


## ETHICS, INTEGRITY AND APTITUDE

Time Allowed: 3 hr.

Max. Marks: 250

Q.	Marks	Instructions to Candidate
1.		<ul style="list-style-type: none"><li>• There are 20 questions.</li><li>• All questions are compulsory</li><li>• The number of marks carried by a question/part is indicated against it.</li><li>• Content of the answer is more important than its length.</li><li>• Answers must be written in the space provided.</li></ul> <p>Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.</p> 
2.		
3.		
4.		
5.		
6.		
7.		
8.		
9.		
10.		
11.		
12.		
13.		
14.		
15.		
16.		
17.		
18.		
19.		
20.		

Name Suroj Ganore

Roll No. \_\_\_\_\_

Mobile No. \_\_\_\_\_

Date 23/3/2017

Signature Suroj Ganore

1. Invigilator Signature [Signature]

2. Invigilator Signature [Signature]

## SECTION - A

Q1. What are the significant changes brought on the attitude of people by an enlightened society? How society can have a significant contribution in changing the attitude of some people who believe in gender preference? (150 Words) (10 Marks)

An enlightened society is, where rational thinking, equality for all people, people consider achievement value as against ascriptive values such as gender, caste etc

This enlightened society - eg:- post war Europe - Attitude of people towards each other is of trust, co-operation, ready to accept new values as against old; mould, change their views in accordance with changes in society.

In India govt is trying to enlighten society through better education, health, living standard (HDF), promote rational thinking - this is to attack communal, caste, gender biases & superstitions which are bad for national progress as it creates barrier for people coming together.

In case of gender preferred society could change attitude of people in every life - female infanticide, acceptance at workplace, giving role to women in decision making -

Remarks

For this attitudinal change - first

- ~~First~~ society must accept their contribution in form of imparting values to child, in agriculture in domestic work.
- ~~By~~ This basic acceptance would allow them to delegate more responsibility & respect to women
- society should promote/publicise successful women's like - Chanda Kochhar, Sayna Nehruwal etc. - this will help change stereotypes that women can't lead etc
- In end - the respect and status given to women will help change gender preference & girl child ~~women~~ would be equally celebrated.

4

Remarks

Q2. Explain the following in 75 words each.

(5×2=10 Marks)

(a) 'Corruption' ultimately makes democracy dysfunctional.

(b) 'Progressive decline in standards of 'Public Duty'

① Democracy is where all decisions by elected representatives are taken in public interest. Democracy should have

- maximum participation of people in decision making
- Regular check on leaders through elections
- public servant / sense of service to people.

Corruption goes against all this

- It works severely against public participation
- Abuse of discretion, avoid scrutiny and accountability.
- It promotes electoral malpractices which corrupts base of democracy.
- public servants serve self interest against public interest.
- It alienates people from govt. due to reduced trust.

So corruption makes democracy hollow.

Remarks

(b) standards of public duty are -

- sense of duty
- Transparency in dealing with govt affairs.
- separating public vs private affairs.
- High integrity while performing public functions.



Decline in these standards could be seen in rising corruption, lack of progress in govt programmes - seen in low ADP of, low rank in Ease of doing business, transparency international.

Reasons are:

- Declining values of public service and rise of consumerist, monetary values
- Lack of empathy towards those served by public functionaries
- Lack of check by people on govt - due to apathy, unwillingness.
- Nexus between politician, Administrator, criminals, businessman - Voina committee

2+2  
gaw

Remarks

Q3. Differentiate between Code of Conduct and Code of Ethics. Why implementation of Code of Conduct has failed in government organisations? (150 Words) (10 Marks)

\* Both help guide behaviour of public servants and take right decision which face conflicts. QW

~~Go Code of Conduct :-~~

~~It is Code of Ethics :-~~

- emphasises broad values which organisation wants to achieve and employee to follow
- More in form of guidelines ~~to~~ which directs action

eg:- Apolitical functioning ✓  
objective decision making ✓

Code of conduct :-

It takes values (say from code of ethics) & makes them implementable at

system  
eg:- code of ethics = Apolitical functioning

code of conduct = Not to participate in political rallies

- more in form of Do's & Don'ts

\* Code of conduct in govt organisation is ver characterised by vagueness which creates difficulty in implementation

