

**MOCK - 2 (PAPER - IV)**

Time Allowed: 3 hr.

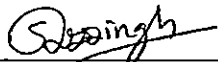
Max. Marks: 250

Q.	Marks	Instructions to Candidate
1.		<ul style="list-style-type: none"><li>• There are 17 questions.</li><li>• All questions are compulsory</li><li>• The number of marks carried by a question/part is indicated against it.</li><li>• Content of the answer is more important than its length.</li><li>• Answers must be written in the space provided.</li></ul> <p>Any page or portion of the page left blank in the Question-Answer Booklet must be clearly struck off.</p>
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Name SHASHANK SHEKHAR SINGH

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Date 20/11/2016Signature 

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Roll No. \_\_\_\_\_

## SECTION - A

Q1. Depict the meaning of the following quotations with respect to the citizen-public servant interaction:

- (a) 'Be the Servant of all, and do not try in the least to govern other. Kill self first, if you want to lead'. (150 Words) (10 Marks)
- (b) 'One must every morning clean one's heart and one's body. But if you don't have time for both, it is better to clean the heart than clean the body'. (150 Words) (10 Marks)

Ans(a) - Public services are meant for citizens. Dedication to the need of public and using powers provided to the civil servants, for the public benefit is hallmark of public services.

Public servants are vested with power and financial resources.

These are needed for welfare of society by public servant. So, he must use ~~of these~~ ~~these~~ these powers for public welfare rather controlling and governing public.

Remarks

Secondly, putting public interest before private interest is the bedrock of civil services. If one wants to be a good civil servant, he/she has to uphold this principle.

Ans (b) Public services is an area where not only action but the character of persons matters.

The integrity of people manning important posts ~~are~~ of utmost importance.

First the civil servant has to become a good/virtuous person to conduct affairs of civil services as he is entrusted with so much power and he has to deal with different sections of society and particularly so weaker sections of the society.

