

# ETHICS, INTEGRITY AND APTITUDE

Time Allowed: 2 hr.

Max. Marks: 200

Q.	Marks	Instructions to Candidate
1.		<ul style="list-style-type: none"><li>There are 10 questions.</li><li>All questions are compulsory</li><li>The number of marks carried by a question/part is indicated against it.</li><li>Content of the answer is more important than its length.</li><li>Answers must be written in the space provided.</li></ul> <p>Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.</p>
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Name MONISHA T.M

Roll No. \_\_\_\_\_

Mobile No. \_\_\_\_\_

Date 25/09/2016

Signature M

1. Invigilator Signature \_\_\_\_\_

2. Invigilator Signature \_\_\_\_\_

# REMARKS

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## SECTION - A

- Q1. Once you went to market with your mother for festive shopping. There you found that most of the shopkeepers have employed children as attendants and were behaving very harshly with them. You get very touched by seeing all this and started arguing with one of the shopkeeper on this issue. Your mother told you to stop and asked you that if you argue like this, he will remove the child and child may have no earning source for family.
- (b) What will you do in consonance to your moral quality in this situation?
- (b) Discuss limitations of various possible actions that you are suppose to take.
- (c) Among the available options, which may yield the desired result in consonance to your moral quality. (250 Words) (20 Marks)

This case study involves the children who are employed, the shopkeeper and the person witnessing these.

The ethical issues involved are employment of children which is also legally wrong and a criminal act. Shopkeepers are also behaving harshly with children. Education to a child is very important to form a base as future citizen. It is needed for cognitive development, skills building and makes a child a capable adult for future.

Due to poverty the child may be pushed to employment but such an act will deprive the

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child of opportunity to learn or for physical and mental development.

Further, the harsh behavior of the shopkeepers will lead to lack of confidence in children and they can become depressed.

Considering above reasons it's moral for any person to oppose such employment of children. The Child Labour Prohibition Act disallows employment of children below 14 years ~~in any~~ and similar prohibition of those aged between 14-18 years in hazardous industries. The punishment for same is both penal and imprisonment.

Hence as a moral person complaint should be lodged against the shopkeepers and help release the children if. But if they are above 14 years of age assessment should be done on the nature of employment whether it's hazardous or not. If not, then a complaint can be lodged against shopkeeper for

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harshly behaving with the children.

The limitations of the above legal act may be that the children may be released from labor but the family may lose out a source of income. Here the family should be given awareness on the importance of education & development of child in this stage for a successful future placement. Hence long term perfection is to be given importance over short term goals. Any scholarship support can be provided for education & financial needs of the child.

The person can also change number of mother in this regard so that there is also support from family for the person's acts. In any case it's always wrong to deprive a child of its rights even as specified under constitution article 21A or The DPSPs. It is moral obligation for any person to oppose and help eradicate child labour.

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Q2. Freedom was a very hard won battle for India right from fighting the colonial regime to making a democratic, sensible and sensitive constitution like ours. India, however, is a country of diverse interests and ideologies. Of late there have been a lot of conflict between students, university authorities, people and law enforcing agencies due to conflicting interests, perceptions and ideologies. Some seasoned people say 'who will live if India dies and who will die if India lives'. In view of this, answer the following questions:

- (a) Is there a need for reasonable restrictions on freedom of expression?
- (b) What constitutes reasonable restrictions?
- (c) In what circumstances the use of force by state against its own people is justified?

(250 Words) (20 Marks)

~~There is a need for~~  
~~reasonable~~ ~~restrictions~~ ~~on~~ ~~freedom~~ ~~of~~ ~~expression~~  
~~because~~ ~~of~~ ~~diverse~~ ~~interests~~ ~~and~~ ~~ideologies~~  
 Diversity of India is beyond appearance towards mental ideologies. Diversity demands understanding of differences among each other and also tolerating / respecting such differences. Any deviation from this leads to intolerance, violence which may take dangerous turns. This ~~is~~ ~~the~~ ~~reason~~ ~~for~~ ~~the~~ ~~breakdown~~ ~~of~~ ~~the~~ ~~secular~~ ~~fabric~~ ~~of~~ ~~society~~ ~~and~~ ~~also~~ ~~the~~ ~~peace~~ ~~of~~ ~~the~~ ~~order~~ ~~of~~ ~~society~~.  
 Further the constitution of India guarantees freedom of expression under article 19. But this is with reasonable restrictions with regard to public health, public safety,

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peace.