↓  
why?

more specific try to write

Remarks

- civil servant take it as situation - only -  
 as ideal - they say its unimplementable.  
 Govt takes different stands of different  
 situations and personally - while taking  
 action against violators - this loses  
 its values

why?

can you  
substantiate

~~Day  
every  
govt  
cabinet~~

For its effective implementation  
 efforts should be from political executive,  
 civil servant in form of political will  
 and administrative zeal to implement it

27

Q4. Serving the nation and people does not require big power and big money. It can be done from wherever you are and whatever you do. Is this idea a practical idea or only a high moral ground which is never realisable? (150 Words) (10 Marks)

Nation building process involves service from every individual in whatever amount and wherever they are  
 eg:- saving electricity, water etc with sense of contribution to national growth.

PROBLEMS :-

Indian diaspora - bringing glory to India through their contribution elsewhere  
 Here serving the nation starts with an idea and moral commitment to our country which will guide our action to selflessly serve the nation.

At times it seems a high moral ground with impracticability: - because:

- contribution is not recognised.
- citizen doesn't get some response from govt. eg:- people will contribute to famine relief and public officials would sipron it off.
- people not aware that their small contribution helps the national progress.

Remarks..



Here efforts from:

- govt - to recognise contribution and be ethical in their conduct - will build trust and increase voting.
- Individual - should not expect benefit ~~directly~~ if it is going to affect them in future eg:- water scarcity

In a diverse country like India

(B) contribution of every individual is important in form of taxes, participation in voting etc. to build the nation.

Remarks

Q5. Leadership is one of the essential determinants for values in organization. Describe how effective leadership can raise the ethical standards of an organization?

(150 Words) (10 Marks)

- \* Leader affects values in organisation by
  - His conduct sets values - sense of responsibility, integrity, commitment to organisation.
  - He has duty to promote new values and discard values not good for organisation eg:- timeliness against red tape.
  - Leader should guide others to practice values, remove obstacles in its practice.
  - Vision created by leaders are also involves values to be achieved eg:- Providing justice to all sections of society, justice itself a value.

\* Effective leadership which is characterised by

- Creating vision and takes steps for its achievement
- promote sense of involvement from all
- Best utilise available resources.
- Lead by example

Call you  
illustrate  
Her  
Dany

Remarks

~~Effective leader to achieve these objectives should promote work culture~~

- ~~- team work~~
- ~~- contributing maximum to goal.~~
- ~~- sense of co-operation among workers~~
- ~~- accountability for~~

~~This will ~~also~~ raise ethical standards~~

as

- employees would own organisation goal and their work
- employees would be ready to cooperate, contribute and take responsibility.
- Would promote teamwork and
- Free & fair decision making as decisions are open to scrutiny & taken collectively

③

Remarks

Q6. Emotional intelligence adds more qualities that make an individual more humane. Discuss those qualities and their importance in the public service.

(150 Words) (10 Marks)

Emotional intelligence means - ability to observe, control, mould one's own and others emotions.

It is developed through

- More interaction and observation of other people - their feelings, expressions etc.
- To observe one's own ~~emotions~~ through process and label one's thoughts as good/bad.
- Listening to others views and then accept or reject.

These make an individual more human as he is

- He is able to tackle his negative emotions.
- Understand others views
- develop empathy towards others which will mould persons inner self.
- Would be able to guide others to tackle situations as moral support is important in difficult situations.

eg:- Gandhiji was able to sense emotions of masses and took efforts

Remarks

to reduce their suffering  
eg:- Dalits, Indians in Africa.

\* Importance in public service :-

- public service means serving others

here self interest, feelings, emotions

at times needs to be discouraged

here E.I helps.

