

ETHICS, INTEGRITY AND APTITUDE

Time Allowed: 3 hrs.

Max. Marks: 250

Q.	Marks	Instructions to Candidate
1.		<ul style="list-style-type: none">• There are 19 questions.• All questions are compulsory• The number of marks carried by a question/part is indicated against it.• Content of the answer is more important than its length.• Answers must be written in the space provided. <p>Any page or portion of the page left blank in the Question-Answer Booklet must be clearly struck off.</p>
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1. Invigilator Signature

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Name

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27th Sept, 2017

Signature

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SECTION - A

Q1. Explain the following quotes with respect to the public service:

(a) "Your own Self-Realization is the greatest service you can render the world".

(b) "To handle yourself, use your head; to handle others, use your heart".

(75 Words Each) (5×2=10 Marks)

- (a) Self realization is the phenomenon whereby we accept and realize, analyse and understand that how such and such problem has happened due to negligence on my part. ~~us~~ ~~to~~
- It allows us to introspect the reasons ~~to~~ why we created ~~to~~ or brought into effect such issue.
- Hence it can render a great help ~~to~~ -
- Right assignment of reason to subject issue.
 - not get involved into blame game or mudslinging.
 - we become drivers of our own change & thereby society.
 - has solid influence on others if we kind to follow the right path post self-realization.

Remarks

It can be understood from how a Ashoka - brutal warrior self realized his mistake and did a great service to world by propagating new wisdom in foreign diplomacy by peace & negotiation.

(b) meaning: thereby able handling ourself

we use our wit, intelligence, reasoning, logical aptitude because:-

- could help avoid taking wrong steps due to emotional upsurges.

- a way to solve dilemma between professional duties and personal obligation.

while dealing with others

we should use our heart -

- As it is the heart which can win our own heart.

- with amiability and grace only we can deal with other people.

- use intelligence might give a sense of astuteness and benignness in our behaviour.

1 1/2

Remarks

thereby lost trust & reliability.
- Not focus only on literal interpretation but also see the context in both cases.

Q2. "Aristotelian and Buddhist ethics are alike formally: each advocates moderation". Discuss.
(150 Words) (10 Marks)

Budha advocated for middle path through his eight fold path (Astangika Marg).

He advocated that people should not follow extremes in one's life.

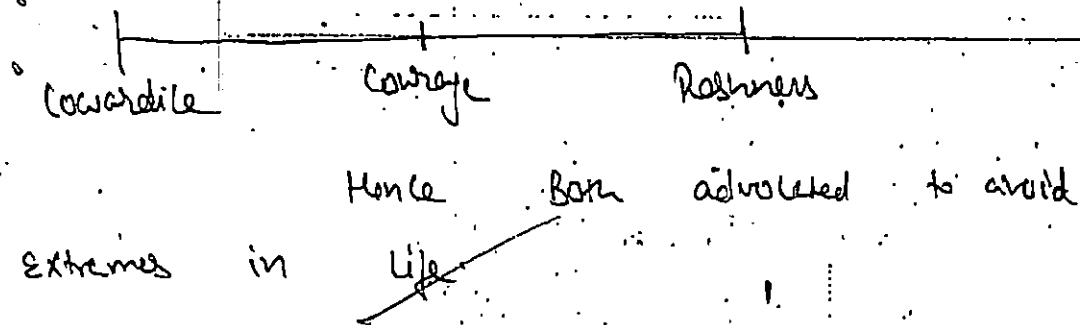
neither total penance nor indulging in extravagance lavish life.

Rather a Rational middle path be adopted.

on similar note Aristotle advocated that person should follow :-

Golden Mean in one's life.

It can be illustrated as



Remarks

Similarly

Aristotle advocated that knowledge is virtue and for that virtue (good character) to be attained a habit formation should be

there:

Buddhi also advocated consistency in behavior (right behavior), right conduct hence both the propounders advised people for virtuous life.

2 1/2

What did they talk of rational exercise?

Remarks

Q3. Do you agree that parochialism creates devilish leaders and threatens common survival?
 Discuss with respect to the usage of religion as a tool by the people to increase enmity.
 (150 Words) (10 Marks)

Parochialism can be referred as concept whereby there exist parochial interests on basis of religion, race, caste, sex in the society. It gives a myopic view of the world. If leader adopts it, it fails to encompass a holistic, comprehensive view of world.