But ~~the~~ sometimes this freedom is misused for vested interests in the form of defamation, attacking ~~against~~ different communities, raising slogans ~~against~~ nationalities etc. even Supreme Court of India suppresses reasonable restrictions to put a ban on such expressions which may lead to incitement of violence or harm any person's reputation. In this regard there is a need of having reasonable restrictions.

In such similar situations it becomes responsibility of the state to use force to curb any violent activity in the state itself. "Violence begets violence" hence it should be tackled at the start only. Hence use of force will be justified by state with regard to maintaining the freedom of expression itself.

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Q3. You are officer in charge for transfer and posting of personnel of a particular department. This position is very difficult mainly for two reasons- (i) people closer to the power corridor try to influence you and (ii) women officers often send requests to postpone transfer orders on the pretext of family responsibilities. Consider the following situations and give your views with suitable explanations.

(a) A Cabinet Minister sends a D.O letter to you regarding posting of an official on a supposedly 'lucrative assignment' for which you have already decided about the name of a more competent officer with a good track record of honesty, integrity, probity and timely delivery. What will you do?

(b) As per the rules in your department, every officer needs to be transferred from one destination to other after three years. A woman officer comes to you with a request that as the new destination allotted to her is far flung and remote, she would fail to provide medical treatment to her ageing and sick in-laws who need constant clinical help. But according to her innate qualities and high level of expertise, the new destination would need only officer like her to deliver best results and meet official targets. What will you do?

(250 Words) (20 Marks)

Selections always have to be based on merit. Because any influence may provide a person to a job but if the person does not hold capabilities of handling the job well especially during complexities not only the job even the entire team or the organisation at large will be hampered in service delivery.

a) The cabinet minister has sent letter in writing for influencing a posting for which already decision is made. In this case

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options available are either to accept or reject the minister's offer. By accepting the offer the offerer can agree to the minister's decision. Any future reference also can be validated with the written letter sent by the minister for appointment.

Rather the influence of the minister can be rejected on the grounds that selection for post being already made. And that post needs the able and competent person demanded for the job. Since the public service delivery needs efficiency and effectiveness as it affects large number of people this would be a better choice. Even in future any complaints may arise from the job then the officer in charge can still stay clean as appointment was made on merit and complexity merely arise due to the nature of the job. Hence the stand of the officer can be sustained.

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b) ~~Answer~~ In case of woman employee, there is a need for expertise to the posting area, but here the request of the woman regarding family responsibilities can be considered and allotted with a different destination. But the limitation here is that the woman should be prepared due to the nature of the job itself while appointment to balance work & family responsibilities. Any place of appointment may then situation of different complexities. In the other place would lead could be heavy and demanding more time from the woman so that she cannot provide time for medical treatment to family.

In this case a balance need to be achieved so that the woman can take care of family and also her duty and demand in the remote area. Any transport facility can be arranged or alternative case can be arranged for the family. The women can be encouraged to take up job deliver her best and be transferred after 3 years as provided.

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Q4. A police officer has been assigned to control petty crimes like snatching, stealing, pick-pocketing and immodest behavior against passing-by women in a particular locality of a city dotted by several shanty residential slums with lot of street urchins and extremely poor and unemployed households. Despite his good and human intentions, he is not able to control crime in the region. Some people complained to the boss of the police officer that the concerned police officer is professionally undeserving as he is not able to create terror among the perpetrators of the crime in the area. He should give third order punishment to the slum dwellers so that they are deterred once for all from committing crimes. There is no use of attributes like being sensitive, human and kind in police service. The officer should be removed soon and replaced by another officer who uses his powers to scare the criminals. The boss of the police officer, however, finds that the concerned officer is very dedicated and does his duty with honesty and sensitivity. Nevertheless he directs the concerned police officer to be tougher on the criminals so that grievances of the people are addressed soon. The concerned police officer introspects and he is very confused what to do. His lines of thought are given below. You have to consider all the options he is thinking and give reasons, which is the better course of action for him?

- (a) Despite his best efforts and sensitive approach, people complained against him, so he should henceforth act in vengeance against the criminals with very stiff actions without bothering about human concerns.
- (b) He should continue to blend stiff but human actions, with a policy of engaging the street urchins, poor people and women of the slums in the neighborhood in productive activities, education and participatory security through the help of NGOs and civil society.
- (c) He should be tough police officer and put an end to being swayed by human attitude towards the criminals if he has to rise in his career. (250 Words) (20 Marks)

This case study involves the police officer, his colleagues and the people in the slum area. There is an obligation of the officer to maintain law & order in these areas and help provide productive activity to these people so that there is no violation of law & order.