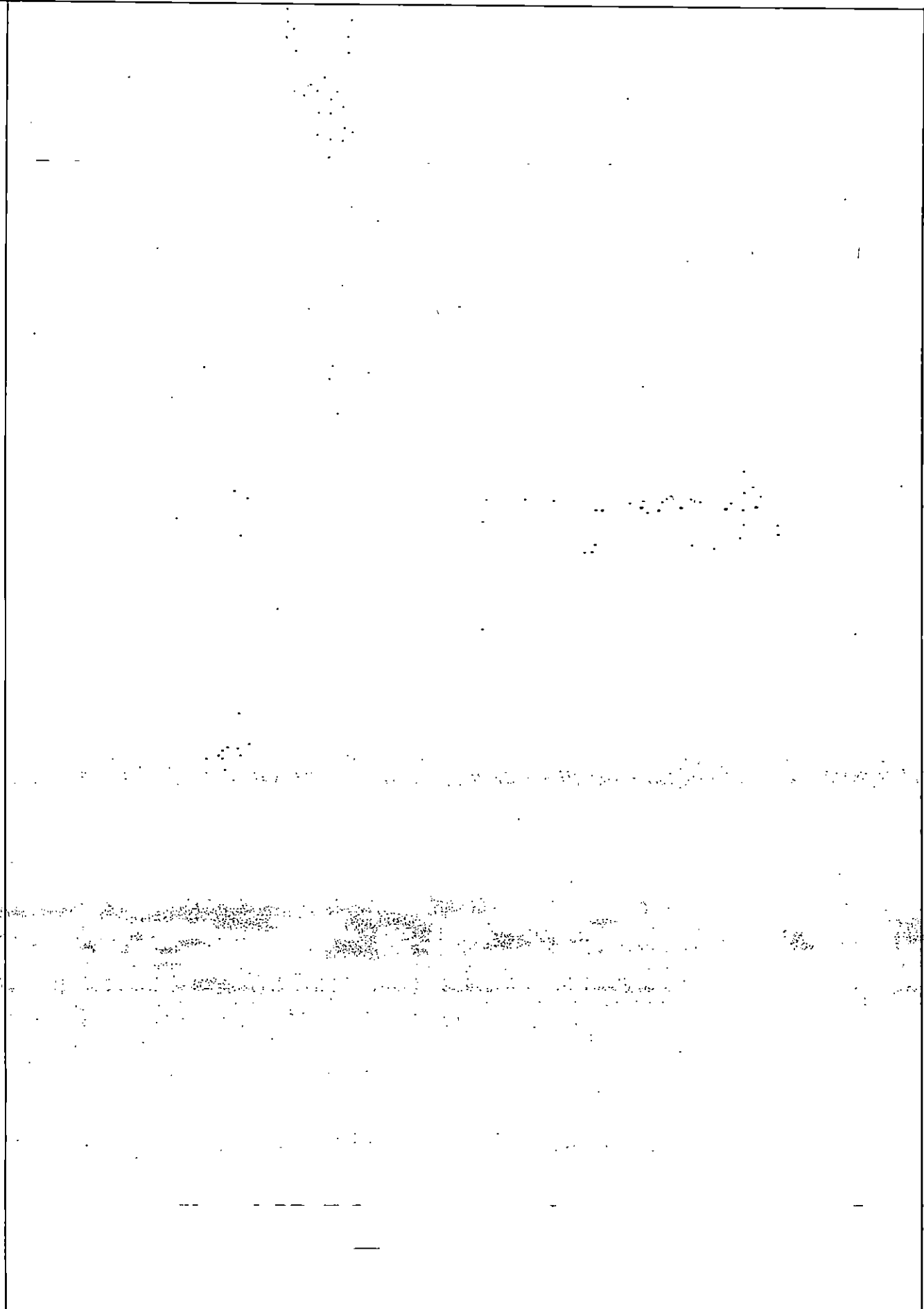
Remarks

The quotation is trying to say that inner self is more important than outer self. If not able to choose between the two, one must choose inner self.

Civil servant should practice virtuous life everyday to have honesty, integrity, compassion to weaker sections and courage.

This will lead to better civil servants, which will lead to welfare of society.

Remarks



Remarks

Q2. There are elaborate rules in operation to keep civil servants to the straight and narrow path of virtue. But 'Rules are Meant to be Broken' according to the circumstances. In case with civil services - whether ethics and morality should be given an edge or dutifulness?  
(150 Words) (10 Marks)

Civil servants are manifested ~~by~~ <sup>to guide</sup> with huge powers. Therefore, ~~for~~ their conduct elaborate rules are put in place.

These are places like armed forces, where discipline and dutifulness are of utmost importance. On other hand civil services is a different arena. Here one has to deal with difficult situations involving weaker sections which require different line of thinking.

Take an example of a woman widowed, who is in dire need of money. A ~~civil servant~~ <sup>woman</sup> is in the office. She goes to civil servant asking for pension but she does not have any documents <sup>with</sup> ~~for~~ her.

Remarks

Civil ~~firm~~ servant can deny the pension and ask her to come with proof or he can see through his heart, he can give her pension and ask to submit the documents later. Later is breaking the rules. But in the scenario it looks morally correct.

According to dire circumstances, one is forced to break the rules.

Q3. Discuss the impact of liberalization on structural and behavioral patterns of work culture in public offices. Illustrate with suitable examples. (150 Words) (10 Marks)

India embarked on journey of liberalization in 1991. It has impacted every aspect of life from public to private.

Impacts are following :

- 1- Introduction of information and communication technology has led to more transparency in public offices. For example use computers for generating land records have made process transparent, ~~and~~ easy and hassle free.
- 2- New technologies have brought culture of punctuality in employees in employees. Thumb impression system of attendance necessitates the presence of employee.
- 3- Efficiency of the public offices have increased as more can be done in smaller time.
- 4- Changing technologies also creates problem for employees,

Remarks



as this will necessitates regular training.

5- It has reduced human interface leading to reduction in corruption.

6- Owing to more economic activities and presence of MNCs, the workload of employees have also gone up leading to stresses.

