

→ whenever there is a case study which is giving some situation & you are made <sup>including</sup> to overcome it (killing of Social activist & School) You couldn't provide multidimensional strategy to solve the

**GS SCORE**

TEST - 04

ETHICS TEST SERIES 2016

→ In case studies where you are supposed to discuss the conduct/likely conduct of officers (Petroleum minister & SP-DM) - probably you are missing the CONTEXT - prima facie any one can tell

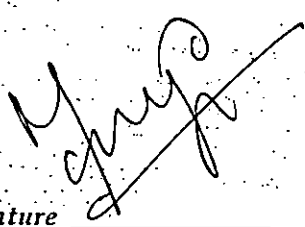
39/2

**ETHICS, INTEGRITY AND APTITUDE**

Time Allowed: 2 hr.

whether SP-DM were honest or not, or what Petro min. Max. Marks: 150

| Q. | Marks | Instructions to Candidate  |
|----|-------|--|
| 1. | 4     | <p>should do? What makes difference in the</p> <p><u>CONTEXT</u> - where you can justify or criticize someone's conduct on logical arguments in</p> <ul style="list-style-type: none"> <li>There are 8 questions.</li> <li>Alternative questions are compulsory</li> <li>The number of marks carried by a question/part is indicated against it.</li> <li>Content of the answer is more important than its length.</li> <li>Answers must be written in the space provided.</li> </ul> <p>Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.</p> |
| 2. | 5     |  |
| 3. | 3     |  |
| 4. | 6     |  |
| 5. | 4 1/2 |  |
| 6. | 8     |  |
| 7. | 8     |  |
| 8. | 1     |  |



1. Invigilator Signature \_\_\_\_\_

2. Invigilator Signature \_\_\_\_\_

Name P. Sandeep Kumar

Roll No. \_\_\_\_\_

Mobile No. \_\_\_\_\_

Date 16/09/16

Signature (Signature)

Roll No. \_\_\_\_\_

Q1. You are a social activist. By one survey you come to know that people in many housing societies have employed children as domestic workers, who are suffering from both physical and sexual exploitation. Police has even raided in few housing societies for freeing the victims but it noticed that, cases of exploitation in societies are increasing. Mention the four steps which you will take to eliminate this problem. Justify the reasons for all steps in sequence. (250 Words) (20 Marks)

Employing children as domestic workers and exploiting them sexually and physically is a social menace which hinders the future progress of the nation. The cases of exploitation are increasing despite police has raided the houses, which indicates the severity of the problem. It reveals the non compliance of law and <sup>illegality</sup> ~~unethicality~~ on the part of people employing children. The steps one should take to eliminate this problem are:

1). Sensitising the housing societies about the legal provisions involved in ~~prohibit~~ prevention of child labour act and supreme court guidelines which <sup>prohibits</sup> ~~considers~~ employment of children as domestic workers. — What will you do to sensitize people — ~~plan~~ <sup>plan of action</sup>

This step is reasoned from the fact that people who are rich cannot exploit the children and deprive them of their basic child rights and human rights apart from constitutional safeguards provided to them.

Remarks

→ sensitization & awareness are similar  
 you can't make them into two  
 different ~~steps~~

**GS SCORE**

2). Conducting awareness campaign about the child rights and the educational safeguards under Right to Education act, 2009 provided to children. Also the parents of those (RTE) children be motivated to send their children to school which give long term benefits rather than short term gains due to child labour.

The future of the country/nation will be bright only if the today's children involve in productive avenues. For this parents should be aware of the benefits of child education and the pitfalls of child labour.

3). putting pressure on the authorities for implementing the child labour prevention act and RTE act effectively through the help of media and other sources.

It is the responsibility of the law enforcement agencies for ensuring that the compliance of law is maintained and also effective implementation would lead to good governance giving fruits to all sections including children. In such circumstances, one should go for such step.

Remarks

4) Ensuring that the persons exploiting the children be prosecuted by revealing the matter and enabling the police to take the action strictly so as to act as deterrent on others.

this would be resorted as last step and it will not enable others to do the same and act as a deterrent

Any course of action should involve the sensitisation campaign, awaring parents of children practising child labour, civil society, pressuring the authorities to prevent such anti social practice.

