

# ETHICS, INTEGRITY AND APTITUDE

Time Allowed: 3 hr.

Max. Marks: 250

| Q.  | Marks | Instructions to Candidate   |
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| 1.  |       | <ul style="list-style-type: none"><li>• There are 18 questions.</li><li>• All questions are compulsory</li><li>• The number of marks carried by a question/part is indicated against it.</li><li>• Content of the answer is more important than its length.</li><li>• Answers must be written in the space provided.</li></ul> <p>Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.</p> |
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Name YASHODHARA DAS

Roll No. \_\_\_\_\_

Mobile No. 7838874807Date 27/10/2016Signature Yashodhara Das

1. Invigilator Signature \_\_\_\_\_

2. Invigilator Signature \_\_\_\_\_

## SECTION - A

Q1. Answer the following questions:

- (a) Can fashion be adjudged as moral or immoral? What is the role of dress code in setting the nature, tone and working of the institutions? (75 Words) (5 Marks)
- (b) "If one should desire to know whether a kingdom is well governed, if its morals are good or bad, the quality of its music will furnish the answer." Analyze the underlying meaning of this statement in the context of contemporary music with special reference to India. (75 Words) (5 Marks)

1.a) Morality and immorality is something that one decides from societal norms and practices. Thereby, what one thing might be moral to one society need not be so in other society. For eg. generally wearing shorts in Indian society is often not widely accepted while the same dress is totally normal in western society.

Thereby, to make fashion as a standard for judging morality or immorality might not be completely good. This is also because it infringes upon an individual's choice and freedom which is completely against democratic ethos of country like India.

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But at the same time, dress code for certain institutions might not be totally bad, because in professional lives one needs to maintain a level of discipline and rules and regulations and dress code is one manifestation of it. Thereby, dress codes for professional institutions including schools and colleges can be there, but otherwise dress or fashion should not be viewed from prisms of morality.

b) Music is said to be the nerve of the society. Often the feel, the values, the nature of the society is being reflected in its music, because it is one of the strongest form of expression.

Acknowledging the power and importance of music, very often by listening to it we can make an inference as what the society might be like. In the contemporary music especially in India, there has been

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a growing concern in the society, that Indian music is going through deterioration. Now, the use of unacceptable language as lyrics is on the rise, gaining popularity among the youth. A new tilt towards western music and fusion is also noticed.

All these clearly depict the rapid westernization of the society especially the youth. But, still the Indian music retains its Indianness but as one knows change is inevitable, thereby music also undergoes change as society's nature changes.

Q2. Answer the following questions:

- (a) How do you see the difference between doves, eagles and vultures - as ethical and moral categories of different human beings? Which of these personifies the best of human being? Explain why? (75 Words) (5 Marks)
- (b) While acting for 'change' and 'progress', should we be disappointed because we can do too little? Give reasons in favour of your stand. (75 Words) (5 Marks)

2.a) Many a times, we often categorise different species of animals and birds with different nature and categories of traits, through which we can classify humans accordingly. Therefore, doves, eagles and vultures are also assigned certain characteristics of humans. -

doves - they generally depict peaceful characters, having a cool temperament;

eagles - they are called the 'king of the sky'; very strong, leadership qualities, hard working; high endurance and achievers;

vultures - they are generally not ascribed good characters, having wickedness, dependent

Remarks

on others, parasitic nature, etc.

To make a human being classified into one category would be possible - because no human is same. Some might be having traits similar to dove, other eagle or some other a vulture. It's also possible that one person might have features of 3. Hence outright classification shouldn't be done because humans represent more to just these 3 qualities which sets them apart for all other species.

b) We all know, 'change is inevitable' but often it takes time. And to work for a positive change or progress, whether it be in the individual or the society requires consistent effort and hard work and will power. But often, we get disappointed when

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we want to bring changes in the society but cannot do much for it. This is because maybe we don't have the power or authority or we don't properly know the means to achieve it. But this should not be so. Because, we all know an ocean is made by the accumulation of the thousands of drops of water.

