

GMS - 3

ETHICS, INTEGRITY AND APTITUDE

Time Allowed: 3 hr.

Max. Marks: 250

Q.	Marks	Instructions to Candidate
1.		<ul style="list-style-type: none">• There are 18 questions.• All questions are compulsory• The number of marks carried by a question/part is indicated against it.• Content of the answer is more important than its length.• Answers must be written in the space provided. <p>Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.</p>
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1. Invigilator Signature Mary

2. Invigilator Signature

Name SHILPI

Roll No.

Mobile No.

Date 25 October 2015

Signature Shilpi

Remarks

Section A :- Basic Info - Content
is ok

But in most of the answers
need suitable examples

that bring more clarity
in answers.

my

SECTION A

Q1. 'Emotions are not hurdles but are facilitators and help to become a very beautiful person'. Elaborate. (150 Words)(10 Marks)

Emotions are what make us human. Emotion of happiness is what gives a person sense of contentment and motivates them to lead their life towards a purpose.

Emotion of sadness is what allows us to mourn the loss of someone or something and bring us closer to other people as well.

Anxiety ensures that we work harder towards our goal with 100% efficiency.

Joy allows us to reap the fruits of our efforts and hardwork.

Without these emotions, there would be no love, no relationships, no festivals. Human beings will turn into islands rather than as part of a continent. This would

ultimate lead to chaos and
collapse of society.

Thus, emotions are
necessary to experience the
"human" aspect of life.

None Diminished

3

Q2. An attitude of contentment is an antidote to the tendency of consumerism. Do you agree with this idea of contentment? Substantiate. (150 Words) (10 Marks)

Consumerism is an idea that promotes gathering of all the stuff that we don't even need, just because other people have it. It leads to irrational choices leading to bankruptcy (financial and as well as moral).

To counter it, a sense of fulfilment needs to be developed by which people may realise that they should buy only what they need and not what all is offered in the market.

Launch of iPhone 6s was a mega event in India. If people are content, they would understand that they won't ever use 5% features of that phone. Thus, it's hardly needed to replace their current phone with ₹60,000 phone.

Take better example!

However, it is also true that human beings have a certain sense of novelty that allows us to innovate.

This innate sense shouldn't be completely subdued either. But, it

shouldn't lead to conspicuous consumption either and has to be moderated with rationality and contentment.

2/2

Q3. Bureaucratic morality in any society is but a mirror of the political morality prevailing there in. Illustrate with examples. (150 Words)
(10 Marks)

The US, the chief proponent of capitalism and free market economy is known for its efficient bureaucracy.

This is in stark contrast with ~~the~~'s ~~the~~ communist ~~the~~ Soviet Union where centralisation of political and economic power led to red tapism and inefficient bureaucracy.

Even in India, bureaucracy until 1980s and 1990s was characterised by "inspector raj" which changed due to corresponding to centralisation of political power.

This changed only after sufficient liberalisation of late 1990s.

And currently, our political & morality is towards

openness, deliberation and participation in politics. Its effect can be seen in transparency and accountability regime in bureaucracy with RTI Act and e-governance measures.

3/2

Q4. If you refuse to accept anything but the best of life, you very often get it. Do you agree with the essence of the statement? If yes, then what action of your will take you to achieve it? (150 Words) (10 Marks)

In life, our achievements correspond with our goals normally. If we aim for ~~the~~ high, there is a better chance to achieve high. Thus, I agree that we can get the best if we refuse to accept anything less.

To ensure this, the first step is to set a high goal in life. Thus, a path needs to be charted out to with some landmarks in between as smaller goals.

Pursuit of these smaller goals needs to be with a sense of mission and complete dedication. This dedication is required to ward off other lesser goals as well which one might achieve on the way.

This pursuit may be physically and mentally strenuous. ~~for this~~ Thus, I would train myself

physically to be ordering and also be internally stronger so that discouraging voices can be effectively silenced.

I would keep myself grounded too so that I can come back and sort out any issues on my way and tread the path towards my goal.

To handle stress, I would develop some stress beating techniques - my personal favorites being ~~with~~ workout music.

These steps would help me focus and achieve the best that ~~is set out to~~ I intend to.