It threatens common survival because

- It promotes fragmentation in society
- stokes inter-group conflicts
- unduly favours one group over the others
- instigate and propagates the feeling of majoritarianism in society
- minority interests or of those belong to other groups their interests are confronted

Remarks

usage of religion if used :-

- Stoke the feeling of Communism in society
resultantly unity and division in country
like seen in India's 1947 partition.
- will stoke fissiparous tendencies &
sectarianist tendencies
- fatal blow to common brotherhood in
the society.
- leaders Camouflage the followers by
arguing that their interest is getting
promoted however they satisfy their own
personal interest.

like Jinnah what he did to
get Governor Generalship ~~top~~ of Pakistan.

Discuss some of the
recent incidents in this
regard.

3

Remarks

Q4. Illustrate the following statements with respect to the transparency:

(a) "Transparency is a prerequisite for accountable government".

(b) "Transparency is an ethical imperative a duty for government and administration".
(75 Words Each) (5×2=10 Marks)

Absence of opaqueness, free flow of information

can be termed as transparency.

now. prerequisite for Accountability :-

- puts the subordinates on vigil.

- helps in fixation of responsibility

- removes ambiguity in role pertaining to individuals

- Ensures clarity of the persons working in organization.

- Established proper working & reporting

relationship.

~~can~~ ~~be~~ subordinate responsible for

erroneous work can be easily point

out & be made accountable.

1 1/2

Need to discuss accountability to do.

Remarks.

- (b) how an ethical imperative :-
- to have accountable government
 - ~~also~~ make the government responsible for the lapses & deficiencies in administration
 - to promote the ~~also~~ sense of confidence in the organisation as it would ~~promote~~ promote the subordinate to be accountable and citizen oriented work
 - infuse sense of probity in governance
 - ~~with~~ a predominant quality to ensure integrity of officials

1 1/2

Leaders : civil servants etc
 have to work visibly etc
 ably understand

Remarks

Q5. Define the connotation of the word "the common good". Discuss the role of voluntary organizations in maintenance of that. (150 Words) (10 Marks)

Common good can be said that those good which are commonly held by world community for the welfare of the humanity

None of the country can claim its sovereignty over it.

Examples being - ~~Arctic~~ Arctic ocean, Ice, space

To protect it various treaties are made by - Arctic Council for Inuit & associated region.

- Outer space treaty

Role of voluntary organization:

It is expected that by 2100 the world might see an increase of 2°C over the pre-industrial age temperatures.

Remarks

So to put a pressure of civil society on corporate bodies (chimneys, factories) they are needed.

- kind of social Influence & social sanction could be there.

- to prevent destruction - such as green place - to protect the world forest.

- organisations like TRAFFIC are working to protect the translocation & trading of endangered species.

- to put a ban on plastic satellite so that problems like Kessler's Syndrome do not emerge. They can apply

social pressure on private & government agencies alike

3½

Remarks

Q6. Differentiate between any two of the following terms:

- (a) Commitment and Dedication
- (b) Values and Beliefs
- (c) Honesty and loyalty

(75 Words Each) (5×2=10 Marks)

(a) Commitment

- towards accomplishment of any particular task
- a kind of one's personal resolve
- an individual action
- one need devote all his effort & time for setting a task or project fulfilled

dedication

- dedication to do any job
- has a tinge of emotional quotient.
- can be a cumulative culture of the organisation
- for achieving one's vision & ambition.

1/2

(b)

values

- personal morality quotient to determine what is right or wrong.

beliefs

- one's backgrounded notion about anything.

It is internal feeling

Remarks

11/2

- Personal judgement has greater role
- amount of worth we keep on something
- values of honesty, Integrity

- a type of empirical evidence based study
- notion about anything
- beliefs of credo

(C) Honesty

- can be towards one self.
- no outside compliance a person can be honest to oneself as well.
- internal locus of control
- if one is dishonest cognitive dissonance

Loyalty

- towards any person or any organisation
- kinds of being or keeping oneself as in consonance with others which
- external locus of control
- if one is disloyal lack of trust & reliability

Read the question first

Remarks

Q7. What is normative ethics? How does it save a leader from deviation from the ideal path? What difficulties occur if a Civil Servant rigidly sticks to normative ethics rather than taking help from the wisdom of normative ethics by factoring in the ground realities?
(150 Words) (10 Marks)

Normative Ethics can be defined as ethics which advocates what to do and what not to do. It is a kind of prescriptive ethics like :-

J.S. Mill - Utilitarianism

Kant - sense of duty

A leader can be saved from deviation by following normative ethics as it prescribes a particular line of thought, path which one should adopt while reality.