A small act of one might have a huge impact - on others who would usually try to imitate it and contribute themselves. Thereby, even if it's too little but we must not stop and keep doing it until it becomes huge and sure it would be one day.

Remarks

Q3. Answer the following questions based on the linkage between religion and ethics:

- (a) What is "Dharma" in Indian cultural and religious ethics? What is "Raj Dharma" according to Indian thinkers? With reference to the ruling class in India, assess the extent of observation of "Dharma" and "Raj Dharma."  
(75 Words ) (5 Marks)
- (b) Why is there a conflict between religion and rationality? Which of the two is a better guide for the promotion of morality in a society? Is being rational is also being just and fair?  
(75 Words ) (5 Marks)

a) It often becomes difficult to understand the true nature and meaning of ideas prescribed in cultural and religious thinking. Because these are the manifestation of the norms of what is good and bad, according to the society at the time of their formulations. But often they are followed blindly without trying to understand the true essence, which often creates clashes with the changing undercurrents of the society.

Further, 'Dharma' is often understood as moral value which one is supposed to practice in life to live a virtuous life. It often means to maintain a righteous life, be honest, follow rules

Remarks



of the scriptures. etc.

where 'Raj Dharma' depicts the duties of the head of the state which was earlier the king, which he needs to perform to run the country. Kautilya emphasised it by 'Saam, Dand and Dand' i.e. politics, economics and punishments.

The ruling class at present is abiding by the epithets of Dharma and Raj Dharma to the extent it can. But still few instances of violence being <sup>few of</sup> incited by the ruling class members mar their legitimacy to some extent.

b) Religion is somewhat which is very close to a human being. It depicts a way of life - certain values, do's & don'ts, certain traditions, etc. Many a times, religion carries within it certain -ve aspects which are actually human made - for eg. Sati in Hindu religion which

has now been abolished.

while rationality on the other hand is the ability to analyse the situation as it is, without any presumptions, and deciding what is right or wrong.

Because of their somewhat contrasting features often they are at loggerheads. The recent eg. is the Subarna Temple

Entry prohibiting the entry of women between 5 to 50 yrs of the sanctum sanctorum.

Often such regressive ideas of religion undermine individual right to freedom and choice which should not be.

thereby, rationality should be given preference but a balance needs to be

created between both because religion defines tradition which is an inherent identity of a society and it should not be taken away.

It's not necessary that rationality will always result into failures because often people argue that taxation shouldn't be there as the hard earned money of a few should be only used by them and not for removing poverty of others.

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Q4. Answer the following questions related to the different ethical theories and their applications in the society:

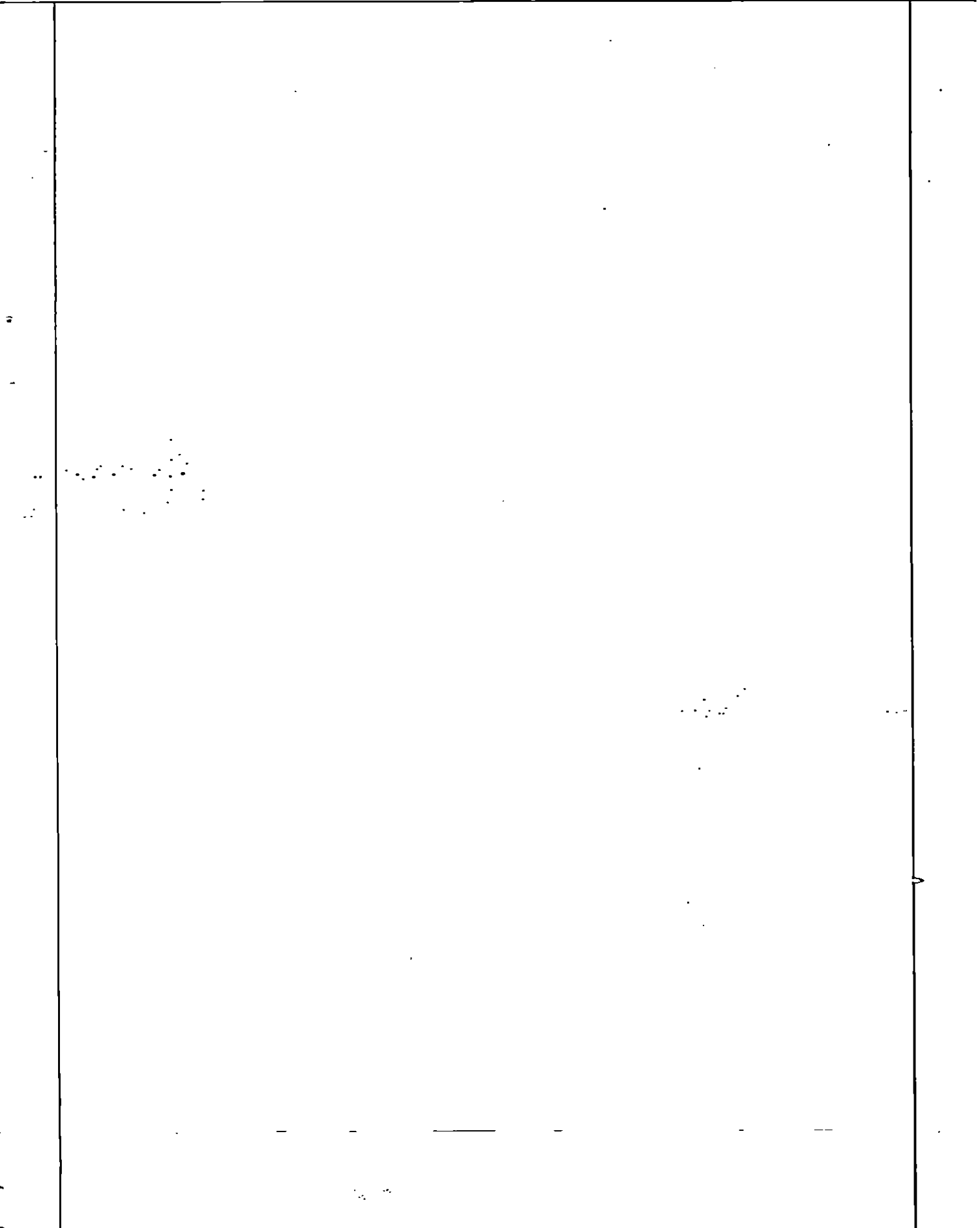
- (a) What is 'principle of ethical egoism'? Do you agree with the statement that 'in general, nature of human society, if not properly regulated, would result in a chaos and a state of war? Why 'conflict' becomes a more natural' outcome than 'cooperation' in modern societies? (75 Words ) (5 Marks)
- (b) How 'social contract ethics' differ from 'natural laws ethics'? Which of the two is better and why? (75 Words ) (5 Marks)

a)

Remarks

b)

*Remarks*



*Remarks*

Q5. Answer the following questions related to the importance of trust and transparency in the organization:

- (a) What do you mean by Trust? How this value will help you in becoming a good Civil Servant? How a civil servant can sustain trust in his entire career? What are the challenges in doing so? \_ (150 Words ) (10 Marks)
- (b) Explain with examples how Whistle-blowing in civil services is both an ethical and unethical act if seen in different perspectives? (150 Words ) (10 Marks)

a) Trust is basically having complete belief and faith in something or someone. It is of utmost importance because by having trust, one can develop cooperation and support of others which helps in fulfillment of various changes and goals.

A civil servant must maintain the trust of the people. This is because his main objective is to serve the people and often to do so, he requires the support of the public. thereby, trust helps in maintaining the support of the people and in return make a good civil servant.

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So maintain trust is <sup>often</sup> not an easy task for a civil servant. Many a times, interference from the powerful especially the political executives is there, which try to influence the civil servants. Thereby, the best way to maintain trust is not to hold any thing in secret. For eg. if a minister asks for a favour for some kind of appointment, one must not abide it blindly. Public concern should be foremost priority. If it is tampered with should decline the order or request. But if still pressurized, then should politely let go of the job and ask for some other work.