Q5. Sustenance of human value, ethics and morals in human society is an important goal. The duties leading to rights or from-me-unto-others sequence are decidedly a more effective and meaningful educational philosophy to follow. Explain. (150 Words) (10 Marks)

Q6. Freedom without responsibility becomes license, and responsibility without freedom, a burden. Comment. (150 Words) (10 Marks)

Freedom gives power and responsibility gives a framework to use that power without ~~freedom~~ responsibility, there ~~will be no frame~~ is every chance that freedom will be misused.

Our country has an inglorious past with this regard. After Battle of Plassey, East India Company usurped political power with no responsibility towards people for their development. This led to plunder of Indian resources.

Similarly, if only responsibility is given without power to fulfil it, it would be like leaving someone in a rudderless ship in the middle of Pacific Ocean with 100 passengers on-board. This is simply meaningless and burdening.

Position of Indian women reflects it's
Due to patriarchal nature of families,
they've ~~so~~ many household
responsibilities from fetching water
to teaching children but they
have no power over their lives.
The end result is exploitation and
subjugation.

Even our Constitution recognises
two-way communication between
freedom and responsibility :
Fundamental rights are ~~also~~
followed by Fundamental Duties.



Q7. Climate change has been described as a perfect 'moral storm'?
Critically analyze. (150 Words) (10 Marks)

Climate change is the result of unregulated anthropogenic intervention during industrial revolution in developed world. However, its effects are borne ~~the most~~ in its full severity by the most vulnerable countries like Solomon Islands, Vanuatu which have not contributed to the problem. ~~but~~

This is against every moral philosophy especially the Indian Theory of Karma.

Also, developed countries are now asking developing countries to cut down on their emissions even though developing countries may not have the means to do so. Developed countries like Japan have backtracked on their emission promises, just recently.

Even so, developed countries are using climate changes as an opportunity to capture market of developing countries for their ~~new~~ climate friendly products like solar cells. This is highly unethical on their part. Role of USA is a case in point here.

It is required to uphold value of Common But Differentiated Responsibility (CBDR) to make climate change issue to at least somewhat moral.

✓
✓
✓

Q8. Which eminent person has impressed you most? Which of the human value of that person has impressed you most? (150 Words)
(10 Marks)

~~But~~ The personality of Sardar Patel

impressed me the most. His work

ethic is simply amazing - his

deft diplomacy mixed with

firm fist was a force to reckon

with. If not for him, Indian

subcontinent would lose something.

Like Europe = host of countries

leading to devastating world wars.

Thus, his role in national integration is supreme.

Despite being called & as

Rightist by some ideologues, no one

could ever doubt his integrity.

He was a fund raiser and

negotiated with industrialists for

national movement, but was

never ^{even} alleged for any corruption

lack of integrity.

He led me of the most

successful peasant movements of Bardoli.

Satyagraha, which was an exception rather than a norm.

Even if he was elected to lead free India by Provincial Congress committees but was later overruled by Gandhiji in favour of Pandit Nehru, he didn't allow any ego to come between him and his dedication to country. This is true patriotism, in my opinion.

✓
 Fulbright Scholar
 as approach for
 such type of
 questions.
 Q1 (3)

Q9. What could be the influence of a civil servant's private life on his/her Public life? How would you prepare yourself to separate the two?
(150 Words) (10 Marks)

~~A civil servant is expected to function~~

Private life of an individual impacts her moods, capabilities and overall

psychology which tend to impact efficiency of public life as well.

For instance:

- A civil servant who treats his wife as a second-class citizen will be gender insensitive in his functioning.

- An obedient son is more likely to be a civil servant who respects hierarchy of civil services.

- Joint families are more likely to inhibit team spirit in individuals which would be reflected in their work.

At times, it becomes necessary to separate the two, which can be done as:

- Dedication to work and sense of mission should be inbibed as non-negotiable values so that no

-
distracted from private relationships.
Dedicate time to family as well
so that work doesn't seem ^{as a} hurdle
to family relationships. With the
arrangement, private and public
interface could be smoother.

-
Develop a sense of happiness and
optimism towards work so that
even if private relations are in
rough weather, work can provide
pleasure; thus distancing ~~from~~
issues in personal ~~life~~

By following virtuous permanence

31
32

Q10. Explain any four of the following with respect to the Civil Services:
(75 Words each) (5×4 = 20)

- a) Consistency
- b) Uprightness
- c) Altruism
- d) Selflessness
- e) Commitment

a) Consistency: A civil servant is part of permanent executive who needs to deal with political parties of all ideologies. She needs to be constantly effective in her work irrespective of change of regime. Also, they have to face lots of external pressure, issues in private life, which may alter their efficiency. But, they need to be consistent with a sense of mission and dedication towards work.

b) Uprightness: A civil servant is like a tree who is jostled by action of air, water and other forces to bend and break. But, he needs to be upright in his public functioning without

budging to external pressures - be it politicians, family, criminals. He should be able to take decisions that can withstand public scrutiny and work solely in public interest even if his colleagues may not follow.