Difficulties:-

- If rigidly followed it might push us into dilemmas as like whether to pursue the sense of duty (Kant) or Utilitarianism (J.S. Mill) - Concept

Remarks

- What normative ethics propounder advocated it was just keeping other factors constant while in common parlance the situations and circumstances vary to a great extent.

- Goals of organization & Roles of individuals changes with emergent situations.

Hence it is advisable to refer to the wisdom of normative ethics & work as per circumstances.

Need to be flexible in decision making.

3

Remarks

Q8. What is structural discrimination? Why is legislation alone insufficient to alleviate them? Suggest ethical measures to remove the structural discrimination.

(150 Words) (10 Marks)

Structural discrimination can be defined as discrimination whereby there is systematic impartiality proliferating in the system. undue biases & preference is given to any particular race, religion, caste, sex.

Why legislation not sufficient:-

- Situations vary to a large extent. merely law can enforce only minimum morality.

- A lot of discretion left in hands of administration.

- It is the problem of behaviour which require change or alteration. hence the status quoist attitude need to be shed off.

- Bureaucratic culture & entrenched nepotism. Red tapism naturally follows.

Remarks

bureaucracy & hence by promoting discrimination.

Ethical measures:-

- Suitable culture be promoted in the organisation whereby there is promotion of equity in the organisation itself at the first place.

- leading by example

- Institution of transparency and accountability as why such and such biases popped up in Administration.

- Recruitment of those people whose aims & ambitions not influenced by any societal factors or biased norms.

- performance based incentive to people proferring right bureaucratic culture.

Casidently can beneficency as end in themselves.

Remarks

Disadvantaged & marginalized people should be identified first.

4

Q9. Answer the following questions based on the concept of conscience:

- (a) What is conscience? Explain the following quote with respect to that - "In matters of conscience, the law of the majority has no place". (Mahatma Gandhi)
- (b) How is conscience shaped by the education, law, and authority? What is the importance of conscience in decision-making? (75 Words Each) (5×2=10 Marks)

a) Conscience is a moral compass, intellect of human being whereby they decide whether to follow any rule or not.

- It is not any emotional upsurge rather a intellect process which comes into picture whenever any decision is undertaken.

Really Gandhi words hold significance

as :-

when it is the conscience which is deciding the matter it should be allowed to do that be subjugated or subordinated by law.

However it should be noted that law derived collective conscience. So

in matter of conflict between law and conscience, law should hold sway.

Remarks

(b.) Conscience shaped by various factors:-

Education

- In getting knowledge as what is good or bad, truth or lie, right or wrong.

Law

- to get knowledge regarding collective conscience of our country.

Accountability

- to have sense of responsibility in delivery of services.

Importance

- helps to overcome dilemmas in decision making.

- avoids the post decisional cognitive dissonance.

- helps to be consistent and persistent with our judgement.

- allow us to be decisive in nature.

2

Remarks

Q10. "A person may cause evil to others not only by his actions but by his inaction, and in either case he is justly accountable to them for the injury." Elaborate the essence of Mill's statement with respect to corruption. (150 Words) (10 Marks)

Not required

Alexander has said - world suffers not due to the action of wrong ones, but due to the mere silence and inaction of those who can / could do something.

~~Ans~~ Hence:-

In respect of Corruption:-

- A person of course took the level of ^(copies) corruption in our system ~~was~~ by getting involved into collusive or coercive corruption.

- However those people who are ~~unable~~ to suppress it yet do not take any steps still propagates corruption.
Had it not been for the efforts of

Durga Shakti Nigdal - corruption in UP could have multiplied. Make it clear

Remarks

- moreover these people should also be made accountable for the loss / injury to people.

Really judgement of Supreme Court in H.C. Gupta case present in the case where though he did not get any personal gratification yet he was convicted as his inaction caused injury to others. Truly it is to be noted

that corruption gets angulated or promoted due to :-

Action by corrupt officials

due to inaction by persons of integrity

13

Not clear

Hence both should be made accountable for the injury caused to common populace.