- It involves dealing with people -

persuasion, influencing, communicating,

decision making - an E.I person would

better perform

eg:- campaign for safety of girlchild.

- During disasters, epidemics which needs

courage, situational awareness - here

E.I would help to avoid emotions

like fear, anger, confusion to act

decisively.

Remarks

Q7. Explain the ethical issues about the following in not more than 75 words each.

(5×2=10 Marks)

(a) 'Orthodox loyalty' to superiors in administration.

(b) Self-imposed morality v/s state imposed laws.

Ⓐ

Meaning of administration is to serve  
to be loyal to goal of organisation.

Orthodox view of loyalty in adminstr is towards superior. here it is emphasized because

- In hierarchy, loyalty to superior should mean loyalty to organisation goal as both acting to achieve it.
- Superior should be better able to direct subordinate.

But at times this loyalty becomes personal which promote nepotism, favoritism and finally making superior's favour becomes more important than goal of organisation.

Remarks

(b) self impose morality: <sup>law made made</sup> by self for self  
 - individual guides one's own conduct which would not harm others.

- It is difficult to practice as it needs courage to avoid wrong behaviours, consistently to practice the same

- It is more implementable as - one's conscience would be the guide &

check diversion.

eg:- Not to litter on roads.

State imposed laws:-

- external in form - laws made by state for individuals.

Difficult to implement, check violations

- Needs regular supervision eg:- through law-enforcement officers.

eg:- punish those who litter on road

- Need more resources to implement

Both need to act simultaneously as one helps sustain other & law is collective outcome of individual conscience (collective of individuals).

Remarks

24.22

Q8. Define 'wisdom'. Why we require more wise persons in administration than intelligent ones?  
(150 Words) (10 Marks)

Wisdom is a quality of an individual which is characterised by

- sense of responsibility towards public cause.
- Take decisions in larger interest than self interest.
- Act according to stated goals of organisation and own principles.

On other hand intelligent person has skill set in a particular area.

→ In administration -

- ~~skill of solving~~ skill of solving public cause,
- ~~individual~~ individual needs to handle resources, discretion, take decisions on behalf of people which can't be procedural, work beyond office hours (especially in india-rural areas) as issues are more to be handled.

Here skill of taking larger picture of situation, handling of resources

Remarks



and discretion effectively, sense of duty, - these skills are needed skill of administering - i.e. dealing with people requires different skill in one person & wisdom can serve this purpose at same time in today's ~~the~~ complex challenges like dealing with cyber crimes intellect also plays its role.

Q9. The Indian view of work depicts it as worship and act which is done for the betterment of common good rather than individual, but in reality it is quite opposite since time immemorial. Why?  
(150 Words) (10 Marks)

Indian culture promoted concept of work is worship eg:- Karma, in hinduism, and serve for betterment of others which is promoted by all religions.

These concept has been followed at times & kept only as ideals for others. This can be seen in inequality, poverty still existant in india, corruption is rampant.

Reasons:-

- Mere propagating of ideals doesn't work environment for its practice needs to be created.

eg:- caste system - Work according to birth you born in a caste system doesn't allowed higher caste to serve lower ones.

- Differences on gender, religion, region creates barriers for serving others.

- Work involves co-operation and due to above factors it loses its purpose.

Remarks

- superstitions & religious beliefs  
 whose people ~~is~~ considered linked  
 their fate to kaama and avoided  
 situations or blamed others.

- Today also people's attitude to blame  
 others - gov't, ~~private~~ ~~sector~~ other  
~~cases~~ , community, environment etc.  
 people use these escapes to avoid  
 work and work for others.

*This is about work ethics*  
 Today's globalised, westernised India  
individualistic thinking,  
materialist, money value also goes  
against work ethics & serving others

2 1/2

Remarks

Q10. An attitude of contentment is an antidote to the tendency of consumerism. Do you agree with this idea of contentment? Substantiate. (150 Words) (10 Marks)

Contentment means - satisfaction, sense of fulfillment about what one gets or achieved.