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There can be two types of reinforcements. One positive in the form of rewards and other negative through suppression.

a) In this option, there is need of sudden change in behavior of police towards the criminals. On one hand the officer might find it difficult to put out a tough stand against the human concerns for which he/she might have had a humane value earlier. On the other hand, any severe repression on people may have negative results that violence may increase. People may be incited to further their criminal act.

c) In this option, the officer is being tough without caring for humanity values. In such case even suspects may be treated harshly even if they are ~~not~~ ~~proved~~ acquitted later on. However, the officer may find support from colleagues and the higher officials to strongly impose rules and not all criminals in the slum area. But the sustainability on such tough stand may not be guaranteed. Criminals can be nabbed but there is no surety of such criminals <sup>not</sup> growing further in these areas.

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People of the slums may also have to live under constant fear of the police force.

b) With regard to above option, a careful balance is needed to be brought between the positive and negative reinforcements. There is thus a blend of stiff but humane actions plus involving people in productive activities which will sustain the good behavior of the criminals by keeping them engaged. NGOs & civil society are also roped in to gain trust among the people. The officer has kept up his concerns of being dedicated yet sensitive. Also the precedence of productive use of human resources ~~has~~ creates a positive environment for future generations in that slum. The officer may also indirectly lead to development and help convert slum area to an area of good living conditions.

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Q5. There is generally a difference between two groups of civil servants- one group always think in terms of public interest and tries to devise programmes and policies that best serve the public interest while there is another group, which in the name of public interest devises programmes and policies which run political campaigns of the government in power. The Home Minister has called a special meeting of the civil servants to listen to their problems in serving public interest and find ways for improvement.

Suppose you are in the first group, whose sole concern is public interest and you are attending the meeting. Answer the following questions based on the above case:

- Would you make a point that, it is an intolerable abuse of power to serve the political campaign of the ruling party in the name of serving public or national interest? Why?
- Do you agree that civil servants should follow the commands of the ruling class, which has a compulsion to fulfill commitments expressed in their manifesto based on which they have won electoral mandates?
- How a civil servant can maintain political neutrality, which is one of the most important attribute of a good officer? Discuss with respect to the above case where one group of civil servants is fitted against you and they have their own opinion and reason for such stand.
- If your Home Minister is willing to be with the other side, then how will you present your case to the Home Minister? (250 Words) (20 Marks)

This case study involves <sup>dilemma of</sup> upholding the spirit of duty of the civil servant which is aimed at serving the prob public interest + against supporting the ruling class which has a compulsion of fulfilling commitment made to people in their manifestos.

1) It may not always be abuse of power when the political campaign is served while public is served. As the main agenda to serve people is taken care of, the subsequent

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upholding of political campaign cannot be considered altogether incorrect. But if the 'intention' itself was to abuse power at any cost to gain political advantage by disregarding the public service is an immoral move.

b) There is a need to follow the command of the legislature by the executive since the legislative frames policies. And such policies are based on the manifesto which the people have provided mandate for. This indirectly means people's needs are listed in the manifesto which are being served by the ruling class and the civil servants.

c) Main attribute of a civil servant is to remain politically neutral. The government may change as per people's wish and the contemporary ideologies which she practices put forth but the executive remains to serve the people. In this case too the public interest of the people is of utmost importance as even for the political class, only such

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service will ~~help them~~ help them sustain in the next elections. Further ~~as~~ <sup>an</sup> identity in Atarhastu said: "In their (people's) happiness lies King's happiness, in their welfare lies the King's welfare", people should be placed above all others.

d) Similar presentation can be made to the Home Minister based on the reality of today's world. In the globalised, connected world, social media, citizen charters, social audits have ~~an~~ increase political awareness among people. There is demand for efficient and corruption free systems especially from the youth. In this sense further political campaigns through abuse of power may lead to unsustainability ~~of~~ of these powers and protests from the public. Hence it's important for the civil servants to remain neutral and devise programmes and policies to best serve public interest.

