

ETHICS, INTEGRITY AND APTITUDE

Time Allowed: 3 hrs.

Max. Marks: 250

Q.	Marks	Instructions to Candidate
1.		<ul style="list-style-type: none">• There are 19 questions.• All questions are compulsory.• The number of marks carried by a question/part is indicated against it.• Content of the answer is more important than its length.• Answers must be written in the space provided.• Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.
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1. Invigilator Signature

2. Invigilator Signature

Name RAJ PRASAD

Roll No. EAETS 2017 048

Mobile No. [REDACTED]

Date 6th AUGUST, 2017

Signature Raj Prasad

SECTION - A

Q1. The best leaders don't act with a sense of superiority; they act with a sense of empathy. Explain and answer the following questions:

- (a) Does emotional attitude such as a sense of empathy in leadership and management act as obstacle to professionalism, teamwork, partnerships, and collaboration.
- (b) Explain the statement- "To perceive is to suffer."

(75 Words Each) (5×2=10 Marks)

a) Emotional attitude is obstruction:-

- will compromise with rules & regulations

- will lead to happy workers as they feel that happy workers will always be productive workers.

② However emotional attitude of empathy helps in teamwork

- by mutual recognition & acknowledge of one other goal & achievement

- improving trust & reliable culture thereby improving professionalism.

②

- contribute to each other's work and hence improving partnership

& collaboration
various role of

Remarks

Discuss the empathy

b) to perceive is to suffer.

- what we actually perceive may not actually be true. Perception is a way by which we give meaning to the things observed externally. So this meaning can be different as well. In fact, it ~~cross~~ ~~misplace~~ to read meaning.

So perception might lead to constructing & interpreting the situation at hand very differently. To read intent & reply can adversely affect ~~any~~ a different things.

What does regulate perception?

2

Remarks

Q2. "Let the beauty of what you love be what you do because that is the only way to do a great work." Explain and answer the following question: Why loving one's job is essential for our entire society and for our overall well being? Elaborate with example. Will the EI training help in inculcating this attitude? (150 Words) (10 Marks)

Love the work you do !!
 is the essential trait of most
 successful men. Because

- It is driven by passion to do the work
- Person always feel motivated intrinsically to do the job.

- Gnanthi ji immensely loved the job of service to people. As he once noted my religion is to serve the people and my God is to service of people.

- will always help person focused, disciplined irrespective of extraneous situation or circumstances.

They do it because it makes them content

Remarks

- EI training can one's ~~to~~ ~~to~~ an extent -
- by making one emotionally stable.
 - ~~to~~ enabling inter-personal skills.
 - Improving his interest & desire to do the job.

Best EI training is helpful only to an extent. So person should always opt for job which ~~to~~ satisfies his self actualization desire. As it will help ~~to~~ him remove post job cognitive dissonance & provide the happiness of consummation: the job of his desire.

3

Highlight various other advantages of EI training.

Remarks

Q3. Consider the following statements and explain how these are the best recipes for administrative decisions and actions:

(a) "When I step into the river for the second time, neither I nor the river are the same."

(b) "Fit no stereotypes. Don't chase the latest management fads. The situation dictates, which approach best, accomplish the team's mission."

(75 Words Each) (5x2=10 Marks)

a) It shows that circumstances keep on changing and so do we.

So in administrative decision we should try to adapt our decisions to change

major ~~ways~~ we should try to learn from our past mistakes.

As Albert Einstein has noted - we cannot expect different results if we apply the same method ~~again & again~~.

Thereby it teaches

- one should learn from ~~past mistakes~~

- try to ~~strengthen~~ one's ~~course~~ of action in taking administrative decision.

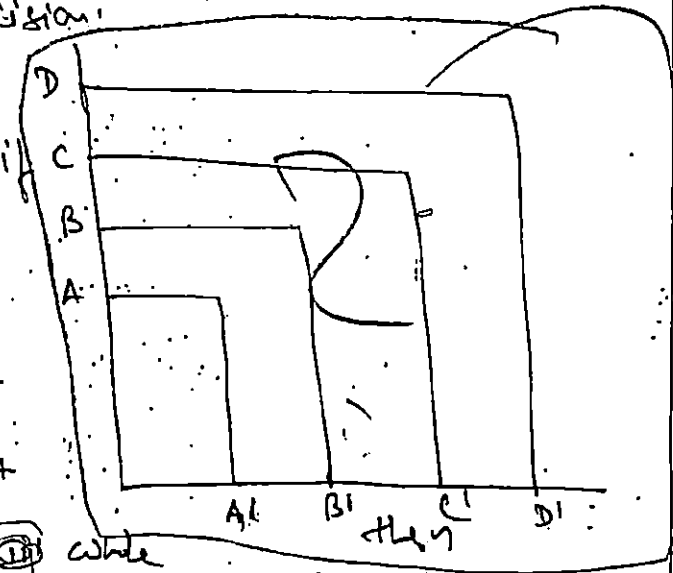
- should always take into ~~consideration~~ changes into ~~the~~ situation.

