

ETHICS, INTEGRITY AND APTITUDE

Time Allowed: 3 hrs.

Max. Marks: 250

Q.	Marks	Instructions to Candidate
1.		<ul style="list-style-type: none">• There are 18 questions.• All questions are compulsory.• The number of marks carried by a question/part is indicated against it.• Content of the answer is more important than its length.• Answers must be written in the space provided.• Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.
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SECTION - A

Q1. The crisis of ethics in public life is more because of attitudinal problem of public servants rather than organizational ineffectiveness. Critically analyze. (150 Words) (10 Marks)

Crisis of Ethics

Organizational ineffectiveness

Begins with the discussion of standard of public life

lack of vigilance on part of oversight authorities.

lack of parameter to check efficiency & effectiveness of work done.

No reward recognition for person displaying code of ethics

High prevalence of corrupt practices, nepotism,

red-tapism, already prevailing in the system.

No institutionalization of code of ethics at workplace.

Search of role models to emulate

Remarks

Attitudinal / Behavioural Problem

- o it is an innate function. ~~cannot~~
cannot be imposed externally
 - o need to have internal base of control.
 - o cannot be applied Exogenously.
 - o Ethics cannot be codified in proper white & black terms
 - o Ethics is primarily the output of consistent practice of upholding of long held honesty, trust, transparency, integrity.
- Hence crisis of ethics mark of an attitudinal problem which hinders organizational effectiveness.

2 1/2

- Their self centric behaviour
- Indifferent & insensitive towards people

Remarks

Q2. Explain the importance of following attributes with respect to the civil services.

- (a) Adaptability
- (b) Activism
- (c) Innovation
- (d) Courage

(250 Words) (5×4=20 Marks)

a) Adaptability

- o ~~allows~~ ^{allows} in charge management
- o helps resolves disputes at workplace
- o makes organisation progressive
- o people ~~to~~ becomes reactive - proactive to the opportunities of environment.
- o output to outcome oriented company.
- o greater cohesion & mutual respect at workplace = more synergy benefits.
- o improved trust in administration.

b) Activism

- o assists organisation to become proactive to opportunities, threats of environment.

1 1/2

Remarks

o if ~~no~~ opportunities to improve, people of this attitude has a ~~tendency~~ to create one.

o Provide Worthy Edge / Core competitive advantage

o Helps in alteration of management practices

o ~~venturists~~ / Entrepreneurial behaviour to undertake various challenges in the work to maintain accountability

c) Innovative

o Pro-active way of working

o Custom-oriented mode of operation

o No resistance to change

o makes organisations Progressive

o mutual respect & recognition to each

12

Remarks

Other's success & achievement

1 1/2

o Rule based working - outcome oriented working

o Synergy benefits due to mutual respect & cohesion at workplace

d) Courage

o helps undertake risky ventures

o travelling the uncharted territories

o mutual respect to each other's work ventures

1 1/2

o Improved trust in administration of company

o Public

o checks the archaic rule based working

& support to outcome oriented working

o helps to remain ahead in competition

Remarks

- You have got the content
 - But need to elaborate them in every part of your answer

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Remarks

Q3. In order to enter politics and become an effective participant in transforming society, one has to win an election, but to win an election he must sully his hands. In this way, his genuinely noble objective get tainted much before he has an opportunity to realize it. Why establishing ethical framework in politics has become a distinct dream?

(150 Words) (10 Marks)

Though it is argued that in order to enter the fray of politics one must taint his hands into irresponsible practices ~~as~~ in common parlance it is money & power politics which gets the upper hand.

So no matter how an ethical person one is all get washed away at the door of entry to politics.

However this proposition does not hold true & cannot be generalised. Take the case of C. V. Rishi ji, Nehru ji, Subash Bose, Anna Hazare. Do they resorted to the evil practices of corruption or other mal-practices.

Need to focus on today's epochs not the past.