Needless to discuss SC's decision here

Explain it properly

Remarks

Q11. Define any two of the following attributes with respect to the civil services:

- (a) Serenity
 (b) Beneficence
 (c) Practical wisdom

(75 Words Each) (5×2=10 Marks)

a) Serenity of civil servant would assure him the qualities of being Complacent, Jolly and calm at his workplace. It benefits as:-

- Better inter-personal communication at workplace
- Reduce stress level at workplace & ↓ frustration
- Higher synergy effect due to smooth flow of communication & information
- Good emotional intelligence to take decisive decision even in adverse situation.
- to channelise the efforts of whole organisation towards the vision of organisation

Remarks

(c) Practical wisdom - Though a person might have lots of theoretical knowledge however, its practical application determines the efficiency of Civil Servant :-

Its merits :-

- helps to ~~deal~~ deal with any emergency situations - disasters (flood, cyclone)
- avoiding the problem of inconsistency between theoretical knowledge & its application.
- Can be a very effective leader like Sardar Vallabhbhai in places of partition of India.
- enjoys greater reliability & trust of subordinates

It has to be used practically

2

Remarks

Q12. What is social contract theory? Did you find ethics as guiding principle in it? Discuss.
(150 Words) (10 Marks)

Social contract theory as advocated by
Rousseau & John Rawls advocates that

Government & the subjects (people) are in
a social contract whereby government is

under a contract to extend services to

the people for promoting their well being

& to promote welfare of the people.

How ethics:-

What do people
have to do
instead?

- will ensure equity & non-discrimination
of welfare services.

- would help eliminate problems of discrimi-
nation & ~~at~~ ~~at~~ delivery of
services.

Remarks

- The government would be obliged to promote welfare hence would be accountable and responsible to the common people. Hence it can be said that it can be used as guiding principle. However it is to be noted that :-

- This contract feeling have a external locus of control, Government should consider it as their own duty.

- Amartya Sen has pointed out that only dissemination of services will not determine welfare. These needs to be taken care of capability of persons taking ~~to~~ the services.

3

Remarks

Q13. What is Confucius famous for? Why his teachings are still relevant in the modern society?
(150 Words) (10 Marks)

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Remarks

Remarks

SECTION -B-

In the following questions carefully study the cases presented and then answer the question that follows:

Q14. You are DM of a district where a big infrastructure project is underway which is apprehended to displace large number of villagers. The work of building that infrastructure is often interrupted by environmental and social activists who off and on organize massive protests. The project is stipulated to be commissioned very soon by the Prime Minister and the project work has stopped for more than two weeks. Which of the following options would you prefer to take and why?

- Use of the force to disperse the protesters and arrest the leader.
- Talk with the leader, hear the complaints and apprehensions, convey that to the government and request quick redress or assurance in writing for the same so that work can begin.
- Try to negotiate, give assurance of redress of complaints and apprehension as far as possible and request the leader and protesters to leave the project site immediately, failing which, resort to the use of force immediately.

(250 Words) (20 Marks)

The present case portrays a case whereby a project is hindered midway because its completion might result into dislocation of large number of villages and hence interrupted by civil society organisations.

(a) Merits

- Project would be completed well in time.

- fulfillment of job duties

- P.M visit might invite some new schemes for (Project)

the upliftment of the district if the current project is completed before his arrival.

Demerits

- dislocation of huge chunk of villagers and thereby their right of self determination is eschewed.

Remarks

- might entail disruption to environment if project work resumed.
- use of force might embitter the police administration in a prolonged & protracted struggle / tussle.
- would present police as favouring corporate bodies - favouritism would be promoted.
- possibly some other leaders & bunch of persons might raise the banner of distrust.

(b) merit

- would help resume the pending work.
- reduces the possibility of protest and law and order issues.
- bringing of work before prime minister arrival
- I will be able to understand the real issues
- 1 - apprehensions ~~as when~~ there would be direct interaction with group leaders.
- a kind of solace to the affected persons and thereby trust and reliability on administration would increase.

Demerit

- very much possible that leaders might make the negotiation a very rough & tough exercise.

It is violation of their right to protest peacefully

Remarks

- leaders might put up demands which might not be fulfilled.
- leaders might fabricate the issue to satisfy their vested interest.
- lack of trust in administration, so less possibility of disputed parties coming on to the table.
- what if government not fulfill the demand?