~~↳ Attention:~~

- c) Selflessness: A civil servant works for people not for himself. He gets remunerated for his services, but that shouldn't be the goal of service. He should be willing to go an extra mile to serve weaker sections, should be able to clear projects worth thousands of crore without seeking a profit from it. Since, he is the face of administration and people see him as the "government" itself, he should be able to project himself as

"for the people" ~~instead of~~

d) Commitment: work of civil servants is often arduous and slightly less remunerated as compared to private sector. To be able to do such a job efficiently, a person needs to be committed towards the job so that doing the job itself becomes a joyous task. This commitment would enable him to push himself harder even during stress and serve every section of the society equally, even the most vulnerable.

1/2

Q11. Following are the two quotations of the moral thinkers/philosophers. What they mean to you and how are they still relevant in the present situation?

- a) 'Courage and perseverance have a magical talisman, before which difficulties disappear and obstacles vanish into air'. (75 Words)
(5 Marks)

Every task looks formidable unless they ~~are done~~ it is done. These were achieved riding on courage and perseverance of people involved in it. Memories of A.P.J. Abdul Kalam saying "let's try once more" during missile development programme are still afresh among his colleagues.

Today our society is facing challenges like corruption, ^{violence against} women, communalism, nuclear weapons, etc.

To overcome them, we need to be courageous but at the same time patient that if our generation can't find a solution, the next generation will surely find. The need is never to stop putting efforts in the right direction.

b) 'The king should surrender his individuality in the interest of his duty'.
(75 Words) (5 Marks)

Chanakya in his Arthashastra prescribed that in the happiness of his subjects lies the happiness of the king. This is rooted in the fact that king derives legitimacy from people and thus should rule in their interest. He is the epitome of society ~~that~~ and thus his own individuality is meaningless.

In modern times, it means that governments should work in public interests solely rather than abusing power to plunder public resources like coal, radio spectrum, etc. They may have political ideologies as a political party but when elected by people, public interest should take a driving seat with ideologies making supporting elements at best.

SECTION - B

Q12. Mr. X is heading procurement division in a government department; he is currently handling procurement of material for ongoing important project. It is his new assignment.

Mr. X was surprised to see the chaos prevailing in the office. The environment in the office was not conducive for efficient functioning. Proper interpersonal communication among staff was missing. Officials used to complain against each other regarding their day-to-day official working.

There used to be a huge gathering of contractors in the office every day vitiating the environment in the office. In fact chaos used to prevail in the office and work was hampered to a great extent. There used to be unnecessary contact everyday between the contractor and the officials.

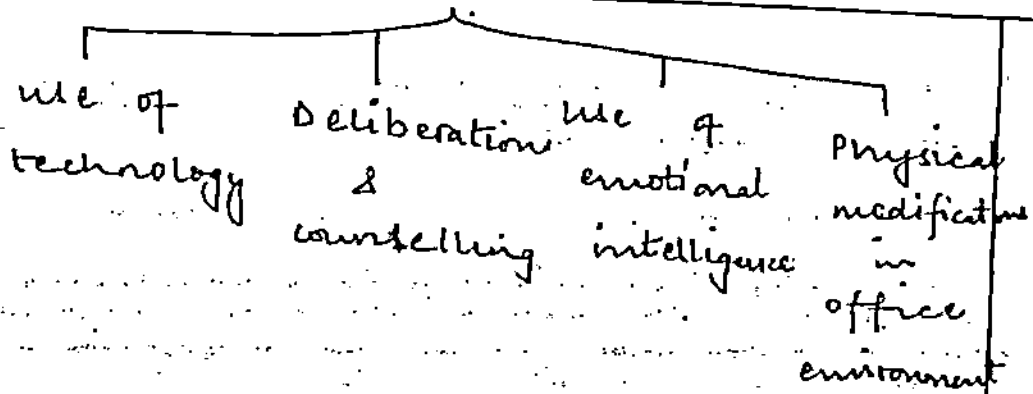
Mr. X could sense the vicious circle in which entire procurement setup was trapped into. Most of the staffs were highly demotivated. He could sense that the staffs were intelligent and know their jobs appropriately. All the staffs were not happy about the prevailing conditions in the office especially of relationships amongst staff. Even the contractors had a feeling of suffocation in such a situation. All the stakeholders were working in most disjointed manner causing harm to the system and vitiating the environment. What are the possible decision options available to Mr. X to improve the overall environment? (250 Words)