Careful analysis of impacts of liberalization on work culture is important. This analysis can be used for improvement in administration.

Q4. Answer the following questions related to the foundational values required in the civil servant:  
(75 Words Each) (5×4=20 Marks)

- Elaborate the traits required in Civil servants to be an "efficient administrator". What does efficiency implies with respect to the Civil Services.
- Which of the following - "Committed political neutrality" or "Rigid neutrality" makes an efficient administrative system?
- Though final decision-making authority rests with the minister but the freedom of expression is must to maintain one's dignity and creativity. How the balance between the two can be maintained in Civil Servant-Politician relationship? .
- In the field of civil services, do you think that being personally honest is not enough, one has to have high integrity value? Discuss the different dimensions associated with the concept of integrity.

Ans a - Traits of efficient administrator are :

- Punctuality - one must be punctual
- Promise keeping - Promise keeping will lead to better administration
- Use of constitution as a source of guidance in case of ambiguities
- Fiduciary responsibility - using limited resources to achieve best results

India is resource deficient country. Saving time and money is crucial for civil service as well as providing quality services

Remarks

to citizens .

Ans-b- Committed political  
neutrality means a public  
service which is politically neutral  
but <sup>will</sup> implement the policies made  
by the political ~~disper~~ regime of  
the day . On the other hand Rigid neutrality  
means not committed to any political  
party one which is in power the others  
which are not in power.

Committed political  
neutrality will lead to better  
democracy as political party in  
power is in power because of  
the will of people and <sup>this regime will</sup> implement  
the policies for people. Hence,  
public services will be working  
for the people.

Remarks

Ans-C - In Indian political system the ~~politic~~ authority rests with political authority. On the hand freedom of expression granted to civil servant will ensure that his ideas of innovation and critical inputs to administration will be heard.

This can be maintained by ensuring and maintaining channels of communication between them.

A formal channel should be there to ensure freedom of speech and expression.

Ans-d | Honesty's meaning is being truthful and not lying. On other hand having integrity is a much broader concept.

Integrity means adhering to your convictions no matter what the situations are. Honesty can be your one principle. For example one <sup>might</sup> have several convictions, like loyalty, honesty and promise-keeping.

By being just honest, this person is breaking his/her other convictions. It can be called this person has no integrity.

Integrity is also related to harmony between inner self and outer self. One does what he thinks.

Remarks

Q5. What do your feelings tell you? Are feelings and Conscience same thing?

(150 Words) (10 Marks)

Feelings are emotions which are generated by external stimuli. Love, anger, hate, sadness are different kind of feelings.

Feelings <sup>play</sup> ~~are~~ very important role in increasing awareness of situation and hence, decision making. For example, when we see something happening we become angry. This shows that something is wrong with your surrounding and your anger tells you to take necessary step.

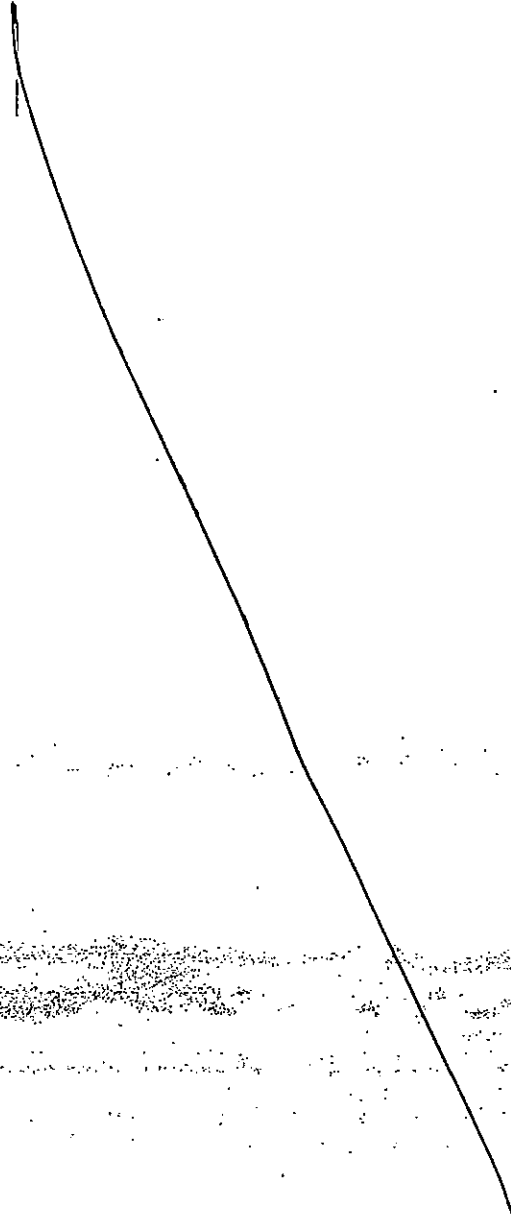
Conscience is more related morality. Our inner self always guides us what path we should take. It tells ~~about~~ about rightness or wrongness of the path taken, -