Remarks

श्री अटल बिहारी वाजपेयी - is father of nation
 नेहरू जी - 1st prime minister of India

But in today's scenario Ethical framework
 in politics has become a distant dream
 because:-

o Political parties

Bullet has become stronger than ballot.

o money power

seemingly as president election is tainted

15

o Corruption, nepotism, Red-tapism has

always been ~~there~~ getting upper hand.

way forward

Is there any loophole in the existing law relat. to the same?

o Election Commission be empowered to decl to the
 declare person offering bribes - will election
 stands disqualified

o ~~the~~ State funding of elections

o Criminal background candidate ineligible to contest election.

Remarks

Q4. 'Collusive corruption differs from other type of corruptions because its unethical affects demoralizes the entire fabric of the society, which is doomed in poverty, illiteracy and backwardness'. Illustrate. (150 Words) (10 Marks)

Collusive corruption occurs when there is an implied absent from various corners of society with respect to the bourgeoisie. Corruption. Give any example of such corruption. Its unethical affect disturbs the entire social fabric :-

- 1) It dilapidates the trust in the society.
- 2) Public confidence on the state machinery ~~lowers~~ view ~~into~~ low every day.
- 3) Social cohesion ~~turns~~ the state of social confusion.
- 4) People stare ~~to~~ view each other with contempt.

Remarks

5) General well being is being given away to personal fulfillment / aggrandisement.

6) Common happiness is relegated to background and self interest takes the paramount importance.

Hence, ~~st~~ all sets doomed in poverty, illiteracy & backwardness.

How does it divert resources to some powerful persons & hence become an obstacle in inclusive growth?

2½

Q5. Given below are the two quotations of moral thinkers/philosophers. What they mean to you and why they are still relevant?

(a) 'Those who do ill shall suffer more if they are not caught than those that are'. (Boethius)

(b) 'The king should surrender his individuality in the interest of his duty'. (Kautilya)
(150 Words) (10 Marks)

a) those who get caught

- get a time to remedy.
- can atone
- can introspect & improve
- due to social sanction & retribution, peer pressure - get chance to improve.
- their moral conscience could bite.

while those not caught

- keeping on doing the evil work without getting a time to introspect
- get emboldened day by day
- adopt the evil behaviour as their normal behaviour.

Hence when these people get caught
Really they suffer much heavier than those

Remarks

Caught earlier.

b) The king / administrator should subordinate its individuality to the interest of the common people.

king

wants to lead
lavish, luxurious
life

people

- deprived of basic
necessities

- poverty



king would subordinate his desire
to the will of people
& devote the resources for their
welfare.

Similarly, civil servant should subordinate his personal aspirations in order to do better job for our society.

Explain it!

1 1/2

Remarks

Q6. What could be the influence of a civil servant's private life on his/her public life? How would you prepare yourself to separate the two? (150 Words) (10 Marks)

Civil servant life

Private life

Happy, satisfied & amicable



Contained, tranquil way of working
~~friendly~~ behaviour with colleagues

tussle, disputed, family strife



rude behaviour with colleagues, aggressive behaviour with juniors

children of other family members achieved certain things



ambitious & achievement oriented at workplace + Proactive

failure of family member



depressed, non-active
~~Reactive~~ work behaviour

Remarks

However such kind of situation should not happen.

Civil servant should insulate oneself from the hits & gifts of homey experiences.

Civil servant on a mission of general welfare of whole district in particular & nation in general cannot get to compromise it just because of his strained relations at home.

Thereby certain things would help :-

3

- o Yoga practices
- o Morning Exercises - Joggling
- o Always smiling face - (helps to bust the pressure)
- o Listening to good music
- o watching success stories of individuals who underwent some serious turmoils of life.

Remarks

- Where should they keep law in their priority list?
- What about individual conscience?

Q7. All the discourse of ethics ultimately is another facet of bureaucratic incompetence. Analyze. (150 Words) (10 Marks)

Though it is argued that that discourse to ethics is another facade of bureaucratic incompetence. As it is said that under the garb of ethics bureaucracy tends to compromise their responsibility, overlooks the superior orders, undermines organizational goals, neglects rules & regulations.