(20 Marks)

Mr. X is presented with an opportunity in the face of difficulty to set the course correct of an important government department. To undertake efficient steps, he needs to consider following issues:

- Work culture
- Demotivation
- Inefficient utilization of resources due to procurement issues

To handle these issues, he needs to have following tools in his arsenal:



Deliberations: First of all, Mr. X should sit with each actor in situation separately and try to explore issues with each of them:

- why do contractors need to visit of government office?
- why ~~do~~ staff members not cooperate even though they've necessary skills?

After gathering facts, he should try to reduce their physical interface using e-governance mechanism.

use of technology like biometric entry to office can be helpful to track who comes/goes from office.

If there are issues with tendering procedures, contractors should be made aware of e-tender scheme and reducing their burden.

Emotional intelligence: ~~After the~~ formal and informal sessions with staff should be held to ~~understand~~ ^{motivate} them emotionally, making them realise that efficiency of their work is paramount to proper utilisation of public funds and also that their intelligence is being ~~used~~ ^{wasted} by current work culture. They should be encouraged for an interpersonal communication classes that would help them to resolve ~~for~~ issues among each other.

Identify issues.
Accordingly follow up.

Physical modifications: Lastly, ~~the~~ ~~we~~ should make sure that staff members are comfortable in office environment with proper seating arrangements, water facilities, heating / cooling amenities. This would give them a sense of belonging to the place thus motivating them to work harder and excel.

Also talk about Contracting.

This experiment should be revisited periodically to test its effectiveness against the issues concerned.

6

Q13. This is a situation which pertains to Parliament elections. You are posted as District Magistrate in one of the notorious districts. There were several officers to assist you in your work, i.e. Returning Officer, District Election Officer and Additional District Magistrate (ADM).

Background duties of various officers were assigned as presiding officers were unwilling to take up election duties as it was very arduous work and a big responsibility.

Presiding officers and polling officers were called four days before the poll for training and collection of material/stationary like voters list, manuals, ballot papers etc. In one such event, when the distribution of material was being made, one polling officer had a heated argument with ADM which resulted in a scuffle. There were around 300 polling personnel who formed a mob as most of them were unhappy because they had been put on election duty. ADM locked his room from inside to save himself from attack by this furious mob. This mob was not willing to cooperate in further duty.

How would you handle the situation? What are the possible alternatives available? (250 Words) (20 Marks)

The situation suggests lack of communication and motivation among team members who were assigned a job of national importance. This resulted into complete disconnect threatening physical security of an individual. Thus, it has to be handled tactfully so that no one is harmed and work can also be put into action soon.

First of all, the mob situation has to be diffused. Police presence may assist without actual use of force.

Since people are upset with ADM,

my own presence with DM seems necessary on the spot.

- After physical harm issue subsides, my effort would be to bring ADM along with people in mob for a deliberation with me being the head of it.

- I would try to resolve whatever differences they might have as it is likely that it is more related to some ephemeral issue.

- After successful resolution of issues between them, my efforts would be to motivate presiding officers in the following way:

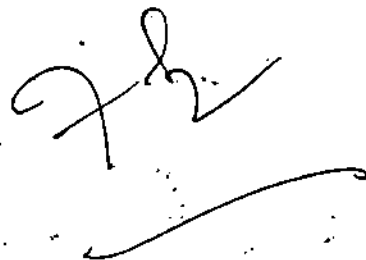
- I would persuade them to look into importance of their work - their ~~set~~ efficiency is going to write success story of our democracy.

- the effort is to make them realise

that their arduous work is appreciated by every person of Indian society thus giving worth to it.

- I would assure them that ~~the whole country~~ everyone in the hierarchy, including me are putting in midnight oil to ~~function~~ put their best for country's best.
- I would also try to get appreciation certification ^{for them} from government once the process is over.