2

Remarks

b) It shows the contingency approach in management of decision.

Hence we should not attach stereotypes or neither should adopt unreasonably the latest management fads while undertaking administrative decisions.



Decisions will be suitable and appropriate only when if it suits the circumstances & meet the requirements of the situation.

What is its significance?

1 1/2

Remarks

Q4. Do you agree that as the Internet of Things advance, the very notion of a clear dividing line between reality and virtual reality becomes blurred, sometimes in creative ways? Explain the following questions related to the above statement:

(a) In the Internet of Things, our senses give us an incorrect picture of the world, a picture that does not tally with our reason.

(b) Discuss administrative challenges in the era of information and misinformation in the cyber world and its impact. (75 Words Each) (5x2=10 Marks)

a) Internet of things have truly blurred the reality & virtual reality.

However in IOT our senses perceive what the command is given to the electronic device which may be ~~at~~ not consistent with our reason.

It actually blocks our senses

But it should be noted that it is our aptitude only which lead to the creation of sub medium aid to communication & information.

1/2

so it can be said that IOT at time does create a virtual world distinct from real world but that creativity is attributed to human reasoning only.

Remarks

b) Challenges

- anonymity of the users.
- multiplicity of the languages
- Propaganda Proliferation at one click of mouse to millions of population
- Cyber warfare & espionage
- misinformation or wrong interpretation of various religious scriptures. Promoting fundamentalism at rapid pace.

⑥ their rate of proliferation presents a challenge to tackle them.

2 1/2

Impact

- Mal administration
- fringe elements talk free without fear of being caught.
- Adverse impact on trust of people on state institutions.

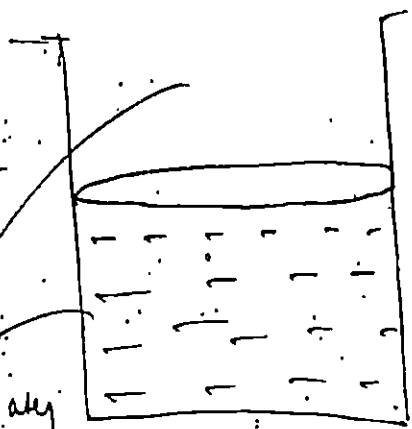
Remarks

Q5. "If you concentrate on what you have, you'll always have more. If you concentrate on what you don't have, you'll never have enough". Discuss this with respect to the Attitude of gratitude. How this sense of attitude is relevant with respect to the working of the civil servant?
(150 Words) (10 Marks)

It also implies being thankful & grateful to what one has

Attitude of gratitude emphasizes that we should be rather fulfilled on what we already have as it will lead to better fulfillment of desire. As needs are infinite so always something will remain unfulfilled so it is necessary to concentrate what one already possess.

take the use of glass of water



what one have half of glass of water = satisfaction that at least ~~what one~~ one by some amount of water - to quench his thirst.

what one does not have - not a full glass of water - one will always think

Remarks

that one will never be able to evenly distribute with this amount of water.

Use in scarcity of soil level:

- Should focus on the uses of resources which one already have & try to optimize their uses.
- Maximum usage of resources at hand rather than grieving & complaining about scarcity of resources.
- having respect for the partitioning of resources.
- focus on efficiency of resource usage.

3

Remarks

Q6. Attitudes are contagious, however bad attitudes compound faster than good ones. Do you agree with the statement? Discuss with respect to the present administrative culture. (150 Words) (10 Marks)

Bad attitudes catches fire like forest fire but good attitudes have sustainability.

Thereby it can be said that attitudes are contagious as people engage in reciprocal learning be it at workplace or in their homes.

Present administrative culture :-

Bad attitudes :-

- ambivalence towards citizen needs
- adherence to only rules & regulations
- Process oriented way of coming
- Lack of compassion
- Politically motivated coming
- Issues of corruption & bribe

These issues have crept in our administrative culture like a forest fire

Remarks

While good attitudes:-

- Citizen oriented mode of working
- Outcome based performance appraisal
- adherence to Citizen Charter
- Transparency & Accountability via introduction of modern, tools of administration like Internet of things, MIS

o Comparative working,

o mutual recognition & acknowledge to one other's deeds & achievements.

These have been contagious and widely followed in our administrative culture.

So in my view good attitudes are now evolving and steadily engulfing.

The stereotyped bad attitudes of erstwhile administrative culture.