However it is to be noted that :-

Not always ethics works at cross purpose of bureaucratic competence :-

- An ethical person could tend to rather be more citizen centric, thereby more effective at service delivery.
- more dedicated & devoted person, might overtime to complete the pending work.

Remarks

- o Suppose a lady ~~at~~ (old) at door of
SDM waiting for her grievance redressal
but office time lapses. Hereby an ethical
officer would ~~over time~~ to address it.
- o Ethical person would always seek transparency
& Accountability in the organization.
- o amicable person at workplace = synergy.
Benefit = ~~Completion~~ of organization goals.
- o ~~an~~ people of integrity more resolute
about their decision & thereby
decisive. ~~not~~ justifiable.
- o Honesty & uprightness = ethical people
would ensure efficient service delivery
at workplace.

3½

good content

Remarks

Q8. Why is obedience important in an administrative hierarchy? Is it always important to obey the superiors? Mention some conditions in which obedience act as virtue and others in which it becomes a vice.

(150 Words) (10 Marks)

Obedience connotes going by one's order, instructions at workplace or elsewhere.

Important in administration:-

- o Ensures unity of command - Efforts channelised towards a defined direction.
- o Ensures discipline at workplace.
- o Proper line of authority.
- o Fixation of responsibility ensured.
- o Unity of direction ensured - Channelised efforts towards organisational goal.
- o Reporting relationship ensured.
- o Helps in maintaining line of command & hierarchy.

⇒ It is not always important to obey superiors as when the instructions & orders goes against.

Remarks

the spirit of code of conduct, standard operating procedure, ~~constitutional~~ values & professional ethics.

However in most cases it is usually obeyed

Conditions where virtue

where vice

- ensuring organisational goal fulfillment ~~=~~ service delivery

- results into you-may serve people
~~unlike~~ consensus

- line of authority, communication & information ensured

- Results into suppressed creativity ~~spirit~~

- professional ethics & discipline ensured

- against code of ethics / sop & constitutional values

Better give example of both the conditions. ~~distortion~~
Hence obedience sometimes is virtue sometimes is vice.

3

Remarks

Q9. Citizen Charters are more moral, than legal. Critically analyze:

(150 Words) (10 Marks)

Citizen Charters are the documents which provide details regarding manner of engagement with public, standards of delivery of services, grievance redressal, service quality,

They are more moral than legal:-

more moral

- moral obligation on part of service providers to provide for services.
- NO. legal document or statute to determine as to the standard of service delivery.
- NO appellate body to hear for grievances if not provided with services.
- not compulsory for every public institution to institute Citizen Charter.
- NO defined guideline for framing Citizen Charter.

Remarks

Legal

- Grievance Redressal mechanism ensures its legality.
- if service quality not ensured, service provider can be held responsible.
- moreover Redressal should be done in a fixed timeline.

Hence it can be said that citizen charter though has certain legal seemingly concept yet here greater moral sanction.

- if citizen charter not followed
 - Reduced trust in service delivering body.
 - Naming and shaming on social media
 - Blot on reputation of service provider

This is not at all enforceable by law.

3 1/2

Remarks.

Q10. What does success mean to a civil servant? What are the obstacles faced by them in achieving success in their career. What steps can be taken to win such obstacles?

(150 Words) (10 Marks)

Civil servant by definition means service to civilians. The best success comes when we see the eternal smile on the face of the people post ~~the~~ delivery of our services.

In people's success lies civil servants' success

+ Better life
+ Security
+ Social Indicators ↑

Obstacles faced by them :-

- Political Intervention
- Paucity of funds
- widespread nepotism, kinship, ~~the~~ bureaucracy
- red-tapism
- Resistance to change
- diverse need of people - (diversity of our country)
- fringe elements - non-state actors like Naxalism, terrorism, militancy

Explain these bullet points

Remarks

- o populist measures -
- o skewed development
 - led standard of life of coastal people (Mumbai, Goa)
 - hinterland deprived (Bihar, U.P.)