Remarks

b), whistle blowing is basically letting out crucial information of an organisation to the public.

For civil services, depending on different situations, it might be ethical while in others, unethical →

when unethical → when in civil service

or any organisation in fact, one needs to maintain the appearance

standard of it, especially in civil services, since it garners widespread public trust and faith, more care needs to be

taken while going public.

For eg if there is something wrong within the institution, it first should be solved internally with help of senior officials. But if

no result is there and it tends to cause widespread public harm,

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while on the other hand, making it public might cause huge dent on the organisation - and lead to chaos in the society, then it should be avoided,

when ethical - If the matter is not being resolved internally, and there is possibility of large scale human harm. and distraction, then making it public would be ethical.

Q6. Answer the following questions related to linkage of free thinking and self development:

- (a) 'Real freedom is of the mind and spirit; it can never come to us from the outside.' Analyze the essence of this statement with reference to the working experience of Indian bureaucracy. (150 Words) (10 Marks)
- (b) 'There is only one corner of the universe you can be certain of improving and that is your own self'. Explain the essence of statement. Also examine how a civil servant can live by maintaining its true self. (150 Words) (10 Marks)

Q). Freedom basically means to be free of any kind of constraints and pre-suppositions. And it plays an important part in Indian bureaucracy too.

Bureaucracy needs to deal with real people that too in India, having numerous cultures, traditions, beliefs, religions etc. while dealing with such diversity and truly understand their problems, one needs to be objective. And many a times, a bureaucrat, also being a human, often carries within himself his own set of values and beliefs. But, he must not let these

Remarks

presuppositions come in between ethical decision-making.

Thereby, he needs to be free from all such constraints in mind and spirit to be fair and just to the people. one eg. would be the issue of same-sex marriage. on one hand is the question of individual right of choice and freedom and on other societal standards of morality. Thereby, these issues need to be dealt with a free and rational mind instead.

Remarks

b) As goes the adage,

"charity begins at home", thereby before trying to bring change outside, one must dwell inside and bring the change within oneself first.

This is because you yourself do one thing or believe in one thing; you cannot ask others to follow or do it. You won't be carrying weight in your arguments and would be hollow in perspective.

The same thing goes for a civil servant too. A civil servant carries with him huge trust and respect from the people and he can play a magnanimous role to bring change in the society. Thereby he must first improve his self characteristics and try to depict it in the public. By it people would also be inspired.

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to do good and live a virtuous life.  
For eg. an incident in Karnataka, where a  
civil servant eat food cooked by dalits  
in a school, so as to bring a change  
in the mindset of people to stop  
such kind of discrimination.

Such incidents impact the people  
in a positive way and helps in  
bringing progressive changes in the  
society.

Remarks

Q7. Answer the following questions related to linkage of perception and hope:

- (a) What is the role of perception in making our views regarding complexities, conspiracies and obstacles around us while pursuing our objectives? How does attitude help us to conquer such difficulties in performing our duties? (150 Words) (10 Marks)
- (b) What is the best way to ignite hope and camaraderie in a country and its people? Should we base our hope only on good things happening around us? What is the role of hope in a society where 'good things' come only as an exception while 'bad things' are common place? (150 Words) (10 Marks)

a) Perception plays the most important element in deciding the achievement of an objective or goal. It is the 1st thought or impression that we make for certain situations or activities that whether it is doable or not.

Thereby, perception of complexities and obstacles as being too tough makes it impossible to be overcome while on the other hand if we perceive these problems as not being that difficult, we often are able to overcome them.

Eg. the success of athletes in paralympic games depict the importance of perception. Their the perception of

Remarks

winning, led to their success in the games which otherwise the people having no disabilities cannot even think of.

Thereby, attitude is very important. A person with +ve attitude, that is a +ve perception towards life would never give up and would ~~not~~ keep working no matter what because he believes in himself. While on the other hand, a person having -ve attitude would often fail in his endeavours not because he didn't work hard but because he didn't have faith in himself, which is the basic mantra for success.