31
32

Remarks

Q7. Our society is not generally geared towards encouraging us to feel our emotions, instead people use various methods such as eating, drinking, smoking, taking medications, exercising obsessively, or working excessively as ways to ignore their emotions. Answer the following questions related to that:

- (a) Family, friends, teachers, etc teach us to engage in coping behaviours rather than exercising emotional intelligence. Do you agree? Do you think this is leading to rise in crime rate in the society?
- (b) According to the studies expressing, understanding one's emotions have been credited with increasing one's happiness, then also why society looks down on those who expresses them freely. (75 Words Each) (5×2=10 Marks)

a) Reciprocal learning by socialization is the norm of our society:

So a child in his budding stage whatever witnesses try to emulate in his way of life and thereby in the process imitate & adopt certain evils (crimes)

of society thereby perpetuation of proliferation of crime rate.

However various good examples are also there whereas person hears or sees the

models of progressive person certainly impress on the minds of child who

later on try to emulate that of Jawaharlal nehru whose deeds are keenly

watched by children & try to emulate the goodies of his life.

2
Child is devoid of self awareness which should be there.

Remarks

b) Expression of one's Emotions leads to venting out our feelings and thereby we feel relaxed & enjoy happiness.

However, society ~~looks~~ ^{down} upon those
 because :-

- Such person has a tendency to be loquacious (talkative)

- unduly expresses one's feelings which might not be conducive to responsibility

- In society we have to express our opinion or emotion with tact into account other's emotions also

- might lead to hurt feelings for other parties

It is also against rules & regulation of society

2

Remarks

Q8. What do you mean by trustworthiness? How EI can generate trustworthiness in oneself and that of others in you? (150 Words) (10 Marks)

Trustworthiness can be defined as a concept whereby trust quotient of one person is high by the virtue of him being a person of high integrity, objectivity, emotionally quotient person.

Such kind of persons is very much needed in administration. Eg: Armstrong James of North East cadre hold such trustworthiness among his district people.

EI role

A person emotionally stable & intelligent is calm & stable so others will always find solace in you.

Leaders like M.S. Dhoni is perfect

Example

Remarks

- It helps in increasing ~~cohesion~~ cohesion, mutual respect & recognition in workplace thereby emotionally intelligent persons ~~are~~ always are reliable and trustworthy.

In oneself

- Person does not get affected by extraneous situations.

cricketers like sachin undeterred by pitch conditions.

- Increase reliability & confidence upon oneself.

leader like narayan murthy of Infosys - classic example.

Since EE can generate trustworthiness in oneself & not of other to you.

↳ I helps in generating trustworthiness in individual.

Remarks

Q9. 'Be not afraid of growing slowly; be afraid only of standing still'. Explain the statement and discuss whether persuasion can motivate others to progress in life or is it intrinsic in nature? (150 Words) (10 Marks)

Slow & steady wins the race is the well accepted notion.

It is often argued that once a person stop growing he is as good as one dead wood.

Thereby to keep one persuaded, motivated to progress in life persuasion plays a dominant role:-

1) Helps one to realize one's potential & explore the possibilities of growth

Usain Bolt - triple treble of ~~Gold~~ medals

in sprinting at olympics was always persuaded by his father.

2) Keeps one motivated - as at times one may feel complacent so that time the persuasion one is free to

Remarks

Discuss
the
stand
of

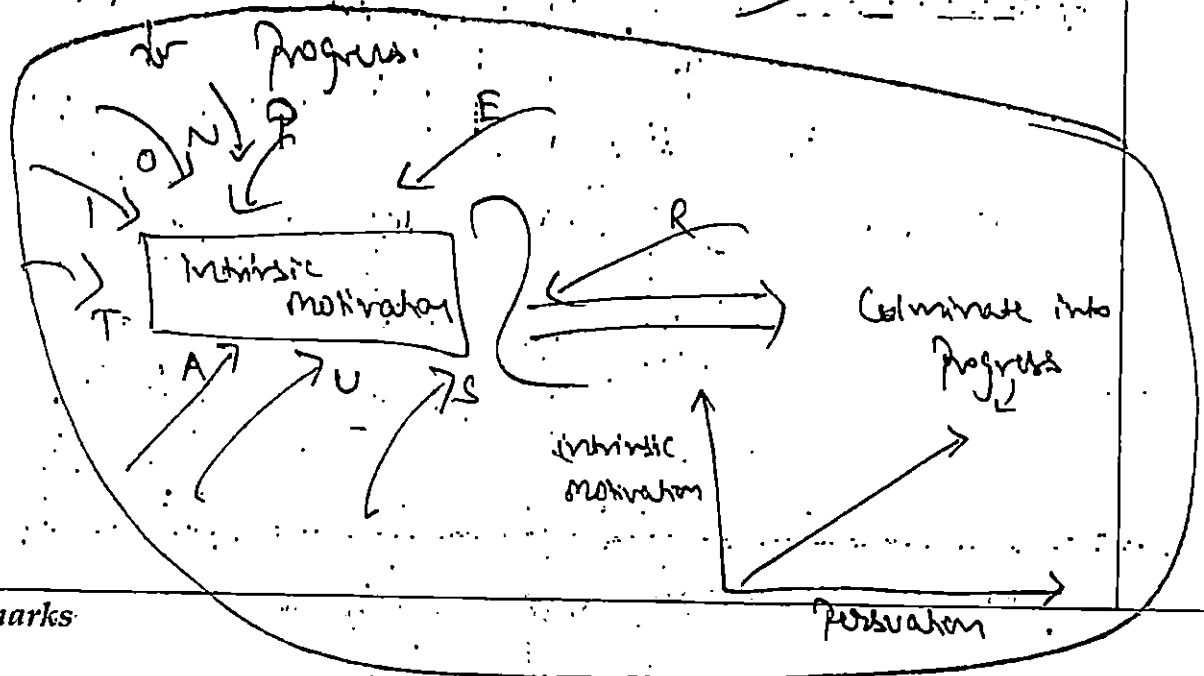
Give impetus to person to undertake jobs which will ensure growth in one's career.