This value is promoted in India from ancient times like - Buddha, Mahavira and was against materialistic values like consumerism.

~~Contentment~~ Contentment can be a antidote to consumerism this can be seen as civil servants are imposed values of service which would give more satisfaction than ~~money~~ - ~~or strategy~~ ~~to reduce corruption.~~

- contentment would
- Reduce needs of people
  - Make habit to reform existing objects  
eg:- waste management
  - Accept that we consume more than required which makes scarcity for others and not good for ~~humanity~~ humanity

Remarks

To promote this value <sup>contentment</sup> we need to impart it in schools, by parents to pupils, govt laws to make consumer aware e.g. Jago qatak. Jago can help sensitise people to avoid wastage.

School curricula should promote sense of responsibility to environment, humanity. Promote stories of Gandhiji, Buddha etc.

Remarks

Q11. Explain any 'five' in context with 'civil services':

(2×5=10 Marks)

- ✓(a) Gratitude
- (b) Magnanimity
- ✓(c) Humility
- (d) Demonstrative leadership
- ✓(e) Righteousness
- ✓(f) Altruism
- ✓(g) Selflessness
- ✓(h) Commitment

① Gratitude :- To be thankful for what one gets

- Civil servants should be grateful that got chance to serve people, contribute nation's progress, reduce sufferings of people
- grateful for recognition for their work by citizens, fellow workers

② Humility :- to use one's knowledge, skills for cause of others & not to show off or consider oneself with low position

- civil servant should have humility as he is given power, govt to serve and reduce suffering of illiterate, poor etc
- They shouldn't have arrogance of power but humility for serving.

Remarks

(e) Righteousness :- To take decisions which are just and in public interest.

- Under pressure, fear & civil servant should ~~err~~ and ~~be~~ be righteous

(f) Altruism :-

- TO WORK FOR OTHER WITHOUT ANY PRIVATE INTEREST.
- term civil service itself means altruism and civil servants must reflect this in their actions.

(h) commitment :-

- civil servants must be committed to ~~constitutional values, public service, govt policies and aspirations~~ of people
- commitment to bring vision into reality

Remarks

Q12. What had been the views, of Lord Buddha on 'Right livelihood'? Why it is relevant even today?  
(150 Words) (10 Marks)

Right Livelihood was promoted by Buddha's eight fold path means - one must earn livelihood/work in right way i.e. without harming others, by illegal means or avoid earning through stealing, gambling, begging etc.  
Relevance in today's context.

Relevance

- (i) Lowering work ethics: - people earning through selling human trafficking, drug trade, adulteration which harm others
- (ii) No concern for environment = livelihood earned at cost of animals, trees
- (iii) Rising corruption: - getting beyond what we are entitled for our work, which deprives someone else.
- (iv) Nations promoting self interest at cost of ~~set~~ other - to create livelihood in their own country  
eg: - Arms industry in some countries.

Remarks



~~have~~ thrive by promoting them  
at others.