Steps

- o Public private partnership for funds, deployments
- o Change management by addressing the issue of person in administration by ensuring their job security
- o Cadre management
- o Exit - for the dead woods - not being effective in delivery of services to people
- o vigilance - Greyhounds - telegraph for Naxalites
- o Increasing trust on administration - adopting Kerala police model (Citizen-police interface) etc.

3

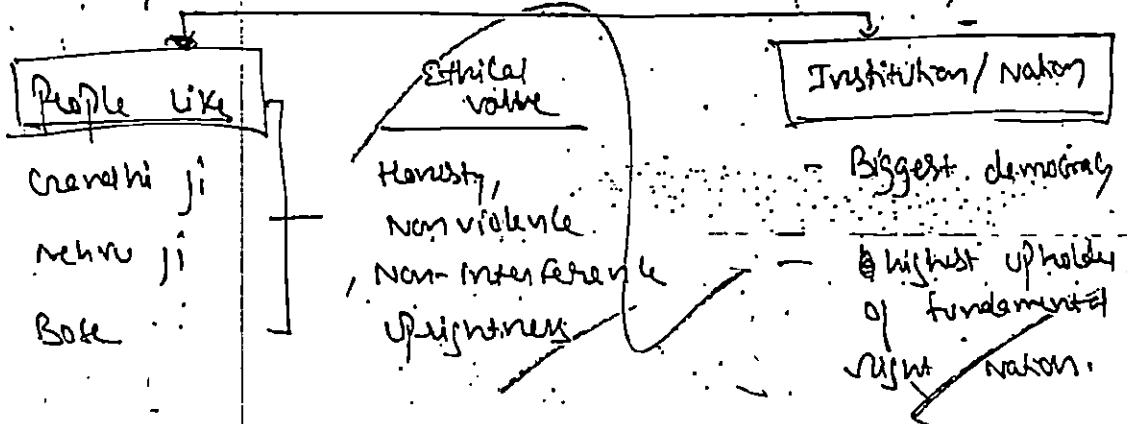
Remarks

Q11. How the innate qualities of people of a country affect ethical values and the effectiveness of its institutions? Which matters more for progress and growth of the nation---'people' or 'institutions'--- and why? Which of the two is more important for good governance? Give reasons. (150 Words) (10 Marks)

Institutions / organisations are the assemblage of body of individuals who are grouped together for a defined common goal.

According to Chester Bernard organisation are consciously coordinated association of 2 or more persons.

Thereby it can be observed that it is the individuals who makes institutions & thereby nation. NOT vice versa.



Clearly out of 2 people & Institution

People matters because:-

- 1) People's ideas, opinions, attitudes determines the goals of Institutions.

Remarks

It is the people's underlying values which determines institutions Culture

People aggressive - Institution would adopt unfair means.

People ambitious & conscientious - Institution would adopt fair, upright, moral means.

People's affecting structure of institution.

People orthodox, reserved, archaic principles - Rigid structure (Law, Rules, hierarchy oriented)

People liberal, open minded - Flexible structure (Citizen centric outcome oriented)

Hence it is the people who provide the flesh (living elements) to the structure (skeleton) of institutions.

3

Remarks

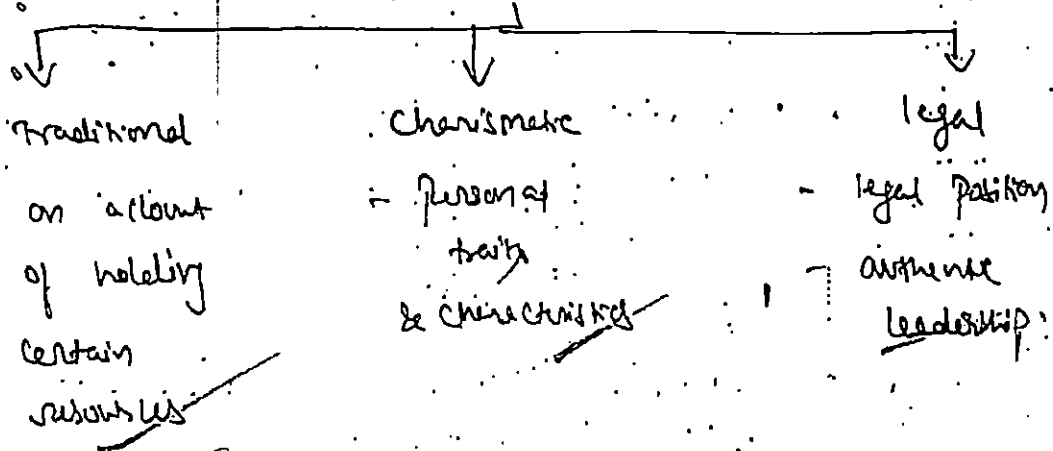
People | Keep | check on institution & so help them keep improving.