Intrinsic motivation is intrinsic only!

- Moreover an inner state of desire is always needed.

- No matter how one is persuaded, if one is not intrinsically disciplined & devoted person he will remain lethargic & adverse to growth in his career.

So a delicate mix of both persuasion & intrinsic motivation is needed.



Remarks

3

Q10. Explain the following quotations with respect to the application of EI in civil services:

(a) "If you do not understand yourself, you do not understand anybody else".

(b) Success is not the result of spontaneous combustion. You must set yourself on fire.
(75 Words Each) (5×2=10 Marks)

a) Before one can go into complexities & intricacies of other persons, one has to contemplate & introspect about oneself. Knowing oneself helps one to know as to why certain things has happened in one's life.

2 - Before understanding the other people & their intricacies, one should first understand himself as to what are actual postulates of life whether non-violence, truth & trusteeship.

Then he went on to understand the intricacies of other persons. Be it the might of British empire or the problems of common masses.

Remarks

b) Success cannot come at once rather it is a result of constant perseverance of long time.

TO shine like a sun first we need to burn like sun.

So success cannot be envisaged as a overnight show or overnight activity.

Though when success precipitate it may appear that it's the result of one's

recent activities but a person's

success is always determined by the course of action which one undertook

in the past life over a long duration of time.

It is often said our present is the consequences of the different actions

which we undertook in the past.

one has to be driven by passion to get success.

Remarks

2

Q11. "For a public servant there is no black-and-white situation, but his reactions or responses are good or bad-whether s/he reacts negative or responds positive to the situation is, therefore, more important." Explain and answer the following questions:

- (a) What is the difference between reacting and responding?
 (b) Are Confusion and Dilemma the natural routes to understand a situation and find solution or obstacles?
 (75 Words Each) (5×2=10 Marks)

Public servant ~~also~~ are usually faced with issues of solving crisis every now & then.

difference ~~is~~ between responding & reacting

Responding

- a constructive mode of response to a external situation
- ~~is~~ has positive connotation
- helps in knowing the real issues & grasping the situation
- considered better way of ~~dealing~~ dealing with situation

Reacting

- a knee-jerk response to external situation
- used in negative terms
- helps in taking prompt action to deal with prevailing crisis
- inferior way to deal with situation

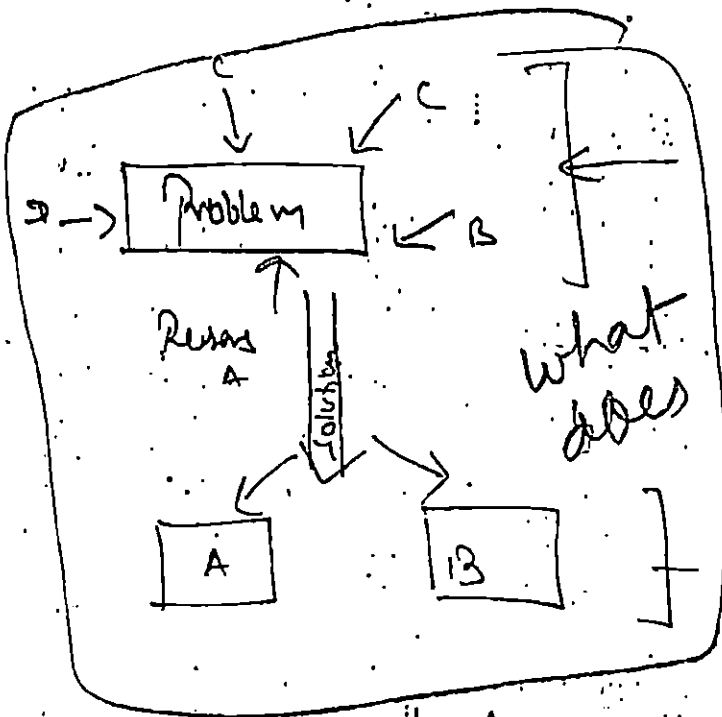
Remarks

b) Confusion & dilemmas appears whenever there is complexity & alternative routes to solution.