Remarks

Conscience can lead to emotion. For example ~~the~~ you do <sup>something</sup> that your conscience is not telling to do. You will become anxious, sad and angry.

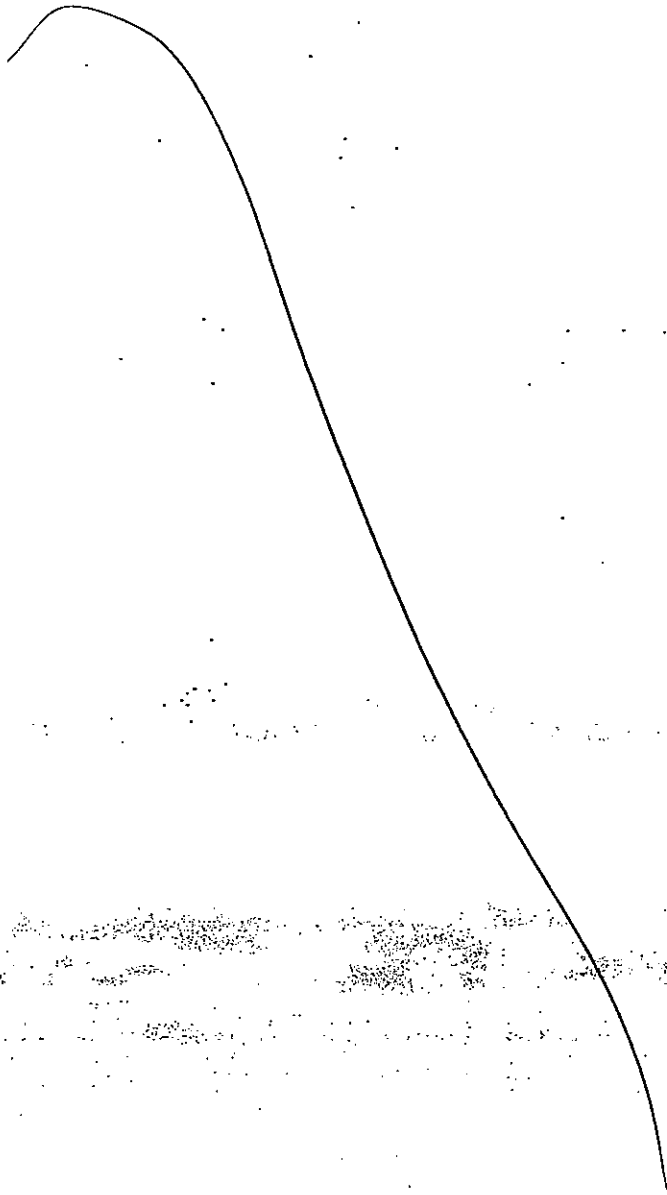
Remarks

Q6. Differentiate between the "Ethical Relativism"; "Ethical Subjectivism" and "Cultural Relativism" with suitable examples. (150 Words) (10 Marks)



*Remarks*





*Remarks*

Q7. What is persuasion? Discuss the importance of persuasion in International Relations.

