be~~ have CCTV cameras as a precaution.

Had I been in his place, I would have preferred men to call for work beyond official hours due to following reasons :-

- a) Women have many responsibilities to perform at home. Men are comparatively free.
- b) Women have children to take care of. A woman can also educate his child along with performing other tasks.
- c) A woman if stay in office for late hours, it may cause tension in her household for doing diff. chores.

Remarks

Q7. There is a marginal farmers' family which find agriculture as an occupation insufficient for providing food and meeting other basic needs of the family. You are the Block Development Officer in the concerned area. The farmer comes to you with his 12 years old daughter and 11 years old son with a request to engage the daughter as a cooking and cleaning help and the son as a tea vendor in your office; otherwise his distressed family would be ruined. Since you are the 'biggest' accessible person around, they come to you with a great hope for help. Answer the following questions:

- Since you and your wife are working, by agreeing to farmer's request you would help a family in a crisis on the one hand and get some support for your family and office on the other, would you agree with it as it is win-win situation for both?
- What are the other considerations that would come in your mind before taking the decision in favour of the farmer or denying him regarding it?
- What are the other alternative ways by which you can help the farmer in distress?

(250 Words)(20 Marks)

Q7. a) Since me and my wife are working and we need someone to help at home and also can engage farmer's 11 year old son as tea vendor, But I will deny politely to him + ~~that~~ as it is child labour and it is illegal practice.

I will ask the farmer instead to take them to school and ask him to apply under schemes for scholarship for their children so that they can study without any financial burden on the farmer.

Remarks

I will ask the marginal farmer to apply for loan against scheme for marginal farming ~~and~~ which will help him to better his earnings.

If looking at the economic condition of farmer, I would have taken the decision to engage his son and daughter in jobs he said, I would have gone against the fundamental right of Right to Education as that would have denied them right to study.

Though farmer may get disappointed at my denial but in long run he will realize the importance of education when his children will earn their livelihood having

Remarks

educated themselves properly.

e) Alternative ways by which I can help the farmer in distress are as follows: -

a) Asking the farmer to work as tea-vendor in my office

b) If his wife is healthy and wants to work, I can offer her work of house-maid in consultation with my wife.

c) I can help the farmer get Poor People's pension so that he can have a regular source of income.

d) I can ask the farmer to take help of govt. schemes and practice farming by adopting to technical help provided by govt.

Remarks

Q8. You are the DM of a district. The education and health inspector of the region has submitted a report which stated that the local goons and people of higher caste are not allowing ASHAs and school teachers to provide facilities to the downtrodden people. They sell the education and health kits in open market and even sarpanch is not able to take action due to social boundations. What will be your course of action? Evaluate each with respective merits and demerits. (150 Words) (10 Marks)

Ans, As the DM of a district, it has been brought to my notice that local goons & people of higher caste are not allowing ASHAs and school teachers to provide facilities for down-trodden people. I am having following options in this case:-

- a) I will ask ASHAs and school teachers to file police complaint against those not allowing them to do their job.
- b) I will ask marketing officer to ensure no education and health kits are sold in open market and cancel licenses of those selling
- c) I will make people aware of their rights and what they are designated

Remarks

to get from ASHAs & school teachers.

The first option has a merit that it will deter any such acts in future. But local goons may cause harm to ASHAs and school teachers. I will ensure police takes care of them.

Cancelling licenses of shopkeepers involved in selling health and education kits may lead to protest by market associations and closure of problem leading to difficulties to people. But this action will be only against few shops selling such items.

Building public awareness is the key as no local goons and higher caste people can cause harm to collective public consciousness. People should know what govt. is sending for them.

Remarks