Confusion emerges whenever situation understood by persons is very complex & intricate.

while dilemmas emerges on the route to solving or reaching out to the solution!

1 1/2



Confusion due to various aspects of problems

Dilemma - conflicting solution.

hence while finding solution to a problem these issues emerges.

Remarks

Q12. As administrators we cannot fight but only negotiate in the world of highly self centered, deceitful and cunning foxes and crocodiles i.e. different interest groups. Do you agree? What needs to be a good negotiator? What are the limitations of negotiating rather than governing? (150 Words) (10 Marks)

modern world characterised by various persons of various nature needs negotiation at various level & in various forms. As in fights, one is loser & one is winner. But in negotiation there is win-win situation.

Need of good negotiator:-

- Good inter-personal skill
- Powerful communication & convincing
- Calmness
- Have command over the language of negotiation
- Better emotionally quotient & stable persons.
- Person who listens to other party's concern & grievances & opinions.

Remarks

- o person who has very good social maturity and breadth
- o person who can interpret the underlying meaning of statements

Limitations

- o will show the weakness of the person starting negotiation
- o NOT everybody engages in negotiation
- o Curtailment of own interest
- o Dispute might continue to persist
- o Psychological games - person seemingly satisfied can turn back in future

Hence, negotiation can be used in a wide scale but has certain limitations.

explain all these

3

Remarks

Q13. How does emotional balance help civil servants in taking value judgments and administrative decisions? Discuss with the help of examples.

(150 Words) (10 Marks)

Emotional balance is referred as state of mind whereby person as inner stability with respect of emotions & exhibit that in his dealings with other persons.

Help in value judgements

- o will ensure stability & sustainability in value judgements
- o will remove the issue of post-decisional cognitive dissonance

Suppose if a old person wants to have his work done in office just a minute after official time ends.

If my values of completion is strong I would stretch my hours of work to help the needy person.

Remarks

in Administrative decision:-

- Will ensure consistency in behaviour
- Improve cohesion & mutual respect with others.
- Improved bonding with others as person not emotionally balance might never recognise & acknowledge work of others
- as he himself will always find himself frustrated & in inner turmoil.
- Will improve trust in leaders.

Chandhi ji was always a emotionally balanced person even against the might of British empire. He never yield to their pressures.

Does it work on its own or assisted by GI?

3

Remarks

SECTION - B

In the following questions carefully study the cases presented and then answer the questions that follows:

Q14. You are a head of Water Supply Board of a district town and in-charge of supplying drinking water to the people. You had a detailed consultation with people regarding a Citizen Charter for water supply services. Based on the requirement and expectations of people, you had a discussion with your subordinates who were little reluctant about the Charter but seeing your positive attitude they ultimately agreed. You committed some hurry in implementation of the Charter and notice the following problems:

1. The quantum of water promised could not be ensured.
2. The quality of water did not improve.
3. One of your key functionaries went on a long leave and you did not get his replacement.
4. The entire blame on the failure of the Charter came on you.

Ponder over the situation and answer the following questions:

- (a) What were the reasons of failure of the Citizen Charter?
- (b) What should have been ideal course of action, and why?
- (c) Draw a Citizen's Charter for this case.

(250 Words) (20 Marks)

Situation: Citizen Charter though prepared in good taste with consultation with people but due to hurry in implementation defected its purpose and the entire blame is on me (head of water supply Board)

(a) Reasons of failure

- As illustrated in case it was the undue hurry which was the real culprit.
- Key personnel failed to live up to their commitment and went on leave.

Remarks

- o Due to improper recruitment & selection planning replacement could not be achieved.
- o Lack of quality checks, various impurities check, disinfection, low chlorination for disinfection could be reason for non improvement in quality of water.
- o lethargy on the part of Jt Board officials and low information exchange with neighbouring region, low inter-connectivity with pipelines of neighbouring district could be reason behind paucity in the quantity of water.
- o All-in-all it can be seen lack of pro-active planning, vision management, before hand preparation for charting out course of action could be reason behind failure of citizen charter.

b) Ideal course of action :-

For quantity

- o Laying down new pipelines wherever needed, Restructuring & Retrofitting the old ones.
- o Keeping a proper channel of exchange of information between various neighbouring districts.
- o Using proper management information system (MIS) for flow of information & communication.
- o Using modern Aids to communication & transportation like Internet of things.

Quality

- o judicious application of sodium chloride for disinfection.