(150 Words) (10 Marks)

Persuasion is an act of <sup>convincing</sup> people/country/entity to do things which they are not first willing to do. For example Japan was not signing civil nuclear deal with India, but after persuasion by India Japan has given the green signal.

Currently India's relation with China has been become cold due to China is blocking India's Nuclear Suppliers Group (NSG) membership. Here will come the role of persuasion. If India will succeed in persuading China, India will <sup>get</sup> access to nuclear technology as well as improved relationship with China.

Remarks

Persuasion is important tool for negotiation in International relations. Persuasion has led to halt of Iran's nuclear programme and impending crisis in middle east.

Remarks

Q8. 'As the interaction between the public and private sectors are increasing, more attention should be placed on value systems that cater the need of both the sectors'. What should be the features of that value system? (150 Words) (10 Marks)

Ans - Private sector is known for efficiency and resources. Public sector is known for welfare of people. Both, together, can achieve much more. But there should be a value system in place. ~~The~~ ~~are~~ features of such system are following:

1- Transparency: it is vital for both sectors as both are using resources. ~~and~~ In dealing between themselves transparency will go a long way in ensuring sustainability, as it has been observed in defence deals.

2- Professionalism: Personals of both sectors should be competent enough and well trained to tackle the problems in the dynamic world.

Remarks

3 - Integrity - This value will go a long way in making a difference in both sectors:

Inculcation of value systems in both spheres will help public in their welfare and growth.

Remarks

Q9. Despite his charity, his integrity and his loyalty, Karna, one of the mightiest characters of Mahabharata suffers all his life. What a public servant can learn from the life of Karna?  
(150 Words) (10 Marks)

Charity, integrity and loyalty are the qualities which are expected from a public servant.

The qualities of a virtuous person is not easy to acquire. One needs a big and brave heart to master these. This necessitates that in times of suffering one needs fortitude to become master of good qualities.

Not only this Karna was consistent with his practices. He was warned by Surya about Indra. But still he chooses to stick with his convictions and to suffer in future. One needs to consistently practice the requirements of good life.

Remarks

This shows the path  
of righteousness is not for the  
weak ones, with it comes the  
suffering and test of ones mettle.  
This path can be taken by brave  
civil servants.

Remarks

Q10. Explain the following statement in the context of decision making.

"In judgment, the world is divided: good and bad, innocent and guilty, polluted and pure, oppressor and oppressed, privileged and unprivileged, powerful and powerless. In "darshan" ("introspection"), there is no judgment, but one sees a fluid world of cause and consequence, where there are no divisions, boundaries, hierarchies or rules."

(150 Words) (10 Marks)

Justice came to be associated by analysis. We analyse a situation or deeds of a person. Arguments are put in favour or against and then the world is divided into good and bad, innocent and guilty etc.

In introspection one goes behind <sup>n</sup> what is visible to eyes. It is <sup>n</sup> not seeing the world through normal eyes. For example, a person is in dire need of medicine, because his son is seriously ill. He steals the medicine from a hospital for his son.

Remarks



Darshan will go in underlying causes. Why is he so poor that he has to steal medicine? why society have renegated him to such positions? These are the questions will be raised by introspection but will be overlooked by judgement

To solve the myriad problems of society, introspection can be a useful tool as it studies cause and effect of an event.

Remarks

Q11. Explain essence of the two following statements:

(a) Positive anything is better than negative nothing.

(b) There is nothing outside context.

(75 Words Each) (5×2=10 Marks)

Ans - a -

Attitude of a person is important in determining his life choices and his life itself.

The person with positive attitude is better placed at making a headway in difficult times. A person with negative attitude is bound to fail, he cannot expect success.

Similarly, having a glimmer of hope is better. Hope ~~for a~~ gives ~~playing~~ people a strength to fight. On the other hand, without hope, life becomes dead for a person.

Ans - b -

Many philosophers believe that what we see is through our mind.