(c) Merits:-

- kind of carrot and stick approach
- Carrot - take / get the apprehensions corrected and let the project be forward.
- Stick - otherwise risk of strike.
- would help resolve the issue in quick time.
- better chances of completion of projects.

Demerits:-

- kind of imposed will on the villagers
- real issue not addressed. Rather emphasis is on getting the protestors off the project site.

Way forward:-

ME (D.M) as a moral agent would try to first take the help of Environment impact assessment and social impact assessment as it seems that 2 has not been done - before undertaking project.

Then with inclusive decision making keeping into consideration apprehensions of villagers would

Remarks Noted.

9

Good

Q15. Strict discipline is the hallmark of a good administrative system. There are increasing cases of subjugation and insubordination in administrative setups which demotivates both subordinates when they are suppressed and bosses when they are disobeyed. Annual Performance Reports and strict adherence to the official Code of Conduct are the two most important mechanisms to ensure discipline in an administrative system. Suppose you are head of a government department with 50 subordinates, elaborate how would you act in the following situations?

- How often would you use Annual Performance Report as a threat to the erring officers and why?
- Is Annual Performance Report a full proof system of assessment of employees?
- Do you think that two way assessments (boss & staff and staff & boss) can lead to a full proof assessment of the staff in an administrative system?
- Can you argue that motivating the staff for adherence to Code of Conduct rather than threatening, censoring or firing is more sustainable way for maintaining discipline in a large organization and the latter as means to restore discipline are dispensable?

(250 Words) (20 Marks)

Above case present the classical example of lack of mutual trust and cohesion and death of reporting relationships and improper superior-subordinate relationship of bureaucratic set up.

(a) Annual performance report ~~is~~ ^{not} be used Rigorous ~~data~~
Why? Because:-

- It would amount to excessive pressure on subordinate
- 24x7 surveillance would interfere into his Autonomous working
- will distort flow of uninterrupted flow of information & communication in the organization.

Remarks

- diminish down the mutual respect & trust
- synergic benefits will be a hit.

thereby it should be used sparingly :- (because)

- It would promote a culture of empowerment means whereby there would be autonomy in working as well as limit / ambit beyond which person should not go.

(b) Annual performance not a full proof attainment because :-

- NOT every bits & bobs can be mentioned in the information reports.
- at times person, had to take decision as per circumstances so though one is not obeying the commands but might be fulfilling the spirit of services.

leaders cannot do surveillance all around the clock

It would only result into what leaders want of subordinates no feedback or feed forward loop.

(c) Two way assessment can lead to full proof assessment in administrative system.

Even 2nd ARC has advocated for management by objective (MBO) and 360° performance

21/2

2

It is biased too

Remarks

appraisal It will help believe :-

- will help determine the achievable goals by keeping in view the opinions of subordinates.
- would make the subordinates more involved in decision making.
- would give impetus to morale & motivation of workforce.
- employee and supervisor - gulf would be bridged.
- Appraisal / Performance assessment could be now based on input outcome instead not output oriented.
- would be mutually accountable to each other.

(d) It agrees perhaps

- code of conduct would instill a sense of discipline and decorum in subordinates.
- It can be enforced whole organization wide thereby a kind of reciprocal learning to each other.
- employee subordinate would not feel that he only is getting being rejected.
- would be a kind of fault finding to fault finding exercise.
- a culture of discipline may evolve.

(2)

Would it not hamper discipline?

(2)

Remarks

Q16. You are head of an organization which has large public interface. One day an old man approaches you and complains that one Assistant incharge of Old Age Pension Scheme is demanding Rs. 100.00 from him for clearing his pension claims. He has further revealed that this is a common practice in this office and those who do not pay the bribe money, are harassed. You have become very upset with the state of affairs and want to solve the problem of the old man alongwith bringing some qualitative change in the work culture of the organization, for better service delivery.

- (a) What are the options available to you?
- (b) Evaluate each of these options and choose the option which would you adopt, giving reasons. (250 Words) (20 Marks)

Present case illustrates how coercive bribery is getting its way into the administration over the time. How the beneficiaries of any particular schemes can be subjected to illegitimate bribes for getting their legitimate / due right.

a) options:

1) Retrench the the Assistant incharge of old age pension scheme.

2) Install CCTV or other new modes of surveillance in the office.

3) ASK to use Biometric.

4) Use the process of direct benefit transfer to Accounts of beneficiaries through Aadhaar.