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b) Hope is something which keeps ~~us~~<sup>us</sup> alive. Each night we go to bed planning things for tomorrow without even thinking once whether we could wake up or not - that's hope.

Similarly, hope plays an important role in keeping the society intact. And the best way to ignite hope and camaraderie in the country and people would be to bring the changes in their lives. When they would be assured of good future and a peaceful survival and living, people would be hopeful and would themselves contribute in achieving those goals.

But to sustain hope in a society where 'good things' are an exception and 'bad things' the commonality, is a difficult task.

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And absence in such society often leads to social evils like terrorism, crimes against humanity etc. One vivid eg. is the situation in Syria which finally led to the emergence of the ugly monster ISIS.

But still it's a miracle that people are hopeful. It can be highlighted by the rampant migration people undergo often through harsh terrains only in the hope to have a better life. Undoubtedly, to support this hope, all ~~the~~ must ~~not~~ come together, the world must come together to help them and keep their hope ~~burning~~ alive by helping them to have a better life.

Remarks

Q8. Answer the following questions:

(a) 'The policies of the government always have a shadow of politics on them'. Distinguish between politics and policy. Do you think that economic policies need introduction of ethics, legal political thinking and social thinking to be effective in achieving welfare and happiness? (75 Words) (5 Marks)

(b) A civil servant is the socio-cultural product and not an isolated and idealized case. Do you agree and why? Should a civil servant be an agent of change? Why most of the civil servants end up doing sickening routine works for saving their feathers rather than taking an entrepreneurial leap into creativity, innovation and change? (75 Words) (5 Marks)

a) Often policy making gets influenced by politics of the people who are involved in formulating them. This is true for a representative democracy where a party comes into power because of a particular mandate which is being supported by the majority of people.

Politics is basically negotiation, compromise and various ideologies existing in the political system;

while policy is a framework or roadmap regarding any sector be it health, etc which is concerned with the people.

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But, regarding economic policies, there should be introduction of ethics, legal political thinking and social thinking, because otherwise interference by politics negates the viability of the economic policies. For eg. the subsidies culture of India had led to huge pressure on the exchequer, similarly the loss to Railways because of populist policies.

But at the same time the element of equity needs to be maintained in a country like India where inequality is rampant.

b) As all human beings, civil servant too carries with himself his set of values, principle and beliefs on which he has been brought up. Training tries to somewhat bring uniformity but getting rid of these inherent features is not possible completely.

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A civil servant is given a huge amount of authority and he is viewed with great trust and respect by the society. And as the adage goes,

"Character of an institution is known by its leader"; thereby if a civil servant

desires to bring about the change then he surely can do so. But often he just ends up doing routine work. This is because of -

- The inherent nature of bureaucracy - rules abiding and confined to the law.
- Interference by political executive.

Thereby, these needs to be handled properly in order to bring in creativity and innovation in civil services.

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Q9. Opportunities are those gateways to success and fulfillment that open up often but people generally fail to recognize it. What are the major barriers in recognizing the opportunities in career of a civil servant? And what one can do to improve their ability of noticing new opportunities?  
(150 Words) (10 Marks)

People often miss out on opportunities because they ~~are~~ remain more concerned about their problems and lament their life to be worthless and unlucky. Thereby, the barriers even in career of civil servant in recognizing opportunities are -

- 1) Not having a problem solving attitude and being bogged down by pressure.
- 2) Political interference that influence their course of action which tend to benefit only politicians rather than having the impact on people.

In order to address these, proper training must be provided to the civil servants to cultivate a problem-

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solving attitude; remain neutral in case of political interference and how to maintain themselves, etc.

A proper Code of Ethics needs to be formulated in order to address this issue and to empower the civil servants maximise the opportunities on the veil of problems, and bring the change in the society.