Remarks

The world exists in ourself.  
There is not much out there. We  
see things, and give meanings  
to world ~~by~~ <sup>through</sup> our experiences,  
attitude and mind.

If we have right mindset  
we can see things in good  
light. If one has cynic  
mindset, he cannot see things  
in way the things are meant to seen.

Remarks

## SECTION - B

Q12. You are a Senior Magistrate. A violent mob is protesting against price rise, corruption, etc. in your jurisdiction. You have made a prohibitory order under Section 144 Cr P.C. but inspite of your best efforts, the mob is not dispersing rather it has started throwing brickbats.

To control the violent mob Police had fired two rounds in air. The mob dispersed due to it but unfortunately one of the bullet hits a passerby old man who was returning after the daylong work in his field. He died on the spot. On verification, you found that he was the only earning member of a family of 8 people.

Answer the following questions on the basis of the above incident:

- Do you justify the police firing? What should have been the ideal way of dealing with the situation?
- What will be the best course of action to compensate for the death of the old person?
- In future if such situation arises, what will be ideal way of dealing with the situation?

(250 Words) (20 Marks)

Ans-a- Indian constitution allows for peaceful protests not violent. In this light the actions police can be seen.

As the mob was becoming violent, it was becoming threat to life and property. To counter their violence, police fired in the air. It was very unfortunate that it struck a passerby - an old man. Police firing was to threaten the mob, ~~and~~ ~~not~~ ~~to~~ ~~kill~~ ~~any~~ ~~one~~ ~~of~~ ~~them~~.

Remarks

been ~~done~~ <sup>done in</sup> Mob management could have been ~~done~~ <sup>done in</sup> better way. For example use gas guns and water canons would have dispersed them without hurting badly. These techniques must be deployed in these kind of scenarios.

Ans-b-

~~For compensating costs~~

Death of a person cannot be compensated in ~~any~~ any way. However, to support the family of 8 persons some steps can be taken.

First monetary help will ease pressure on the family in the short run. Ensuring a member of the family a regular employment will be good in the long run.

Remarks

Ans-C- In future situations proper planning for mob management will ensure <sup>easy</sup> handling of the situation.

First water canons and gas guns should be put on standby near area of protest.

Ambulance should be also put on standby in case any life threatening arises.

Advisory should be issued to people to avoid the areas of protest as they will be caught in violence if any <sup>of this</sup> kind arises. ~~to be avoided~~

Proper planning and management will go a long way in ensuring lesser loss of property and life.

Remarks

Q13. Accidental fire in a remote village has burnt huts of about 20 poor families. You are D.M. of the district, after coming to know about the incident, you have rushed to the site of the fire and found that the poor people have been rendered home-less and they have nothing to eat. All the 20 families are in a state of shock. It is mid-January and minimum temperature reaches down to 4°C.

- (a) What are the options available to you?
- (b) Evaluate each of these options and choose the option which you consider best, giving reasons. (250 Words) (20 Marks)

Ans-a- Situation of fire burning homes of families is ~~of~~ very grave.

Option 1: First important step is to provide shelter to these people by making temporary tents. ~~Avai~~ availability ~~of~~ warm blankets will be ensured to prevent them from cold.

Secondly availability of water and food must be ensured to prevent them from hunger.

Option 2: ~~Option 1~~ Option 1 will be followed as well as administration will try to help in rebuilding of their houses to normalize their

Remarks

life.

Option 2 will solve both long term and short term problems. It prevents them from cold in short term and help them in rehabilitating in the long run.

On the other hand Option 1 addresses ~~the~~ the short term issue of cold.

I will go with <sup>the</sup> option 2.

Remarks



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*Remarks*

Q14. You are a Superintendent of Police and a communal violence has occurred in your region. You have taken prompt action by ordering immediate arrest of trouble makers. Though the situation has improved temporarily, yet there is a constant fear in the mind of both communities. There is large scale migration of people, rumor mongering and political interference. There is shortage of essential commodities due to limited movement of goods and services. You are head of the District Administration (DM).