These steps may turn the furious mob into an efficient well-oiled machine.



Q14. The Civil Service Exam is one of the toughest and the longest exam system in the country. With the limited number of attempts and nearly five to six lakh applicants appearing each year, of which only 1,000 or less get selected, there is huge pressure on the candidates to crack the exam and it may lead to the bouts of depression, anxiety and mental stress.

A civil services candidate faces many issues during the course of the preparation of this exam. Many candidates leave their homes and move to metro cities for the coaching and preparation. They take up accommodation that gives them little comfort. Most of the aspirants do not know to cook, and some in order to save time eat at the roadside stalls or depend on "Dubbawalas." Having improper food and uncomfortable living, many aspirants end up having health issues. The coaching institutes in order to produce results put pressure on the candidates to increase the hours of studies. Loss of sleep has impact on the body and the aspirants get totally exhausted. For an exam like UPSC, where there is cut-throat competition, the only goal of the aspirants is to somehow clear the exam and they ignore the insurmountable pressure on them.

You are also one among them. After repeated attempt you failed to qualify this exam finally. You are under stress. You have noticed that many new candidates entering into the fray are facing same problem. What would be your advice to prevent the stress? (250 Words)

(20 Marks)

stress in life is one of the most formidable enemies of everyone. However, to beat it it is not only necessary but very much possible to beat it with simple short remedies.

~~Good~~ minds don't function in lethargic bodies. This is why, my first advice would be to take up some physical activity - yoga, gym or sports. This kind of activity

Keep one motivated and cheerful.

I would also advise them to keep some family time in their daily schedule. Here, spending time with kids in family and elders is particularly effective.

Also, when exams approach near, it is necessary to keep our faith and family works harder to ensure that their reassuring words are blissful.

I would encourage them to prepare a study schedule with weekly and monthly targets so that they can keep a check of syllabus covered and then worry less on this account. It should also include some free time for light hobbies - playing music or read poetry - so that they don't burn out in preparation. This keeps stress off too.

urge
: motions

n-stick to
it
stand.

I would encourage them to be self-aware of their emotions. For instance, if they are stressed or upset over incompleteness of syllabus, they should divert their attention towards something else and then come back later to study with more focus. This would help in immediate stress reduction.

~~I would also advise them to keep off artificial techniques like substance abuse or smoking as ~~they~~ these habits don't ^{ever} ~~benefit~~ ^{fructify}. They might ~~even~~ result in more stress.~~

lastly, I would advise them to stay optimistic and happy in their conduct. If they feel so, they can explore ~~job opportunities~~ that would allow them to study too.

Q15. You are a young entrepreneur. Your ambitious life is chasing a high dream. You remain busy throughout the day because of the work pressure. Your wife is also an ambitious politician having identical routine. You are having a four year old child. By the time both the parents reach home, the child goes to his bed. Parents want that their only child should be inculcated with best of human values. What essential steps both of you should take in spite of your busy schedule? And also explain how will you teach essence of responsibility, respect, care, etc. to your child? (250 Words) (20 Marks)

Role of parents towards ~~for~~ children cannot be overemphasised. It is required to balance hectic work life towards this role so that the child gets the attention she deserves and the nation gets a good citizen in future.

I would discuss with my spouse a workable schedule by which at least one of us is present with our child ~~after~~ ~~after~~ and spend some quality time everyday.

I would try to make sure that work isn't brought home or at least be done after the child has gone to bed. I would ask my spouse to ensure the same.

Along with this, I would plan day out with the child and my spouse on holidays. Vacations could be planned too.

I would make sure that the child gets proper attention which would be a way to inculcate value of care in her.

I would give extra attention to not show my displeasure over work before the child so that she could develop a positive outlook in life. I would especially never disrespect my wife even in the smallest way possible so that she could see the value of respect.

As she grows up, I would start sharing some relatable stories with her that despite being busy with work, her parents would always be there for her. My trust

would be to make her understand value of responsibility to ~~as~~ those who depend on us.

I would narrate some moral stories to her as well and ~~try to~~ solicit help of my own parents for the same. Grandparents too form an important role in a child's upbringing.