Remarks

Q10. An officer is a manager, a leader, a friend, a philosopher and a guide. But in all the roles and in all the circumstances, no great work can be achieved by humbug. It is through love, passion for truth, and tremendous energy, that all undertakings can be accomplished. Examine the statement in the light of ethical prerequisites for being an effective Civil servant. (150 Words) (10 Marks)

A civil servant needs to work for the greater good of the society and need to handle a lot of things and situations.

To do so, certain prerequisites are important —

- Tremendous energy to keep going even in pressure
- Love and compassion to do selfless job and help the disadvantaged and needy
- Passion for truth - Honesty and appearance standard needs to be maintained in order to obtain people's trust as otherwise people won't be cooperative to the work of the civil servant

Remarks

- Also objectivity needs to be adhered to in order to be an effective civil servant.

Remarks



Q11. What is the difference between rational intelligence and emotional intelligence? Why is it important to have a blend of the two while taking a decision on an issue at personal or social level?

(150 Words) (10 Marks)

Rational intelligence means analysing a situation as it is without having any pre assumptions of what is good or bad and coming at an unbiased conclusion.

Emotional intelligence means handling a situation by keeping in mind the emotions of oneself as well as others involved in the situation.

Many a times, a rationally intelligent decision might hurt others and even cause harm at the extreme.

For eg. a situation happened where an old lady working on the hostel mess is caught while stealing some food from the ration. The security starts abusing her and even few girls of the hostel support the security.

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A rational decision would be when she committed the crime she should be punished. But an emotionally intelligent decision would be to stop the abusing, warn the old lady on not repeating her & consequences of such acts in future. Because this would save the lady her means of survival as well.

Thereby, a blend of both is necessary in order to take just and fair decisions.

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Q12. Some situations you just can't control. For instance, someone you care about might betray your trust. Or, no matter what you do and how hard you try, you might not be able to win over that person you're trying to impress. There will be people who can't stand with you no matter what you do, and then there will be people that adore you no matter what. Situations like these - situations you can't control - will arise throughout life, and they may change your course. That's just life. It is what it is. In this light how emotional competence facilitates an individual to understand, manage and handle oneself and others positively in various setting? (150 Words) (10 Marks)

Life is full of surprises - some are good and some are bad. But all these experiences enrich our lives in one way or other and help in making us more mature so that in future we can handle more bigger issues -

Thereby various situations are there where we don't have any control and often it makes us demotivated and at extremes angry and frustrated. But maintaining emotional competence is the key to handle such situations. When we cannot do anything, it's better we ignore such situations and forget

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and forgive? This would help us to  
maintain our peace of mind and love  
- our life on a better way.

Remarks

Q13. In the light of following statement discuss the role of empathy, sympathy, kindness, generosity and benevolence in inculcating and imbibing spirit of service. Also state the importance of 'consequentialism' and 'utilitarianism' in setting our priorities and commitments in personal and public lives.

"At the end of life we will not be judged by how many diplomas we have received how much money we have made, how many great things we have done. We will be judged by "I was hungry, and you gave me something to eat, I was naked and you clothed me. I was homeless, and you took me in."  
(150 Words) (10 Marks)

The qualities that make a human being distinct are empathy, sympathy, kindness, generosity and benevolence. But often people tend to forget these in this cut-throat world where everyone is in competition with others in order to rise in the ladder of success. But in order to imbibe the spirit of service one has to serve others without any selfish interest for self. - one needs to inculcate sympathy and empathy → one needs to feel for others, feel the situation others are in, then only one would be able to do something.

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No matter how rich one becomes, with death every thing loses value. No one can take gold or houses with him when he dies. But 'services for others' is that one thing that could ~~be~~ make you immortal even if you die. The greatest eg. is Mother Teresa who is still remembered for her kindness and love to the downtrodden and has become immortal for all.

Consequentialism means the consequence a decision would result into.

Utilitarianism - maximum good to the maximum people.

Thereby, while taking decisions and setting priorities, a blend of both needs to be considered with more preference to utilitarianism. But only this would depend case by case.