~~the~~ 3 & 4 are similar

→ You missed   
 ↳ Rehabilitation of victim   
 ↳ Breaking nexus of human traffickers

→ Plan of action for sensitization is missing

→ You couldn't explain objectively how will you ensure the culprits to be prosecuted?

↓  
 Refer Hints

Remarks

Q2. There was a day-light murder of a very popular social activist who always raised the issue of poor and downtrodden before District Administration. He was very popular among the downtrodden. A strong and determined crowd of ten thousand people have assembled at the collectorate with the dead body demanding immediate action against the accused police officials who have failed to provide necessary security to the leader. People suspect that there is a hand of one powerful leader from the ruling party. You are the head of the District Administration?

- (a) What are the options available to you?
- (b) Evaluate the merits and demerits of each option and choose the option which you consider best, giving reasons? (250 Words) (20 Marks)

a)

The case involves the law and order issue as thousands of ~~rob~~ people assembled at collectorate. Also the people came with dead body demanding immediate relief action against accused. So any step should include that law and order is maintained and the crowd be persuaded to solve the issue. Various options are:

- i). As there are ten thousand people gathered, ensuring no disturbance to law and order will be of first priority [How will you ensure]
- ii). Talking to the immediate family of the victim that the problem will be solved but protest would only aggravate the issue. Social persuasion of the collector would be tested. similar
- iii). Ensuring them that investigation would be done on the issue and the law will take its course.
- iv). If the crowd does not listen to the words of collector,

Remarks

then they should be warned of taking strict action. If the situation goes out of control, then lathi charge, Cusfew etc should be resorted to as a last option. [Plan of action should be like this]

b) Merits of option i)

- There would not be any traffic problem. ↓ where you actually tells what you want to do
- Situation and the problem would not aggravate.

Demerits :

- people may not listen to the authorities. ↓ Not like ensuring no disturbance to law & order

Merits of option ii)

- crowd may get pacified.
- people understand that problem can't be solved immediately ↓ always explain how will you ensure

Demerits :

- It is difficult to persuade such a large number of people.

Merits of option iii)

- justice, be done to the victim and his family but investigation and prosecution
- people would satisfy if the culprits are punished.

Demerits

- It's a long time process and by that time people may

Remarks

forget the issue

→ lacunae in the investigation and prosecuting mechanism.

Merits of option iv).

→ Law and order can be maintained.

→ problem can be mitigated rather than aggravated.

Demerits:

→ people may turn violent and revolt against authorities.

→ people may form negative opinion on the authorities.

Finally, an action taken by collector has to include the persuasion of the people and maintaining law and order.

It is because, at that instance ensuring proper public order and awaring, sensibing people would about the nature of the problem would stand important. It would enable the

collector to mitigate the consequences of action rather than aggravating the issue.

→ Structure wise } write option - discuss it & give merits & demerits there only. Then go to next option.

→ Content wise = solution is not elaborate, objective & comprehensive → You just gave indications.

Remarks

Refer hints - its beautifully explained than

=5=

Q3. A young IAS officer (District Magistrate) is posted at a place rich in various types of rock minerals where, the contractors are involved in extraction and transportation of mineral rocks. They approached the IAS officer for license and permit. The officer initially took a tough posture and pretends to be very honest officer true to his duty without any temptation or fear in implementing rules and regulations in the public interest. After lapse of some time, he started calling the contractors to his office and showing leniency and flexibility on the compliance of rules and regulation for financial considerations. Later, due to the fear of detection, he involved his driver in the collection of illegal money for helping the contractors and transporters to carry their illegal act unhindered. His driver told him that his act is under the notice of the police forces and one of the constables has told him that his boss (the Superintendent of police) is willing to meet the IAS officer to settle his share in the illegal money to allow the things to go on smoothly otherwise he would act as a whistleblower. A meeting has been arranged and the District Magistrate settled a deal with the Superintendent of Police. Analyse the following situations and comment critically.