Q6. You are an education minister of a state. Recently, lot of reports on how women teachers of secondary school dresses up came and emphasized that many teachers wear ungracious and party type of attires against Indian cultural ethos while they are in school. People from one cultural group meet you and wants you to clear your mind about that to the public. There is an opinion in air that such things put indelible mark on the impressionable minds of the adolescent students about 'image of teachers' in general and 'women' in particular. Public expects something from you in the given situation. Answer the following questions related to it:

- As a minister, when public is expecting something from you, what would you do to safeguard the Indian cultural ethos regarding teachers and women on dress matters?
- You are a minister in official capacity and a public representative, but you must also have your personal opinion than the public expectations. Do you think that dress is a matter of personal choice and there should be no official dictate regarding it?
- Also can you say that what matter is quality of education and not the type of dress teachers wear?
- There must be views from both the sides, one may go with you and other will criticize you.

Give arguments for and against the dress code for teachers in schools.

(250 Words) (20 Marks)

Women's Attire is always debated on due to the influence of ~~western~~ westernization vs upholding of India cultural ethos.

a) In this case as a minister, its responsibility to provide quality education in a peaceful environment without any hindrance on the teachers. In a learning environment such as schools uniforms are mandated to bring discipline, equality <sup>among children</sup> and <sup>them</sup> privity towards professionalism. ~~children~~ "Yatva Gurus, tarha Sohyo" - Like Teacher, like student. A student gets lots of influence from teachers after their parents during their

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growth. It can be debated that the teachers can teach qualitatively about Indian cultural ethos without consideration to her own attire. But the discipline with which the teacher dresses up may have indirect influence of child in learning such ethos. Hence to bring a balance upholding teacher's right to dress and the public image of the same institutions can be given to the level that only ~~best~~ decent ~~dress~~ attire has to be allowed to the teachers.

b) Dress is a matter of personal choice. But when such a dress is going to influence the minds of children there is a need to take care of it in the capacity of the personal choice itself.

For a teacher's job of high repute in Indian society since ancient days there should be environment and conditioning itself of the teachers that may themselves include upholding Indian ethos in their choice of dressing. Dictates from official ends may be violated but a personal choice once made will be everlasting.

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c) It is not easy to ignore the dress or appearance of a person when the person is presenting in front of the students. First impression is always the best impression. Even body language matters for the teachers in effectively teaching the students. Quality of education might still call for a small role of decent dressing by teachers. In fact not only teachers even other professions also demand "dressing right to work". Hence we see even in many software companies formal attire is mandated to bring professional ethos & discipline in work place.

d) By agency to public demand and ordering decent dress code to teachers may not be arising air about it. There might be certain fundamentalist groups which may try to harm the teachers for not dressing well. This can be prevented but it can set precedent for these groups to excessively demand for other supervisors which may not be reasonable and violate freedom to live as enshrined in Indian constitution.

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Q7. There is a dispensary in a rural area. It is the sole medical center in the region and provides health care facilities to people. But the dispensary is not following the biomedical rules and disposes a large quantity of waste in its backyard, which is affecting the health of the nearby people and is also affecting the animals.

You are health inspector of the region and got the complaint related to it. This hospital is governed by family members of the district collector under which you work. Even public do not care much about this problem, as this is the sole hospital in that vicinity and they trust hospital as treatment and hospitality is good. Media and NGO's staff gets treatment at low charges and sometimes free also. You have already warned hospital about their responsibility but they don't take you very seriously.

- (a) Identify three crucial problems that are obstacle to practical solution. Also discuss why these are 'crucial problem'.
- (b) Find different steps for solution to this problem and argue their capacity to achieve desired results.
- (c) Suggest the best course of action, that can help addressing the problem in this case. Why?

(250 Words) (20 Marks)

Healthy environment is need for healthy living of all humans & animals. The dispensary which is violating the biomedical rules is violating the principle of such institutions itself - To uphold health of a person - as its polluting the environment which is directly causing health issues in the society.

Further there is issue of nepotism where the administration itself is supporting such institutions; care of nepotism/favouritism; plus there is corruption in the form of conspiracy with media & NGO silencing them through free medical care.

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1) Commercial problems of opposing such an act are :-

- \* Lack of public health care as only one medical centre is available in vicinity. People may oppose a move of sanction by health officer against the hospital.

- \* The Media and who may allege falsely on public platforms about the wrong closing of the hospital.

- \* The complaint itself might be closed off without any concern as the administration is also helping the dispensary to carry on with its work.

Here the inspector must abide by his duty of register the complaint given against the hospital. Inspection should be done, fact finding reports with proof can be recorded. Such a report can be filed once proof is collected.

Initially the hospital can be requested to take care of the bio medical waste. Even on subsequent requests if the waste is not

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cleared fine can be imposed on the hospital for violating the Biomedical waste handling rules and guidelines.