Remarks

(5) Risk Profiling of the employees to find their vulnerability.

(6) Before allocating the ~~job~~ person to a job certain psychoanalytic test to determine person's integrity can be checked.

(7) feedback mechanism in office to get the feedback from beneficiaries.

(8) Performance incentive pay to link with feedback mechanism.

(9) another option can be to overlook the issues as ~~this point~~ is the use of every office.

(b) evaluation

Avoiding

merit

- only merit can be of avoiding the issue of recruiting another employee or avoiding EOPN cycle in installation of new equipment.

Demerits

- loss to national exchequer.

Remarks

- trust, reliability of public or admin suffers a severe / fatal blow

Retrenching the employee

• Demerits

- what is the society that next employee would be better case

- this does not address what work needs only its consequences

• Merits

- create a deterrence for next or other employees

Other options

- An amalgam of other options which are given in above part (a) of question can be employed it would help evolve a culture whereby:-

- there would be promotion of transparency and accountability in organisation

- Customer / Beneficiary oriented work culture

- Devotion / dedication to duty

- Performance incentive pay would promote an attitude to serve people better & efficiently

8

How to get rid of such chronic mindsets

Remarks

Q17. There are spiritual gurus and social activists who enjoy big following among people. Their messages flow easily among masses & people follow them. However, government spends lots of money on advertisement of its welfare and development programmes, yet people's response and participation is sluggish as exemplified in the "Swachh Bharat", "Beti Bachao, Beti Padhao", "Afforestation" and "Family Planning" schemes among others. There are many social ills such as child labour, dowry, and aggressive sexual assault of women. Answer the following questions based on the above case:

- (a) Do you believe that involving spiritual gurus and social activists to increase peoples' participation in welfare programmes is good? Give reasons.
- (b) What are the difficulties in involving spiritual gurus and social activists for promotion of the government's welfare programmes?
(250 Words) (20 Marks)

The case presents a classical dichotomy in our society whereby despite rigorous campaigning by government to eliminate malaises from society such as child foeticide, ~~and~~ ^{frequently} ~~times~~ ^{times} pregnancy sets a deaf ear and blind vision of people.

However spiritual gurus on the other hand enjoy big following no matter what they advocate.

(a) How their involvement can improve :-
spiritual gurus

- has a good number of following so their messages can go deep down to the sections of society.

- their messages are taken at its full value meaning thereby their advocation are treated as God's voice.

Remarks

- their messages can be taken to be a game-changer, especially for status ~~conscious~~ conscious society.

- has good persuasive capacity.

Social Activist

- they can act as interface between government and people.

- Due to huge length & breadth of society and owing to its multilingual and multicultural nature, it is not possible for government to cater each and every sector.

- can fill the gap - vacuum where government is not - feasible enough.

- enjoys greater degree of trust and reliability of people vs-a-vs government.

(b) Difficulties

- they might get involved in pursuing their own parochial and vested interests.

Remarks

- might take it as opportunity to develop
links with government.
- will portray government as weak institution
country in support of others.
- ~~be~~ great disconnect with government. Do
not hold government in good esteem.
- ~~at~~ Recent activities of government shutting
or curbing the activity of news - be it
greenpeace or ~~testis~~ ~~detrad's~~ ~~new~~ has
all experienced government's highhandedness.
- civil servants and spirit ~~grows~~ reluctant
to shed their opinions.

Hence it can be said that there
remains great difficulty in bringing these
groups and organisations within the fold of
government's ~~agenda's~~ concerning.
Hence considering their role they
should be brought into the ranks of government.

Remarks

opinion. ~~concerning~~ for change in society's
ill-practices.

9

good

Q18. Due to proliferation of porn literature and videos in the era of increased mobile and internet, sick sexual addiction and perversion is fast increasing, not only among less educated and emigrant labour force living in slums, but also among the educated class and friends and family relatives leading to unwanted pregnancies, murders, suicides, etc.

- If you are secretary in the Home Ministry of a State, what steps would you take to address the rising trend of sexual perversion and sex related crimes against children and women?
- Would you suggest a complete ban on pornographic websites? Give reasons.
- Why despite laws against perverted sex and sexual crimes, this continues, especially in big cities and metros?
- Do you think that laws are inadequate? Give some arguments in favour of "social control" and "community vigilance" to curb such aberrations.