- (a) The District Magistrate was very smart and intelligent as he initially displayed a tough posture to finally force the contractors and transporters to surrender before him and pay hefty bribes to him as he realizes that system works like this only. If the whole system works like this then why to blame DM alone in this case?
- (b) The Superintendent of Police knew that he cannot make any change in the system as 'one swallow does not make a summer', so rather than thinking to implement the laws and rules and take pain for the same, he resorted to 'what is possibly best interest is interest of all.' What you have done, if you would have been at the place of SP?
- (c) What is your say about the conduct of the driver? (250 Words) (20 Marks)

a). It is a case in which honesty and integrity of the district magistrate is compromised.  
(om)

It is of wrong perception to assume that the system works in such unethical manner. It is to be understood that any system starts with the individual and all the stakeholders.

Remarks



involved in the system. If every individual behaves in an ethical manner, then there is no blame on the system. So, at any cost, DM is to be blamed in this case as he compromised his code of conduct, non-compliance to law and his responsibility to promote public interest.

b) SP should not have done to join hands with DM in such unethical act as it goes against the public interest and it breaches the public trust on the government.

As SP, one needs to complain to the higher authorities and superior of DM and make the DM know of unethical act and consequences. Whistleblowing should only be the last option.

Incomplete  
& Inadequate

He involved  
in corruption

↓  
Explain this  
also.

= 3 =

Remarks

|  |  |  |
|--|--|--|
|  |  |  |
|--|--|--|

*Remarks*

Q4. You are the headmaster of a school where the teachers are indifferent and not punctual to their duties, even students are not much interested in academic activities and parents are least interested in the educational outcomes. You are deeply concerned because you think that 'if schools fail as learning institutions, a nation and its destiny are sure to fail and crumble'. Enumerate a list of five steps you would take to generate interest and motivation among teachers and students for better learning outcomes.

(250 Words) (20 Marks)

Schools as educational institutions has large role to play with respect to inculcating of ethics and values to lead a meaningful life. If such role is not being played by the institutions effectively, then it would promote disvalue in the social leading to social conflicts and threat to social order and nation as a whole. In order to generate interest and motivation among teachers and students, any headmaster has to take the following steps:

1). As teachers are indifferent and not punctual to their duties, head master has to lead them by example and he should show utmost devotion to his work and being punctual to his duty. This would create a positive impact on other teachers.

2). Sensitising the teachers about the importance of their duty and that doing one's duty perfectly is highest form of

Remarks

worship and awaring them of the importance of educational institutions as promoter of basic values. Head master can also arrange for incentives or reward the teachers for their performance. In this matter, headmaster has to motivate the teachers to work with utmost devotion and commitment.

3). Taking special sessions to the children of all standards in order to motivate them to generate interest in academic activities and also encourage them in sports and extra curricular activities. Also making them aware of the life history or biographies of great people so that ~~the~~ students can imitate.