Remarks

- Use of ozone & other disinfectants.
- In-house experts on health & sanitation for giving insights for various ingredients of water - their mineral components.

- Water Installment of various sanitary devices so that water does not get polluted.

Replenishment

- Selection, planning
- Recruitment of those employees who are disciplined to respect work culture.
- Proper incentivisation to improve the trust & motivation of workforce.
- Proper work-life balance to reduce absenteeism.

(c) Citizen Charter Name of the office at the top

- Standards - less than 10 ppt. magnesium, chlorine & other nutrients at doctors advised level.

- Quality & Efficiency - water will be available in.

North zone - morning	6-7 AM
South " -	7-8 "
East " -	8-9 "
West " -	9-10 "

- Accountability - Regional officer in charge will be responsible for water supply.

- Grievance Redressal - a portal jal.gov.in for people's grievance & it will be redressed in a

- fixed time frame of 10 days.

- users - will be delineated between four zones.

Remarks

Hence this way Citizen Charter can be worked out.

Q15. You are a civil servant and posted at a place, with multi-cultural and multi-identity population with one dominant majority group and a big minority group. There arose a dispute on setting up statues of their respective icons in the area, cross claiming the same space. Any casual or delay will cost huge as past history indicates of big conflicts. Election is round the corner so different interest groups are eyeing to reap the benefits and has tensed the environment. Answer the following questions:

- What preventive steps would you take to stop flaring up of a brewing dispute?
- If the dispute flares up and turns violent, what would be your quick measures to contain it?
- How do you react when failure to pre-empt and contain such a situation leads to your suspension?

(250 Words) (20 Marks)

Ethical dilemmas

- Interest of whole society vs one particular Religious Community.
- Right to peaceful environment vs Right to protest & practice one's Religion.

a) Certain preventive measures:-

- Intermingling of various groups by organising inter community dining.
- Promoting spirit of tolerance & mutual respect by displaying past stories & displaying.
- using Role models like local artists, politicians of integrity to spread the feeling of tolerance & compassion.
- Leading by example (myself) - to meet various communities to know their problems.
- organising a meeting of representatives of communities

Remarks

to resolve the case in better interest of whole society.

- o Bringing into notice of politicians that opportunistic tendency on their part cannot be beneficial in the longer term.
- o Going through the history of land as to whose legally does land belong to.
- o constituting a committee to look into matter by taking inputs from local land records from municipality etc.

b) if dispute flared up & turn violent measure:-

- o Flag march - to improve trust in the system of police administration & create deterrence for opportunistic elements.
- o Preventive detention - to withhold these elements from giving effect to their ill notions.
- o Identifying the vulnerable spots.
- o Deployment of forces - Beat costantable to those areas.
- o if required deployment of extra forces.
- o Identifying the opportunistic & fringe elements who could otherwise take benefit of the situation.

7/2

Can
Sec 144
Cr.P.C.
be
imposed?

Remarks

- Installing modern aids to surveillance like CCTV cameras, internet of things etc.
- Internet communication could be snuffed off to reduce the chances of ~~proliferation~~ of propaganda.

2½

1) If due to my failure to pre-empt and contain such a situation leads to my suspension I would rather accept the suspension order. But before the conclusion of my suspension as per Article 32 I would explore the possibilities and would try to find the reasons

② veracity of the claim that really it was my fault which lead to the violence.

If after investigation it turns out that it was my negligence & incapacity I would accept the suspension. As it would create a proper precedent for next civil servant to come & keep them on their vigil.

Moreover I would also try to improve my capabilities so that whenever in future if I go for other jobs I could live up to the

What can safeguard you?

3

Remarks

Expectations of the job & people served.

Q16. A region has been affected by the flood. It has impacted huge population and led to their displacement. Majority of them have no food and shelter. You are an officer in charge for relief and rescue operations in a flood hit area where a big section of youth, not having trust in the state agencies have agitated against the latter demanding secession. However, while carrying out relief and rescue operations, you find out that a select group of youth turns hostile, resorts to stone pelting against the soldiers and also using some violent methods. It disrupts relief operation. Force present on the occasion also retaliates and a few youth got injured in this incident. This further aggravates the situation. One powerful minister suspends two of your team members. Whole team is de-motivated. What options do you have to handle the situation?

(250 Words) (20 Marks)

Situation

Region is hit by flood. But due to separatist activities of some youth relief operations is being disrupted and has led to exchange of stones between forces & youth. Some force members are also suspended & thereby demotivated.

various options available :-

o To continue exchanging the stone as at one time youth call - here to abandon stone pelting.

merits

- o Injuries on the part of youth & hence they get demotivated & situation controlled.
- o A deterrence for others not to follow the track.

demerits

- o tendency of aggravating the prevailing crisis.