- (a) What are the options available to you?
- (b) Evaluate each of these options and choose the option which you would adopt, giving reasons. (250 Words) (20 Marks)

Ans-a-

Communal violence is law and order situation. The options which available to me are:

(1) Maintenance of law<sup>and</sup> order situation through deployment of forces.

(2) Deploying forces to maintain peaceful situation as well as engaging with both community, on trying to come at the solution ~~and resolution~~ of to ease down the tension. I will also ensure the availability of essential goods by allowing movement of goods and services.

Remarks

Ans-b- Just deployment of forces may not bring down the tension in the area.

Deployment of forces is necessary to maintain peace. At the same bringing both community to talk and mediating their talk, will ease tensions. This negotiation will have the normalize the situation.

secondly convincing the people not to migrate by assuring them <sup>of</sup> full security.

Thirdly movement of good and services should be restored to ease suffering of people.

Remarks

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*Remarks*

Q15. You are a Civil servant, living with your parents and wife. You have a part time domestic worker who attends all important household works. You find that your mother and wife both ill treat her inspite of her hard and sincere work. Whenever, you raise the issue of ill treatment, both your mother and wife rebuke you and say that this is the only way through which domestic work is taken from someone. You are unhappy because of the conduct of your mother and wife.

(a) What are the options available to you?

(b) Evaluate each of these options and choose the option you would adopt, giving reasons.

(250 Words) (20 Marks)

Ans-(a) -

Options available to me are following:

1- Legal route : Domestic violence act is present to prevent violence against domestic servants

2- Education of the people:

By raising awareness and education the perception of the people can be changed.

In this case also perception of my wife and mother can be changed through education.

Ans(b) - Legal route cannot be taken in this case, as this is family matter. If it is solved without legal means, it will not break relationship with

Remarks

family members. Intimate relationships will be badly affected in this case. Domestic worker may get justice, but will become jobless, as it might be difficult to employ here.

Legal route is unavailable in this case.

Second option is the education of mother and wife and opening their eye to see human as a human not as a black/white/poor/rich person.

I can make them aware of that particularly the people from weaker section do these menial jobs. They are ill treated generally (not seen as humans).

These people need compassion, as they are doing these jobs for meagre amount of money to live their lives,

Remarks

This approach is win-win approach, as it will change attitude of my family members about any other people doing these kind of jobs. It will also ~~percolate~~<sup>percolate</sup> to my children. Domestic servant will receive humane treatment.

Remarks

Q16. You are a Vice Chancellor. You have recently scrapped the Student Union body because of their unlawful activities like threatening to administrative staff, harassment to students, etc. in campus. Due to this huge protest has been organized by students (mostly the seniors) demanding for restating of the Student Union. The students have started bunking the classes and even not allowing others to take the classes.

Being a Vice Chancellor, what steps will you take to normalize the situation? Discuss merits and demerits of each option. (250 Words) (20 Marks)

Universities are meant for imparting education and creating responsible citizens of the country.

In this case Student Union is indulging in unlawful activities which is a grave concern for a university.

I have one option of talking and with leaders of students union. ~~I can warn them of stern action~~

I can reinstate student union and warn them of stern action if these activities are repeated in past.

In this scenario, this move could be counter-productive. This will embolden student union as they will think they got away with their mischievous activities.