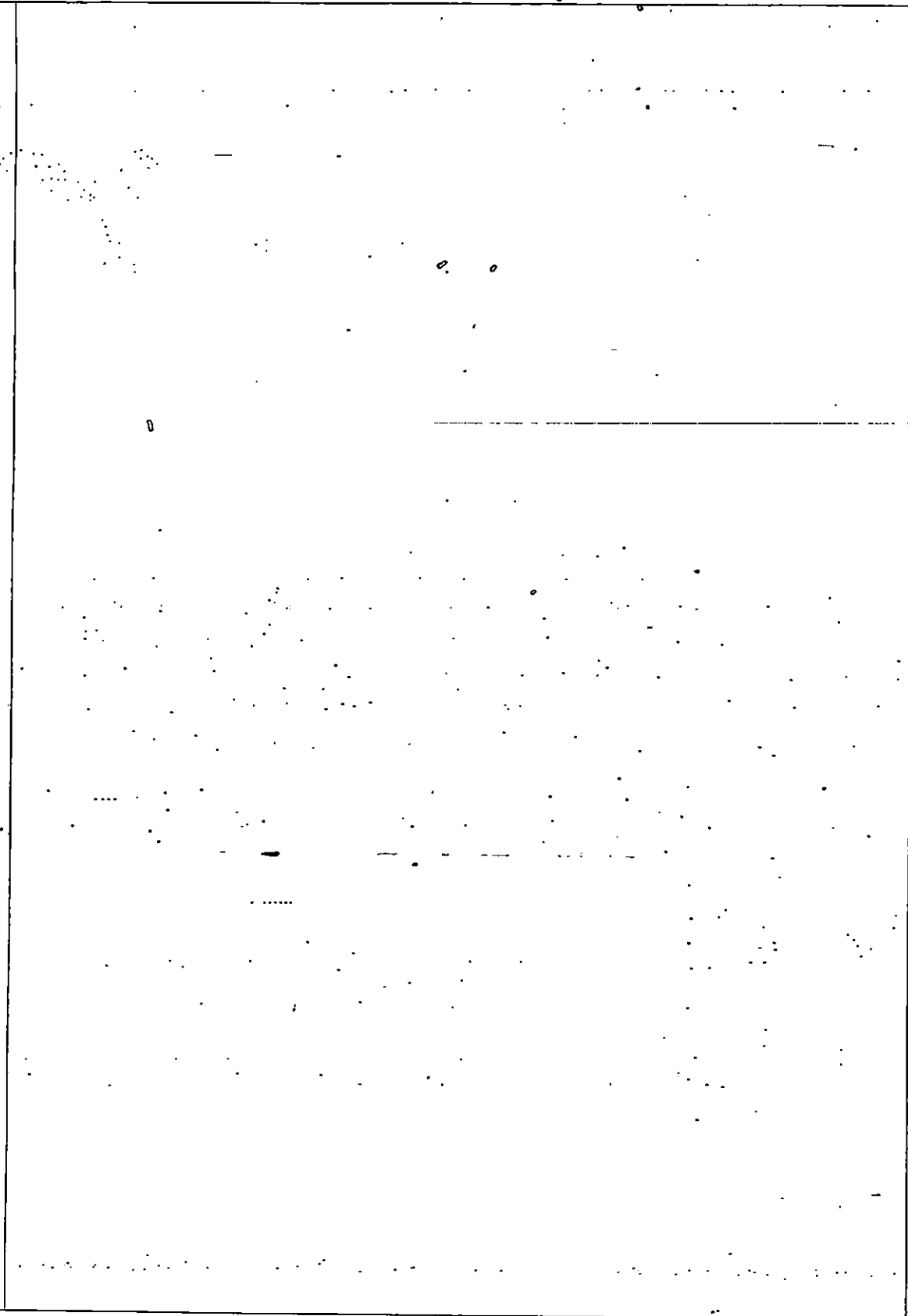
Right livelihood concept has been  
included in sustainable inclusive  
development which creates concerns  
for others.

~~S~~  
Nigud

Remarks.

Q13. Shrewdness and cleverness are considered as hallmark of an efficient administrator, but probity is put above this. A philosopher has said in this regard, "Take from a man his reputation for probity, and the more shrewd and clever he is, the more hated and mistrusted he becomes." Examine. (150 Words) (10 Marks)

Remarks



*Remarks*

## SECTION - B

Q14. You are posted as an IAS officer in a backward district where rural women are often ostracized, and every time when something bad happens to any villager either at individual or household level, the blame is often fixed on some women who are generally a most primitive kind of believer or devotee to some deity. You get one such information, where the villagers are planning to try a woman and punish her for the death of newly-married couple in a road accident. Such kind of happenings are described as "witch hunting." Previous experiences show that when women has been left on the rationality of the villagers and their kangaroo courts, they are often killed for witchcraft. Answer the following questions:

(a) Now when you have information about witch hunting and possible attack on the woman said to be a witch, what steps would you take to stop violence and inhuman behavior against her? State the steps you would take in a sequence.