Thus, I would try to make a child's ~~to~~ first socialising agency (the family) to be as ~~important~~ central and effective as possible in inculcation of values

Q16. Are you really free to live, grow, lead, create, act or is there something holding you back? If it does, then we need something that's much more fundamental, far more relevant and way too intelligent than the physical and economic freedom. We need "Internal freedom"! We fought for our physical or political freedom and now we are also moving towards our economic freedom. However, there is something still missing. We are still not happy or at peace as we lack our internal freedom. And because of this the real hero inside you and me still fails to express itself.

- a) Discuss essence of freedom as human value.
- b) What is the teaching of Swami Vivekananda regarding internal freedom?
- c) How following his teachings on freedom can make us a good human being?

(250 Words) (20 Marks)

a) Human beings are born free but just after it, they are saddled with social identities, rituals which curtail their internal freedom and stifle creativity. Freedom ensures that this creativity prevails and each individual can thrive as an individual being thus attaining her potential. This is very stark in case of women who are not only physically restricted but also mentally imprisoned and indoctrinated by patriarchal values.

b) Swami Vivekananda called upon everyone to come out of internal boundaries imposed by others and

ourselves.

During our freedom struggle, people were ~~to~~ demotivated to protest against British rule because of perceived supremacy of British. This led to moral degradation of our then society.

He exhorted that society to free itself from those shackles and rise above it.

- c) His teachings can enable people to look towards higher goals and channelise their energies towards achieving it without ~~as~~ regard to existing disabilities in achieving these goals.

Such a society will be a hot bed for innovation and new ideas. We would be able to solve our big problems like communalism,

corrupt and even climate change with
the attitude. In this process, ~~and~~

~~Such a society~~

everyone will become a better
human than they were earlier.

8

Q17. Some situations you just can't control. For instance, someone you care about might betray your trust. Or, no matter what you do and how hard you try, you might not be able to win over that person you're trying to impress. There will be people who can't stand with you no matter what you do, and then there will be people that adore you no matter what. Situations like these - situations you can't control - will arise throughout life, and they may change your course. That's just life. It is what it is. In this light how emotional competence facilitates an individual to understand, manage and handle oneself and others positively in various settings? (250 Words) (20 Marks)

Emotional competence is central to human ~~the~~ life as without it, it is virtually impossible to ~~forge bonds~~ form relationships.

At times, people send mixed signals about their intentions which can be deciphered if one is emotionally competent - such a person can understand emotions of other people, discriminate among them, label them appropriately and then use them effectively.

If ~~a person has betrayed someone~~ ^{someone has betrayed} someone, an emotionally competent person, ^{he} can understand his/her ~~reason~~ ^{reason} act and if that provokes anger, hatred or disgust,

the competent person can handle these emotions very effectively. Such people have stress-reducing techniques ~~by~~ ~~with~~ and they are self-aware about their emotions. Thus, even if someone's act of betrayal isn't our control, our emotional responses are very much under our jurisdiction.

In situations like when we are unsuccessfully trying to impress someone, anxiety can build up. This may lead to self-doubt and frustration. For a person who understands the cause of these emotions, it is easier to deal with than ~~he~~ will be able to manage his anxiety levels to avoid any confrontation or desperation. These people better fit in society.

Also, like or dislike towards someone is controlled by ^{one's} emotional responses more than the other person's actions. This is part of being human and can even be irrational at times. Our rational faculties may let us down here but our emotional ~~and~~ intelligence would help us in managing this situation well. We would be better able to accept this reality if equipped with such intelligence.

8

Q18. There is a senior police officer, whose only daughter is going to be married. The police officer is very honest and upright and does not want to enter into any controversy, especially on the occasion of the marriage of his daughter. On the wedding day, the officer notices that a notorious politician-cum-criminal has come to the officer's residence uninvited. Before Police officer could spot him, he stood up and says he had just come to bless his daughter. Under this situation, the police officer is in a fix as what to do. What are the options before the police officer?
(150 Words) (10 Marks)

In this situation, police officer can choose to do among the following:

- He can politely ask to this notorious person to leave the premises as his presence may create anxiety among guests.
- He can confront him about the same but it may lead to a needless controversy.
- He ~~can~~ allow his presence during the wedding since he has said that his ~~intention~~ intention is not to harm anyone.
- ~~He~~ He can allow his presence but put in place ~~some~~ security arrangements by soliciting help of fellow police officers to handle any

situation that may spring up due to his presence.

3/2

Shelphi:

In most of the case study answer you need to be more objective. Need better opinion for addressing issues.

Most of the answers have same limitations.