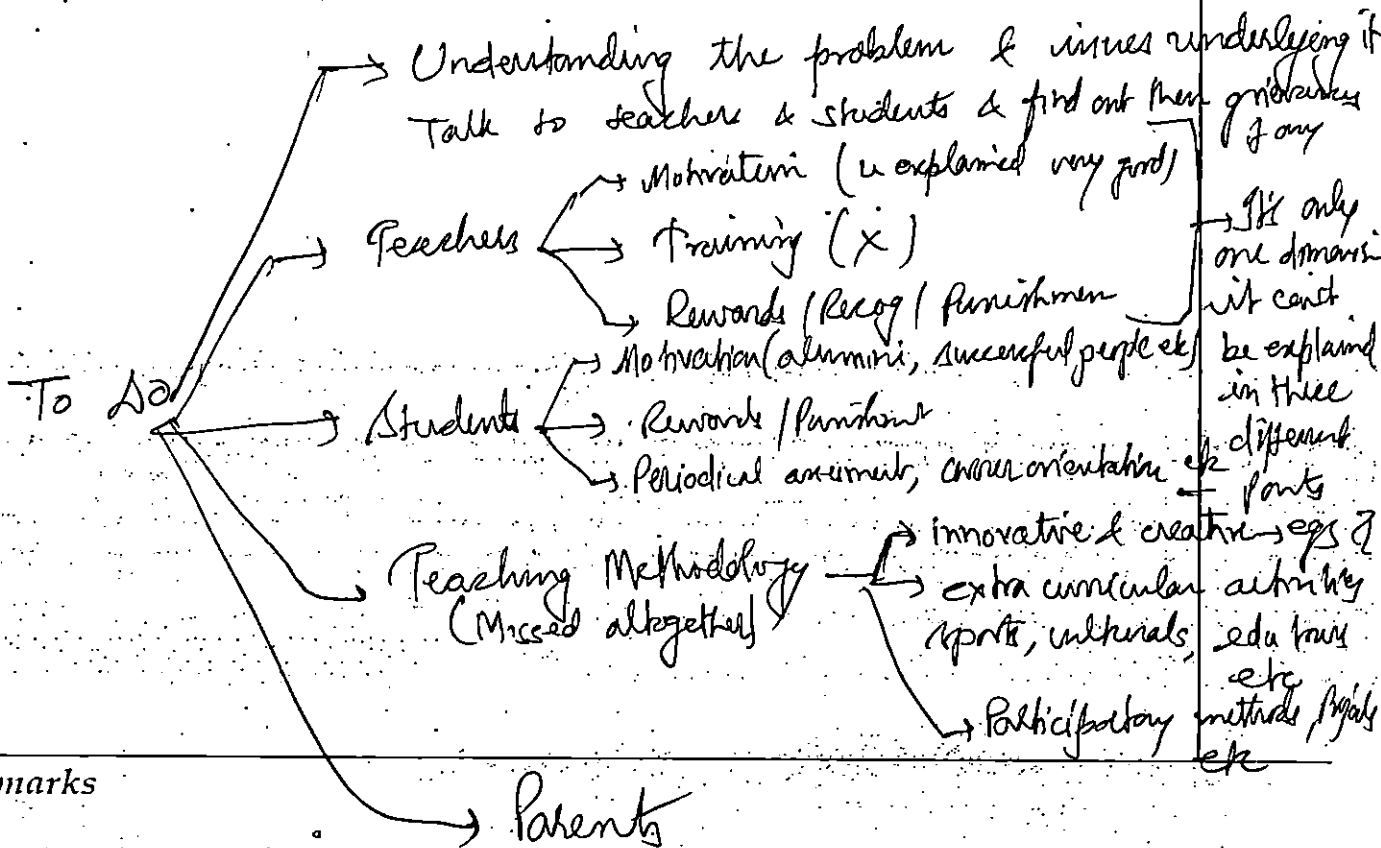
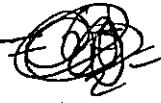
4). Parents are one of the important stakeholders. They should also be sensitised of the educational outcomes and importance of the school education in the future of the individual. For this conducting parent teacher meeting once or twice in a month and sending progress report to the parent on the performance of child stands crucial.

Remarks

5)- warning should be given to teachers who did not obey the headmaster's dictate and if situation demands they may even be suspended as a last resort. The same case with the students and those who don't respond to the headmaster's words after repeated warning can be resorted to hard policy.

Finally, there is large responsibility on the headmaster and teachers to act as role model to the students so that they can imitate and imbibe the values and work commitment nature of teachers and headmaster. Then only, there will be progress in nation's development.

6



It's only one domain it can't be explained in three different parts

Remarks

Q5. A Cabinet rank Minister has been assigned the Ministry of Petroleum and Gas. He is aware that it is both an opportunity as well as a great responsibility. Yet he is very confused regarding his priorities because of the following situations. You have to observe the situations and state whether the minister should go forward or not by giving adequate reasons.

- (a) His family members, relatives and party members come to him for allotment of retail outlets - a sure source of regular income. They make their point on the argument that the minister will not do any dis-service to public because whether outlets are run by minister's people or others service will still be available to the people.
- (b) The minister has been indicated by the head of his political party that he should use his powers to mobilize funds for the party, because every 'party in power' does it and elections today are 'very expensive'. Also by doing the same, he will come in the 'good books' of the people in command of the political party he belongs to.
- (c) He should focus on implementation of the running projects and carrying out reforms needed to improve the performance of the petroleum and gas producing and marketing companies, as that is the main task mandated to him.
- (d) Since he feels that it would be difficult for him to reconcile personal, party and official interests, he should resign. Is it possible for him to reconcile all these interests?