Remarks

Need to focus on relief & rescue operation.

- Injuries to youth will further embolden the separatist tendencies ~~and~~ ~~loss~~
- reduction in trust in the state agencies.
- Relief operation handicapped & ~~loss~~ to other people.

2) leaving the people at its fate -

o merit

- will save the lives of force as they might get hurt due to some ~~thing~~.

o Demerits

- wrong precedents for other forces to come.
- negatively affects the morale of people of the region.
- Relief operation abandoned.
- what is the guarantee that next bunch of forces will be able to resolve the crisis.

3) ^{organizing} a meeting ^{with} ~~the~~ representative of youth & myself.

merit

- will motivate the employees / subordinates.
- Potential to resolve the crisis as a ^{group} might know the best issues.

What would you do for your team mates?

Remarks

- a chance for me to put my views on the Issue before them
- ask them to stop their stone pelting atleast till the Relief operation.
- might increase trust in State institutions & reduction in separatist tendencies.

Demerit

- Presents a threat to my life
- If I will be kidnaped entire operation may go headless.

Considering the above option I would undertake the 2nd option though certain risk is involved. But individual interest can always be subordinated to the interest of general or larger interest (Utilitarian Principle).

Among other options - 1) minister can be asked to organize a meeting (one-to-one) with the youth representative.

2) families of youth can be contacted to persuade them to ask their young persons to stop stone pelting.

3) In larger run ground issues of separatism of the

Remarks region can be explored by instituting a committee to find the real reasons behind the occurrence.

4/2

Q17. Due to fall in agricultural productivity and faulty procurement policy, a marginal family head has committed suicide and left his family and two children, daughter (12 years) and son (8 years). They shifted to nearby city in search of work and ended up living in a slum. Both children had to leave their studies and mother went searching for some household work. Finally she is a maid at your home. She works at your personal residence. One day she felt ill and ask her daughter to continue in place of her. Your wife is an IAS officer and quite busy. She does not have time to take care of old in-laws who needs constant care. Though there is a nurse to take care of them but there is a need of help in small household works also. So she gave consent to daughter of maid to continue in place of her. As she fears that your family may engage someone else and she will loose livelihood opportunity. When you raised the concern, she replied that this is matter of few weeks only, and also saying no will bring them on street. As in such a metro city one cannot survive without work, everything has a cost. You are Mayor of the city.

- (a) What are the ethical dilemmas related to it?
- (b) Your wife is in support of her placement as domestic worker as it will help her in balancing household and work responsibilities. Do you find her justification right?
- (c) How will you persuade her to change her decision? (250 Words) (20 Marks)

Q) Ethical dilemmas involved in case :-

Prohibition of child labour vs Right to livelihood
 by (Article 23) Art. 24

A law abiding citizen vs a sympathetic, compassionate
 (not to employ the citizen
 girl child) (to have compassion
 towards down-trodden
 section of society)

Professional interest as vs ~~the~~ personal interest
 mayor of city to uphold of care of mother
 Rule of law or father at
 home.

Remarks

②

o Right to livelihood of certain people vs Right to life of old age persons.

o Professional duty of my wife as an IAS officer vs Personal duty of take care of old age persons at home.

b) my wife is in support of her ~~placement~~ as domestic worker merits / justification.

o will allow the maid (lady) at my home to have continuity in her employment.

o here a potential source of income as we as mayor & my spouse as IAS will always find it difficult to handle homely chores. So would always need ~~care~~ of maid.

o my parents will have assistance in their old age as nurse is not able to handle all the care activities.

o as lady says she would not bring this into notice of other legal bodies.

o only a matter of few days.

Remarks

out of context.

Demerits

- o Rule of law is infringed.
 - o Wrong precedent. As if citizen of district it would set a very wrong precedent.
 - o Child labour a evil to our society will be promoted.
 - o Even now the men maid will be motivated to send her daughter to work.
- So it should be vitiated in the bud itself.

1) How to persuade?

- ② Since it a matter of few days only I can persuade her to take a break from job so that she could get some time to take care of parents as well as relax.

- o to give an undertaking to maid that her ~~the~~ job will not be given to any other body even if she ~~the~~ does not come at job. This way maid will also join sooner.

- o As responsible citizen we should always be law abiding.
- o Can also hire a maid for few days not

Remarks

as supplement.

3

2

Q18. You are a doctor in a government hospital. One of your lady friends got married in very rich and influential family. However, with passage of time you came to know that the family is very conservative as she visited you to seek your help in determining sex of the child at fetus stage. As her in-laws want a boy child to act as inheritor of the family. They have also ordered to abort the child if it is girl. Later her in-laws insisted hard and connected the doctor with the health minister on mobile phone. The minister said the doctor to help them in all possible manners without saying anything about the issue at hand. Thus reporting about the issue to police is waste.