(250 Words), (20 Marks)

Above case gives a vivid account of perversion of society due to proliferation of sexual videos and ~~it~~ associated literature.

(a) As secretary of state:-

A) Pink Buses - like of Kerala initiate to prevent rapes.

B) Helpline - to get the complaints registered.

C) Sex offenders Registry

D) Naming & shaming the offenders.

E) Books of children might be remodelled to give effects for sex sensitive education.

F) Mahila Police ~~volunteer~~ like that of Karnataka.

Remarks

What role can women be given in policing?

(N) POCSO Act implementation can be emboldened.

(M) Provision of toilets in schools & homes.

(b) A complete ban on pornographic website is not feasible because:-

- Right to choice would be affected.

- Not only through videos that the society is getting punished.

It is the patriarchal mindset which is the root cause.

- Solution lies in self restraint and self discipline.

- might promote black marketing of CDs etc

- it is education system which demands a turn around.

Better to educate people of this.

(c) - despite laws it is being practised

- lack of deterrence due to laxity of laws implementation

- feeling that the perpetrators will get scott free.

- laws can only impose minimum morality.

2

2

Remarks

Even big / great personalities are indulged like
R.K. Pachauri - wrong - social influence.

laws do not entail behavioural change, can
only mean minimum compliance.

lack of political will - Nirbhaya fund amount
skill inadequate - resulting political apathy.

Entrenched patriarchal mindset - lack of empathy
compassion towards women, lower feeling of equality.

Commodification of women, women just being
considered as instrument of desire fulfillment.

(D) No it is not the law which is inadequate
but its implementation.

Social control & community vigilance -

1 fear
feeling of social isolation might create a
deterrence.

It is the social / peer's effect which provide
such kind of peerability.

Social influence can ~~not~~ create a deterrence
of social sanction. As we as human being
always want to please our life in consonance.

Remarks with societal beliefs.

- Can fill the vacuum of administrative lethargy.

- better know the intent & behaviour of perpetrator,
- individuals. Not to space this

Q19: In recent times it has been seen that the Civil Servants rise from sleep only after a crisis assumes an unmanageable shape and form. It was seen during Uttarakhand natural disaster, adverse consequences of endosulphan in Kerala, coal mines accident in Jharkhand and Blue whale computer game inspired suicides in some states. Answer the following:

- Why a Civil Servant remains uninformed and indifferent to a brewing problem in the area of his jurisdiction— is it due to an individual officer's failure or a systemic failure?
- What homework should Civil Servant do before he gets charge of a particular region and a particular department in the context of the above mentioned problem?
- In what way technology can help Civil Servants in monitoring a brewing problem in the area of their jurisdiction?
- In what way regular interaction with people in his area of jurisdiction help in this regard?

(250 Words). (20 Marks)

Case portrays how our bureaucracy has turned into a reactive one where expected to be a proactive bureaucracy.

(a) why he remains uninformed:-

- Lack of flow of information & communication
from subordinates

- Following rules & procedures will take up
issue only when reported

thereby signify systemic issues.

However personality issues also be cause:-

- trust gaps between superior & subordinate

- no proactive measure on part of superior

Remarks

to have a vigilance over the administration of the area within Civil survival Control.

(1) Lack of mid-term training is Civil survival as advocated by 2nd ARC

- high presence of deadwood in the system.

(b) Remedies:-

- get some evidence, concrete information about the problems faced by society in the region.

- ~~get~~ get well versed with the in and out of problem by in

Develop thorough knowledge of the symptoms and solutions of problems.

in good understanding of any other examples across world as to how such problem

language was tackled.

- Get some information from the outgoing civil servant.

(c) technology:-

= helps overcome the biological limitations:-

Remarks

Police force only about 137/1,00,000 in
 County is low in number as compared to
 UN advised 222/1,00,000. So it can
 help overcome the number limitation.

2

- 24x7 surveillance - by CCTVs. *where?*
- keeps the members of society and administrative
 officers alike on vigil.
- allows the organization to have a liaison
 with people on regular intervals. like
 Kerala's Kozhikode DM facebook page used.

(d) How regular interaction can help improve:-

- will improve connect & interface with
 public just as Tamil Nadu and Kerala police
 has done.

1 1/2

- will improve community surveillance as
 well.
- It is the public who is facing the problems
 so before its outbreak they can raise
 alarm. (Their past experience can of
 great help).

Remarks