(250 Words) (20 Marks)

a). A minister has the responsibility to protect the public interest and generate public trust. If his family members, party members come to him for allotment of retail outlets, he should not allot ~~the~~ solely based on his personal interest, but it has to fulfill the objective criteria for allotting such outlets. It would not only ensure Impartiality on the part of minister, but also create public trust. If they don't fulfill criteria, it should be outrightly rejected.

Remarks

Explain in  
this context.  
↓  
Context  
is altogether  
missing

b). Though, political party head instructed the minister to use his power to support his the party, one should not do his good work so to mobilize funds for party as it goes against the spirit of democracy and impedes on the fairness of elections. It also ensure that values of minister are maintained even in such tougher times, otherwise it would lead to unethically.

Explain how minister by do his good work can benefit his party more than by funding.

In this way he will establish himself as good (able) administrator which is good for his political career also.

c). Yes, minister has to focus on effective implementation of running projects and carrying out reforms to improve the performance of companies. It is because, such step would lead to proper outcomes and lead to economic growth increment apart from creating a mechanism of good governance and easing the processes involved in the ministry's affairs. This ensures minister fulfill's his role and responsibility for what <sup>he</sup> it is intended to work for.

Remarks

d) Resigning is not a step in right direction as a public servant in all times may be fraught with challenges, so his courage is tested in such times. It is possible to reconcile the personal, party and official interest by the fusion of goals and displaying ethicality and values in his actions.

Can he reconcile all interests??

$$1 + 1 + 1/2 + 1$$

$$= 4\frac{1}{2} =$$

Refer Hmt

Remarks



Q6. You have been newly posted in a department where you find that officers are rewarded on the basis of 'personal loyalties', 'facilitating personal interests' of the bosses and 'presuming to work' rather than 'really working.' Answer the following questions:

- What is the effect of such a working environment in any department/office?
- How much assessment of an employee should be done on the basis of loyalty? Differentiate between 'personal' and 'professional' loyalty in an office. Which of them is more important?
- In an office, boss' interest should be considered same as the interest of the office. Do you agree? Why?
- If professional excellence, merit, hard work and sincerity do not work, one should try only 'what works' for rewards and progression in career. It is true that 'when we live in Rome, we should do as the Romans do'. It is of no use to isolate ourselves on high moral grounds. Comment.
- Do you think that such an environment is detrimental to all 'office, people and country'? What would you do if you have powers to change the system? Can we do anything if we do not have such powers? (250 Words) (20 Marks)

- a). The working environment in which officers are rewarded on the basis of personal loyalties and facilitating personal interests of the bosses would effect the work culture of the organisation. It would lead to the poor performance outcomes, failing to attain the targets of the organisation. It also sets a bad precedent and people lack trust on the department. This would go against the work commitment, loyalty, public interest precedence of the officers.
- b). Loyalty is required for an officer to be obedient to the of superiors as well as his duty, but as solely
- insubordination  
demotivation  
for demot  
etc etc*

Remarks

Assessing the employee on the basis of loyalty is not right  
 as sometimes, superiors may be unethical and non committed to  
 their work. In such times one should be guided by law and  
 conscience. [Then what should be the basis of assessment]

Personal loyalty refers to obedience to oneself in doing  
 his work perfectly and with good outcomes. It also includes  
 obedience to one's duty. Professional loyalty indicates obedience  
 to the superiors and the organisation.

Personal loyalty stands more important than professional  
 loyalty because one has to be guided by his own values and  
 beliefs ultimately even if superiors are unethical and  
 organisational ethics are improper.

c) Boss interest should not be considered same as the  
 interest of the office. It is because, boss may have his  
 self interest in his mind while instructing the subordinates  
 but, employees has to work based on the short term and  
 long term interests and goals of organisation, then only  
 there will be progress in the organisation and substantial public  
 trust can be generated.