Answer the following questions:

- What are the ethical dilemmas in the above case?
- Do you think that your moral obligation also demands to help your friend.?
- A doctor in a public or government hospital should obey the health minister for whatever he says. Do you agree and why?
- What steps will you take in the above situation? (250 Words) (20 Marks)

a) Ethical dilemmas involved :-

o Rule of law vs Personal interest of
PCPNDT ACT, 1954 my friend to have good
familial relation.

o Professional duty vs friend's duty to ~~help~~
of not to determine the sex of child for birth help in time of
distress & hold
compassion. (moral obligation)

o My own personal interest vs Professional duty of
as these people are influential. So my job observing the right
course of state.
~~my~~ security issues

Remarks

b) moral obligation does ask one to help his friend. As a friend in need is a friend in deed.

However if the help is at compromising with the rule of law, general interest of society

(patriarchal mindset), such help in long terms

can never yield dividends.

As in long term:-

- family would remain ~~conservative~~ conservative

- what is the guarantee that next child would be ~~boy~~ boy child. As it is a natural way of selection.

- will further embolden patriarchal mindset of family hence my female friend will never get equal rights at home.

c) A doctor in public or government hospital

should not obey the health minister

because:-

- minister himself is suspicious and

- dubious as on phone he did not

say anything with respect to pre birth

sex determination.

2½

Remarks

- 2
- he did not said anything in writing.
 - it is against rule of law (P.P. Noida, 1994).
 - All the efforts of government & civil society to provide equality of gender ~~will~~ be established.
 - will give impetus to patriarchal mindset.
 - wrong precedent for others to follow.

d) Steps:-

- 2
- o first of all ~~order~~ I should ask the minister to give his orders in writing. Obviously that can never happen. So ~~issue~~ of minister get resolved.
 - o for parents I should convince them that child is the product of natural selection of nature and present them the success stories of many girl child like deepa karnakar, Saakshi Malik.
 - o As per Hindu Succession Act Amendment made in 2005, girl child ~~can~~ also succeed ~~to~~ inherit property. So I can convince them legally as well.

Remarks

Q19. An officer of middle level marketing and sales management of a public sector oil company has received frequent complaint about adulteration of diesel and petrol by some retailers of the area under his jurisdiction despite his warnings in the past against such wrongdoing. Subsequently one day, he goes for an inspection of one such retailer who is known for his political connections as well as local bullies. While trying to carry out his official duty, he was first prevented from entering into the premises of the retailer and when he insisted he was allowed to enter. He was offered bribe for not carrying out his duty but he declined. Undeterred, he insisted that as the marketing officer he should be allowed to carry out his duties in public interest and in the interest of the government firm which he represents. The musclemen of the retailer started abusing and roughing him up when he tried to inspect the facilities to ascertain adulteration. A brawl ensued. He was badly beaten up and fatally wounded. He lost his life while being taken to the hospital.

Answer the following questions:

- Was the officer carrying the inspection at fault?
- Despite his noble intention and dutifulness of the highest order, do you think that the officer handled the case immaturely? Why?
- Had you been in his place, how would have you proceeded to carry out your duty?
- What could be the solution for such problems of adulteration on a lasting basis?

(250 Words) (20 Marks)

Situation

officer carrying out inspection of retailer
 But was obstructed by bullies of retailer
 and thereby resultantly engages into brawl &
 leads to death of ~~the~~ officer.

a) The officer carrying the inspection was
 not at fault because:-
 - was following his professional duty of
 inspection
 - as law abiding citizen dropped the

Remarks

offer of bribe given to him.

- himself was not creating the mess rather obstructed by bullies.

Limitations:-

- 2
- should not have engaged with them in a brawl against professional code of conduct.
 - could have taken certain security officials with him after taking into account the situation of retailers.

b) Though officer was duty abiding & noble minded person. However he handled the situation immaturely because:-

- Behind he should have assessed the situation or ground realities of retailers.

- 2
- should have taken certain security officials with him.

- To act as a deterrent could have used modern aids of surveillance like micro cameras, invisible audio phones.

Remarks

c) of me,

- o I could have 1st assessed the ground realities of the situation by going through the past records of the inspection process.
- o could have asked from local police institution to give me certain security against the bullies.
- o could have used modern aids to information, monitoring & inspection - micro cameras, microphone, voice recorders,
- o could have used media along with me to highlight the existing issues.
- o could ask the police officers to cordon off the area before undertaking the inspection process.

2½

d) solutions

short term

- periodic checks & imposing severe

Remarks

penalties in case of infringement.

- Cancellation of license in case of adulteration found again & again.

- A Postal whereby - different retailing quality in public domain

(P.T.O)

Long term

- Promotion of renewable energy (Solar, wind etc)
- Ethanol blending
- Linking up the prices of diesel & petrol with world prices.