(b) In your first encounter with the villagers what would you <sup>o</sup> say to them?

(250 Words) (20 Marks)

(a)

- Inform local authorities or police in nearby to stop this activity or take the women in safe-custody.
- I will search the place along with some ~~who~~ people who have worked on these issues and ~~who are~~ can give help to the women.
- Village sarpanch should be called asked about actions he has taken and why until now not acted against it.
- People may oppose authority of an outsider so it would be better.

Remarks

to take help of sarpanch and village elders who are respected and oppose such practices.

- People should be sensitised about the law and its penalties.

- As women should be still vulnerable she should be kept in safe custody with NCO for some time & panchayat authorities would be asked for her safety in future.

(b) As village is practicing this as it is going on from past and due to superstition. It would tell them that from now on village would be provided with health, education, and other facilities. → This the village is getting due to some women, she is a blessing for village → This is to counter the point of villagers that she is trouble for them.  
 → It would tell villagers that

Remarks

I would tell villagers that we will find the true cause of accident of the couple, and which will also prove fallacy of their belief.

- It would also tell them that firm action would be taken if such practice is continued and the women is harassed.

8

Remarks

Q15. There are various religious and cultural occasions in India when a large number of people gather to form a big procession which marches from one area of the city for celebrations and emersion of statues to other areas dominated by people of different religions and sects. In such cases the possibility of riots and conflicts are very high. Suppose you are the Police Superintendent in one such area where after Puja (worship), a procession of a particular community is learnt to have planned to pass through some streets before emersion of the statue in the river eventually. Answer the following questions?

- As Superintendent of Police what will you do if you learn about marching of such a procession to the areas dominated by other communities which have a record of mistrust?
- Will you completely ban movement of a religious procession in case of apprehension of a conflict? Give reasons.
- In case a conflict takes place during the marching of a procession and a riot like situation arises, state the steps you would take to keep the situation under control.

(250 Words) (20 Marks)

① As possibility of riots & conflict is their.

- I would meet the organisers and leaders of procession to take alternate route and avoid at the same time.

- Police functionaries would be deployed in the area to check any incident.

- They would be asked to convey their followers not to make any slogans or activities which will create disturbance otherwise they would be held responsible for it.

- At only with such promise the

2

Remarks

possession would be allowed even on alternate route.

⑤ It would ban movement of possession if ~~it has possibility of creating conflict~~ because.

~~Conflict will create loss of livelihood and property~~

~~conflict~~  
- It would create <sup>increase</sup> mistrust among both communities & in future it can get worsened.

- It would also keep trust of people of govt and especially police <sup>functionary</sup> who can act ~~des~~ decisively to protect lives of people

- such conflict creates long term issues like - school & health of children, livelihood of people.

Remarks



- ③ ~~Police~~ Police presence would be increased in the area
- In riot like situation the leaders would be taken into custody as they have already been warned
  - To disperse crowd police would be asked to not allow entry into the area and crowd would be asked to leave the place
  - Police personnel would be asked to be cautious and use force only ~~when~~ necessary as force ~~could~~ at initial stage would worsen situation.
  - People of other community... would be asked to ~~keep~~ keep inside home ~~and~~ ~~to come out~~ this is to avoid escalation of conflict.

§

Remarks

Q16. A private school has dismissed a teacher after claiming that she had failed to complete her six-month probationary period to a satisfactory standard. But the actual reason was that she had been suspended from the job after just three months on the grounds of her HIV status. But school does not want to make it as a formal reason for dismissal. She is friend of your wife. She is hesitating in making a formal complaint to competent authority. Your wife informally discussed this with you as you are a District Collector. She expect something from you but she fears that if matter goes to public it will hurt the sentiment of victim as she herself don't want to do anything.

Discuss course of action that you will take and justify every steps.

(200 Words) (10 Marks)

① To avoid getting into issue as it is private matter of school.