Remarks

Please refer hints to clarify the concepts of personal & professional loyalty.

d). The statement connotes that if our merit, hard work, sincerity do not work then we can work for rewards and progression in career. It ~~is~~ can be seen that in complex nature of the job, there ~~will~~ <sup>may</sup> be resistance to our excellence and merit but it is courage and fortitude which is tested at this crucial time which gives him long term fruits rather than working for rewards and progression in career. ~~is~~ thought not taking high moral grounds, one should act pragmatically taking into view the negative consequences but without compromising his values and morals and being as himself wherever ~~we~~ <sup>he</sup> go and whatever ~~we~~ <sup>he</sup> do.

$$\begin{aligned} & 1\frac{1}{2} + 1\frac{1}{2} + 2 + 2\frac{1}{2} \\ & + 1\frac{1}{2} \end{aligned}$$

e). Such an environment is detrimental to all office, people and country, because it would hinder the work performance of organisation and its people and reducing the growth of the country's economy. One can change the system by leading as an example and changing the work culture by being emotionally intelligent and motivating others to work for the progress of the organisation. Even if we don't have such powers, one can pressurise and sensitise the employees by conducting awareness campaign and influencing through media.

$$= 8 =$$

Remarks

Q7. There is a marginal farmers' family which find agriculture as an occupation insufficient for providing food and meeting other basic needs of the family. You are the Block Development Officer in the concerned area. The farmer comes to you with his 12 years old daughter and 11 years old son with a request to engage the daughter as a cooking and cleaning help and the son as a tea vendor in your office; otherwise his distressed family would be ruined. Since you are the 'biggest' accessible person around, they come to you with a great hope for help. Answer the following questions:

- Since you and your wife are working, by agreeing to farmer's request you would help a family in a crisis on the one hand and get some support for your family and office on the other, would you agree with it as it is win-win situation for both?
- What are the other considerations that would come in your mind before taking the decision in favour of the farmer or denying him regarding it?
- What are the other alternative ways by which you can help the farmer in distress?

(250 Words) (20 Marks)

a) Farmer's family though in a distressed state, when farmer comes to the officer and requests him to engage his daughter and son in some work, the officer should not agree the farmer's request in the guise of helping a family in a crisis and getting some support to his family and office. It is because, the officer's compliance to law as well as long term interest of farmer's family would be compromised. Though, Empathy comes into play and contradicts with the officer's decision, the officer has to take decision not on self interest <sup>of his</sup> and short term gain of farmer but on the progress of the farmer's family.

Remarks

b) The considerations that would come in officer's mind before denying the farmer regarding it are.

- Short term benefits vs. long term benefit of the farmer ✓
- Self interest vs. public interest of the officer ✓
- How to make his agricultural activity more productive so as to sustain his livelihood.
- To aware the farmer of educational importance of this children and mid day meal scheme which will provide meal to children - Also unproductive activities like working as tea vendor and cook should not be resorted to.
- To sensitise him of the prevention of child labour act and RTE act, 2009.

⇒

c) The other alternative ways to help the farmer are

- Aware him of the government initiatives like Soil Health card scheme, Pradhan Mantri Fasal Bima Yojna so that his agriculture can be made productive and insurance can be availed in times of calamities.

Remarks

→ motivating the farmer to show self confidence in his life and enable his children to completely involve in studies, the benefits of which can be felt in the long term. ✓

→ involving their children in activities permitted by law and only after school timings and ensuring such activities to be helpful and productive for children, so that the economic condition of family gets bettered. ✓

82

Remarks

Q8. You are posted by the government in a mountainous region as 'Development Commissioner'. You find that the market driven development taking place in the region is not suitable for the mountain eco-system. It is driven by haphazard residential and commercial construction and unsuitable infrastructure projects. Answer the following questions:

- (a) Name five components of policy changes that you would seek approval from the government?
- (b) What would you do with the structures, which have already been raised and infrastructure projects going on?
- (c) How would you create awareness and educate 'people in general' and 'people in power' in particular that 'disasters are made by man, nature only aggravates them'?
- (d) How would we engage NGOs and Civil Society in the process of development?

(150 Words)(10 Marks)

a). policy changes required are:

- i). ~~Environmental~~ impact assessment needs to be conducted.
- ii). ~~penal~~ provisions for violation of government orders.
- iii). ~~Not~~ permitting residential and commercial construction in cases of non viability.

= 1 =

Remarks

*Remarks*