Since the inspector has all papers in hand there is no need to be worried about the media or the NGO accusations.

But along with fining or punishing the hospital awareness should be created among public for cleanliness. And also about the various health issues which arise from the hospital waste lying in their vicinity. In this way public trust can also be built. The hospital can be clearly threatened with closure if the waste is not dealt, plus they should be made responsible by themselves by changing their attitude. Since imposing sanctions may make them clear the waste now but they may repeat dumping the waste. Hence they should be encouraged to install waste recycling units or even waste to energy conversion units which will benefit the hospital itself.

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Q8. You are posted as an IAS officer in a backward district where rural women are often ostracized, and every time when something bad happens to any villager either at individual or household-level, the blame is often fixed on some women who are generally a most primitive kind of believer or devotee to some deity. You get one such information, where the villagers are planning to try a woman and punish her for the death of newly married couple in a road accident. Such kinds of happenings are described as "witch hunting." Previous experiences show that when women have been left on the rationality of the villagers and their kangaroo courts, they are often killed for witchcraft.

One day you have received information about witch hunting and possible attack on the woman said to be a witch, what steps would you take to stop violence and inhuman behavior against her? State the steps you would take in a sequence.

(250 Words) (20 Marks)

*Remarks*



*Remarks*

*Remarks*

Q9. A talented cricket player gave trial for his selection in the state level team, but somehow he was not able to perform his best, yet he remained in close contact with some of the probable candidates. He was very keen to ascertain his selection and tried to meet some of the people who were close to the selection committee. One such person told him that if the player pays some bribe, he can convince some of the members of the selection committee for his selection.

(a) Discuss the various options cricketer has?

(b) Argue merits and demerits of each option.

(250 Words) (20 Marks)

The cricketer has tried his best to get selected but could not due to the lack of his own capabilities of performance. But his keenness in joining has provided an opportunity of bribing the officials.

1) He can accept this offer and join the team to achieve his goals of playing in the matches. This might bring happiness in him. But this can be seen only as success and not perfection. There might be guilt feeling in this player about the way he got selected throughout his life. Since he has not yet acquired capabilities to perform he may fail in the matches which will further

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derail his morale and lessen his confidence. His act may affect his entire team. Further if the case of bribe is disclosed he might have to live with such a ~~big~~ black mark in the society. He might be permanently debared from playing in future.

2) Rather its best for the cricketer to go back to the ground and practice till he has achieved the performance levels needed. Practice makes man perfect can become his mantra. He can appear in the next selection rounds and can be proud if he gets selected in a transparent manner. His first failure has helped him to train better and bring out his potentials to the best. He would also not have any guilt feeling as in the first case. He will develop confidence needed and be a good team player. Overall he can be a good role model for others.

Remarks:

Q10. Public utilities and spaces in India are in a bad shape. Roads, water supply, street lighting, market cleanliness, railway stations, parks, community centres, public toilets, rivers and ponds are considered sole responsibility of the government to maintain without charging anything. People consider that they have rights to better public utilities and public spaces solely on the basis of government's ability to provide them.

(a) What should be the ideal way to manage the quality of public utilities and public spaces in a populous country like India?

(b) Identify limitations of each competing options. (250 Words) (20 Marks)

In India the population growth is very high and is creating pressure on the availability and distribution of resources.

Public utilities are needed for quality living and safety of citizens. If they are in bad shape it not only harms the citizens but also develops distrust between citizens and government. Citizens will not be able to substantiate the tax they are paying & the services they are getting in turn. Hence this will lead to cases of tax evasion. This on a larger scale affects economic growth & development of the nation creating a vicious cycle.

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The ideal way to manage public utilities is to make people own them.

- The sense of ownership brings in responsibility among public to maintain the installed utilities in good condition.

- Awareness should be raised and capabilities should be built through decentralization of funds and functionalaries to the local bodies where people are duly represented.

- Public gatherings and hearings should be held regularly and there is a need of robust grievance redressal mechanism to address concerns of public utilities.

- Tenders for such utilities should be given in transparent manner. Not only building an utility, its regular maintenance must be made compulsory.

There might be cases of corruption or misuse of public utilities.

But such issues should be taken care of through effective implementation mechanisms and feedback or monitoring mechanisms.

Technology can be used to record e-complaints, efficient staff for delivery of services should be considered to overcome any limitations in public service delivery.

Remarks