Remarks

Q14. A competent civil servants' life is hectic, stressful and very demanding. In this consequence evaluate the statement - 'The quality of their life would be certainly poorer without aesthetic value'.  
(150 Words) (10 Marks)

A civil servant has a huge responsibility upon its shoulders. He needs to solve various problems of the society which are huge in number and need for the betterment of the people by serving them. Thereby, his life is very hectic, stressful and very demanding, and to cope up with it one needs to balance it with certain positive perspectives.

This true perspective comes from the satisfaction of the good work done, the true changes done to so many lives, helping troubled ones and bring in true changes in the society. This is the fire that keeps a civil servant going even in his stressful life.

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## SECTION - B

Q15. Once you went to market with your mother for festive shopping. There you found that most of the shopkeepers have employed children as attendants and were behaving very harshly with them. You get very touched by seeing all this and started arguing with one of the shopkeeper on this issue. Your mother told you to stop and asked you that if you argue like this, he will remove the child and child may have no earning source for family.

- (a) What will you do in consonance to your moral quality in this situation?  
 (b) Discuss limitations of various possible actions that you are suppose to take.  
 (c) Among the available options, which may yield the desired result in consonance to your moral quality.

(250 Words) (20 Marks)

a) The situation here involves the sensitive issue of child labour and a violation of child rights.

The steps that might be taken up in this situation and their possible limitations are -

1) Keep arguing with the shopkeeper about the harsh ~~situation~~ treatment and warn him of -ve consequences.  
Merit - This might result in the shopkeeper mending his ways, whose possibility is less -

Limitation - The shopkeeper may remove the child from work as the

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mother said, it would result into further hardship for the child.

- 2) Warn the shopkeeper about the various laws regarding violation of child rights and simultaneously seek the help of some NGO to pursue education for the child.

Merit - This would help the child in building the better future.

Challenge - The child or his parents might be reluctant to send the child for education because they would lose a part of earning.

- 3) Thereby to address their concern, would make them aware of various govt. schemes such as PDS, MGNREGSA and other welfare schemes which might help them in living a better life.

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c) Thereby, the third option (3) along with (2) would be the best way out to resolve the issue and let the child have a good future.

Remarks

Q16. Public utilities and spaces in India are in a bad shape. Roads, water supply, street lighting, market cleanliness, railway stations, parks, community centres, public toilets, rivers and ponds are considered sole responsibility of the government to maintain without charging anything. People consider that they have rights to better public utilities and public spaces solely on the basis of government's ability to provide them.

- (a) What should be the ideal way to manage the quality of public utilities and public spaces in a populous country like India?
- (b) Identify limitations of each competing options. (250 Words) (20 Marks)

a). In a country like India, government (govt.) is the most important organ of the public space. It is involved in most of the activities of providing goods and services to the people especially when maintaining equality and equity comes into question. But it has also resulted in a down side, people have somewhat become dependent on govt. for all public utilities and often expect the govt. to do the maintenance too.

But in a country like India with the 2nd largest population, it is almost

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an impossible task to maintain such huge number of public utilities by govt. ~~and~~ itself.

Thereby, a more innovative way needs to be mullied over -

1) The construction can be solely done by govt. and maintenance by public itself.

Merit - The burden on govt. would be lessened and govt. might invest in developmental sector more like human resources.

Limitation - This might not be feasible because people may not have the capability to do the maintenance by themselves. They need some help from govt.

2) A more joint venture can be undertaken where user charges imposed

on public spaces for carrying the maintenance by govt. itself.  
 A limitation - It would undermine the equity concern.

3) A more collaborative approach of involving people as in Gram Sabha, NGOs along with funding by govt. to carry out maintenance activities. Govt. would also do the monitoring part.

Thereby option (3) would be the best way along with imposition of user fee in few public utilities in order to carry out the humongous task of maintenance efficiently.

Remarks

Q17. There was a conflict between the students of upper castes and Dalit community in a central university. The Dean and Vice Chancellor called a reconciliatory meeting, but it did not yield any result. The other day violence erupted in some parts of the university and some hostels. Examinations are very close. Some students have to submit their Ph.D thesis or M.Phil dissertations. Some politicians from a certain section put pressure on the Vice Chancellor to take action against the agitating students.