→ ~~this~~ ~~school~~ private school would have its own regulations which can't be disturbed by outside authorities.

→ ~~It would also~~ ~~not~~ ~~take~~ ~~the~~ ~~matter~~ public and create problems for the women.

→ As women don't want to complain - as govt authority I can't interfere in this.

② Preferred course of action.

→ I would ask the women to file a formal complaint and assure her that she would get justice.

→ I would convey her that her stand would help others who face similar problems and they would also get justice.

Remarks

- If women want I would refer her to an NGO who works for HIV infected person, ~~and~~
- strict action would be taken against school as it would convey a message that breach of law would not be tolerated

- ② Help women to get another job and avoid litigating.
- This would help women to not get stigmatised by society.
- ~~As stated~~ This will also allow her to continue her livelihood. ~~without~~

32

Remarks

Q17. Once you went to market with your mother for festive shopping. There you found that most of the shopkeepers have employed children as attendants and were behaving very harshly with them. You get very touched by seeing all this and started arguing with one of the shopkeeper on this issue. Your mother told you to stop and asked you that if you argue like this, he will remove the child and child may have no earning source for family.

- What will you do in consonance to your moral quality in this situation?
- Discuss limitations of various possible actions that you are suppose to take.
- Among the available options, which may yield the desired result in consonance to your moral quality.

(250 Words) (20 Marks)

① Here I face situation where I have

- to listen to my conscience
- Respect my mothers views
- give justice to child.

As child is ~~beaten~~ with harshly and I would first convey mother that child can get help from some NGO and it is also illegal to employ children. (in other than some industries).

As this issue should keep going in mind even in home, ~~and~~ during studies as child might also be beaten I have to take action.

I would complain to appropriate authorities and communicate to child that he can get education and food.

Remarks

Under some govt programme or  
~~the~~ NGO which will give him  
 better future.

- 2 600

(B)

(i) To listen to mother & stop arguing -

- This would not solve the issue

- It would go against my conscience.

& would also affect my daily life  
 indirectly

(ii) Take action and complain to authorities

- This would take away child's livelihood  
 and also of his friends who may be  
 breadwinners of family

- The owner might also give food &  
 treat well with them other times -  
 my action ~~would~~ might go against  
 child.

- This could create problems as I have  
 to go against my mother's wish.

⇒ Option a would yield ~~the~~ desired  
 results in consonance my moral quality.

Remarks

(8) 7



*Remarks*

Q18. You are a Civil servant, living with your parents and wife. You have a part time domestic worker who attends all important household works. You find that your mother and wife both ill treat her inspite of her hard and sincere work. Whenever, you raise the issue of ill treatment, both your mother and wife rebuke you and say that this is the only way through which domestic work is taken from someone. You are unhappy because of the conduct of your mother and wife.

(a) What are the options available to you?

(b) Evaluate each of these options and choose the option you would adopt, giving reasons.

(250 Words) (20 Marks)

(a)

→ Go with explanation of family and stop thinking about it

- As I might not be aware much about domestic work as compared to family ∴ I would be better I keep // silence.

- It would also avoid any conflict situation within family members due to an outside member

- As domestic worker is ready to work in this situation I shouldn't interfere

↳ Remark: - - This would go against the justice to worker who is working hard & sincerely.

- Would also go against my conscience.

Remarks

(ii) Pose my view on family members and ask them to act accordingly & ask worker to inform me of such incident.

- This would provide relief to worker and my conscience.

Rement: -

- As I won't be there to monitor the situation it would create problem of blame shifting by both sides.
- It would ~~not~~ create tension among family members.

(iii) Discuss issue with family members and tell them that this is not the only way to get domestic work done

- It would give example of other domestic worker or ~~an~~ worker in my office who gets more pay for equal efforts taken by our & her
- I would tell family that we should

Remarks



be more human while dealing  
with her as: if she leaves the  
work, the model must ensure  
a handwriting domestic worker

As this option has highest possibility  
to solve issues and concerns of all  
I would prefer this option  $7\frac{1}{2}$

Remarks

Q19. A girl has lot of interest in biology and medical sciences and she wants to seek admission in medical stream in a private college because she missed the cut-off for government run medical colleges. Her father has sufficient wherewithal and he has no objections and he is ready to help in admission. However, her grandfather as well as mother say that, what is the use of spending so much money on daughter as eventually she would go to somebody else's family. It is better to keep money for her marriage or for their son's requirement who will look after the family.