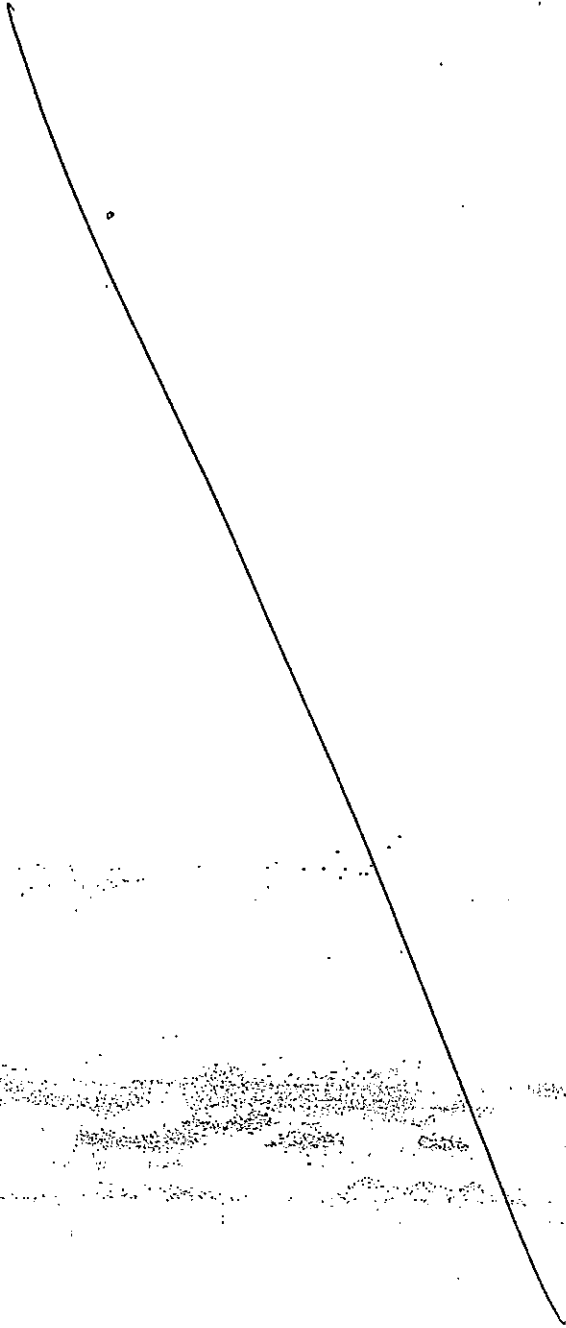
Remarks



Second option would be bringing normalcy by rules and regulations. A warning can be generated against students wilfully bunking classes that strict will be taken against them.

Protesting students should be warned <sup>about</sup> punishment, if any disruption created in university functioning. The miscreants will be punished as per university law.

As student union was involved in unlawful activities, there is no point of talks. Every unlawful activity and hindrance to education at university will be dealt with.



*Remarks*

Q17. Street dogs are usually poorly cared for and often carriers of disease and pathogens. Thus, pose a considerable risk to human health. Cases of stray dogs' attacks are increasing in urban areas. Due to this, the cost of treatment of rabies have also increased. Due to the fear of feral dogs, kids have started skipping school. People have started protesting against the issue as it has become threat to life.

(a) Being District Collector, what options you have to solve the issue?

(b) Discuss effectiveness of each option to meet the objectives.

(250 Words) (20 Marks)

Ans (a)

Street dogs are poorly cared for and become the source of various disease. To tackle this, following options are available:

1- Engaging municipal corporation to catch them and leave them in other parts to reduce their numbers.

2- Sterilization ~~of~~ dogs is another option to control their population.

3- Engaging various <sup>NGOs</sup> who take various dogs and care for them.

4- Involving NGOs and administration for vaccination of dogs and making them disease free.

Remarks

Ans-b- Catching dogs in one area and releasing them in other area, is a practised used by the various agencies.

But it is similar to ~~dis~~placing problem of one area to another.

Also, it does not provide for the dogs. They ~~are~~ <sup>will be</sup> still uncared for and create problems.

Supreme court has struck this provision. So this option cannot be utilized.

Sterilization goes into the territory of inhuman action.

NGOs are other viable option. Many NGOs keep stray and care for them. But, here the number of NGOs will be a challenge. It is highly likely that number of dogs will be high and

Remarks

enough number of NGOs will not be there.

Fourth option is most viable.  
Administration can work with NGOs  
to create a synergy for the  
vaccination and marking of dogs.

Vaccinating each dog in  
the area with proper marking,  
will prevent them from disease.  
This will also be humane as they  
will not be displaced from their  
homes.

Remarks