(a) Discuss the various options available to Vice Chancellor.

(b) Justify why these options are worth considering? (250 Words) (20 Marks)

a) & b) The issue here deals with multiple cases - i) communal violence which is completely unacceptable in a central university;

ii) political interference into the decisions of the university.

In order to address the issue, the following options can be considered -

i) Since examinations are close and the future of a lot of students are at stake, thereby a strict warning of not letting those students engaging in violence to attend the examinations can be given.

Effect: This might help in bringing the

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tensions down but also may not be accepted by the agitating students.

- 2) To ensure the safety of students and maintain law and order, ask for increased police forces in the campus so as to maintain vigilance against violence.

Effect - This might deter the students from agitating and also ensure safety of others, but strict orders to not use harsh actions <sup>by police</sup> against students need to be ensured.

- 3) If the situation goes out of control, then maybe the examinations need to be postponed to maintain security of the campus. And once the violence is done away with, the university can be reopened.

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Effect - would help in controlling the violent situation, but would affect the PhD. students. But safety would be the top priority above others.

Remarks

Q18. Manual scavenging refers to the practice of manually cleaning, carrying, disposing or handling in any manner, human excreta from dry latrines and sewers. The Government of India has adopted two-pronged strategy - eliminating insanitary latrines and developing a comprehensive rehabilitation package for manual scavengers through a survey. However, while manual scavenging for many may have ended as a form of employment, the stigma and discrimination associated with it lingers on, making it difficult for former or liberated manual scavengers to secure alternate livelihoods.

This is quite a common social stigma attached with them in the society.

One day few manual scavengers, employed to clean sewer and toilets inside the District Court complex by the Public Works Department, were neither given any safety equipment, nor gloves. When the advocates in the court premises opposed this, the engineer ignored them by denoting the manual scavenging as "a small work" with no hazards involved. When opposed by few advocates, it led to a fight between PWD workers and advocates. Later advocates called a press conference and raised the issue - "We saw few workers who were clad in their inners and were inside the drain cleaning it with bare hands. We (lawyers) got together and opposed it but the engineers did not listen to us. Despite the Supreme Court passing a judgment on this issue, it is shocking that even in court complexes manual scavenging continues. Even government organizations are not following the government rules."

You are a district administration head. Due to the above stated case, following situation arises:

- (a) All those involved in the manual scavenging and others ad hoc safaikaramchari went on strike and demanded for better livelihood. When you called all the community members for a meeting to discuss the issue, no one turned up.
- (b) Advocates came to you and demanded for stringent action against the official and threatened to go on strike.
- (c) When you called to PWD official for understanding their version of the issue, they told you that it was an urgent assignment pressurized from above; thus they did not have time going for scheduled procedure. They felt very demotivated.

What are the best options available to solve the above stated problems? How will you effectively address all the issues? And also discuss limitations of each course of action.

(250 Words) (20 Marks)

Remarks

Manual scavenging is the worst form of violation of human rights. It not only harms the person physically but also affects him mentally and socially.

The situation here can be handled in the following ways -

1) The version of the PNH officials about being an urgent assignment should be told to the advocates and the other stakeholders of the community. And a meeting involving all should be scheduled.

Limitation - Again low representation might be there with no solution.

2) Taking the grievances of the safai karmcharis to the govt. and help them avail various welfare schemes envisaged for their upliftment and welfare.

Limitation - Might not resolve the fight between the advocates and PNH officials.

Remarks

3) seek the help of civil society and media in holding a discussion of all and creating awareness against manual scavenging in the society.  
A warning also needs to be given to the PWD officials.

Limitation - It also holds the possibility of not finding any solution.

But it appears to be the best option along with the combination of other two as then all the concerns of all groups involved would be addressed. →

Manual scavengers - better livelihood options,  
lawyer - warning given to PWD officials,  
PWD - would not repeat such activities again.

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*Remarks*