Assess the attitudinal differences between father on one side and grandfather and mother on the other side and its repercussions on society. (200 Words) (10 Marks)

→ Attitude of father ..

- is more acceptable for better education of girl.

- He don't have traditional ~~stereotypes~~ that girl is liability on family and only her in-laws should take her responsibility.

- He thinks from larger societal interest ~~at~~ what girl can contribute to than just to family.

→ Attitude of grandfather  ~~& mother~~ ..

- Belief that ~~girl~~ money is more important than girl's education and career.

- Thinking only about family interest (individualistic attitude)  ~~& not about~~ larger societal impact.

Attitudinal differences could be due to generational gap between ~~both~~ ..

Remarks

Repercussions on society:-

- society would miss a competent doctor & and continuance of such attitude would go against women empowerment.
- This attitude is reason for low labour force participation, literacy, child marriage, violence against women
- This deprived society - contribution from the govt. of population, their views, efforts.

4

Remarks

Q20. You are head of an engineering department entrusted with construction of embankment on a river front. The purpose of embankment is to tame the river so as to protect 70 villages from a regular threat of flood. However by the construction of embankment there are thousands of people on the other side of the river who might be affected and hence they are putting pressures including threat that they might even prevent you and your subordinates of starting the construction work. Your subordinate engineers are scared and hence are not interested in the work.

What are the options available to you? Some of the possible options are given below. Examine the merits and demerits of each possible option and finally suggest best course of action giving reasons.

- (a) You will meet district civil and police authorities and make them clear that they should depute enough security forces on the work site and also take responsibility for the security of the embankment so that it may not be breached.
- (b) Enter into dialogue with villagers and convince them that their anxiety will be taken care and also take into confidence local MP/MLA.
- (c) Ask the contractor to deal with the situation in his own way including using some local goons.
- (d) Express your helplessness before the government and opt yourself out from the assignment.

(250 Words) (20 Marks)

(a)

As I have been given responsibility to complete the work, and govt. before giving project would have taken all issues in view, their cost-benefit, it would be better to follow this course and complete the project.

- Also morale of my fellow workers needs to be boost - this step would give them security and allow to work.

Remarks

Remarks:

- threat might still ~~be~~ continue & workers might not work with full capacity, this could affect project quality & create future complications, this will also affect me and the villages whom will benefit from project.

(b) taking into confidence MP/MLA ~~who~~ would have more trust among people

would help solve issues

- on technical side - I would assure effects, benefits of project transparently to villages.
- This would also boost morale of workers and villages would also help in case of any need, be
- This would effectively complete project with quality.
- involvement of MP/MLA would solve problem in long term.

Remarks

Demerits :-

- MP's & MLAs may give false promise whose burden & name to bear along with my workers & villages if any complexity in future.

- ③ This will take care of threats from villagers and ~~workers~~ would be ready to work
- Work would get completed as scheduled.

Demerit :-

- This would escalate the problem & ~~may~~ <sup>may</sup> even lead to shut down of project.
- This would add additional cost of hiring goons

- ④ This would make my position clear and ~~also~~ also secure interest of workers.
- govt could make more negotiations with villagers which could bring innovative solution.

Remarks

Remarks :-

- This would be avoiding of responsibility on my part

= Project would get cancelled or further delayed, which would affect beneficiaries

- It would set <sup>through</sup> precedent that project people could have their say on any issue

Option (B) would be preferred as local representatives know public better & can resolve them better at same time. I would temporarily put cost-benefit analysis of project before people and ensure quality of project.

(B)

Remarks



0

0