Q12. Concept of accountability is inherent to the Weberian hierarchy. Illustrate.

(150 Words) (10 Marks)

In the Weberian hierarchy:

there are 3 types of authority :-



In the Weberian hierarchy :-

- o It says there should be clear reporting relationship among individuals.
- o levels of individuals should be widely delineated.
- o officers should not be treated their position as owner of resources rather trustees.
- o thereby in the reporting relationship behaviour, strict rules & regulations hierarchy.

Remarks

There is no biasness in the system of management.

When one is accountable & responsible to immediate superior for their acts of omission & commission accountability can be ensured.

However, as Weber did not recognize informal relation prevailing in the organization so acts of informal activity would go unaccounted so accountability would not get noticed comprehensively.

Hence it can be inferred that Weberian hierarchy despite limitations possesses potential of ensuring accountability.

3

Remarks

SECTION - B

In the following questions carefully study the cases presented and then answer the question that follows:

Q13. Although India is amongst the fastest growing economies in the world, it still has one third of the world's illiterates. India is now confronting the perils of its failure to educate its citizens, notably the poor. India, being a mixed economy, needs government intervention in the area of education because education driven by profit motive cannot benefit the masses. But the condition of government schools in India is pathetic. Except for two or three states, all the Indian states have poor educational statistics. More Indian children are in school than ever before, but the quality of government schools has sunk to spectacularly low levels. The children in these schools come from the poorest of families - those who cannot afford to send away their young to private schools elsewhere, as do most Indian families who have the means. India has had a legacy of weak schooling for its young, even as it has promoted high-quality government-financed universities. If in the past, a largely poor and agrarian nation could afford to leave millions of its people illiterate, that is no longer the case. Not only has the high growth ensured that we have a shortage of skilled labor, the nation's many new roads, phones and television-sets have also fueled new ambitions for economic advancement among its people - and new expectations for schools to help them achieve it. In the light of the grim picture of public schooling in India suppose you are a District Collector, and a group of poor people approach to make you aware about the pathetic conditions of public schools in their areas. They handed you a letter that contains five problems regarding dismal states of schools i.e.

- (a) Lack of hygienic toilet facility especially for girls as there are common toilets only,
- (b) Non availability of clean drinking water,
- (c) Lack of proper security,
- (d) Absentee teachers and
- (e) Rude behavior of teachers and staff with the students.

Because of such problem often parents are not sending their children. Dropout rate is also high. Your education minister also expects something concrete from you, as he has to answer local public and media about this issue. With respect to such problems how will you go about providing solutions so that your action may become example for others to learn?
(250 Words) (20 Marks)

Remarks

The Issue plaguing the area is the dismal quality of education facilities provided to the younger generation. In particular issues of hygiene, drinking water, security, Absenteeism & Rude behaviour of teachers are prime cause of concern.

With respect of such problems certain measures as a district collector I would like to take:-

a) For hygienic toilet facility

- Issue a circular in the district that all school should have a sanitary & functional toilet within their premises.
- Since education minister is also ^{supportive} ~~asking~~, I would ask for Budgetary allocation for this purpose.
- Awareness campaign among village by taking an Board Role models held by local people.
- Giving a caution that if such sanitary toilet facility are not constructed within certain time limit after sanctioning of Fund, their license right to hold can be cancelled.
- Convince local citizens to send their waste only to schools having such facility.

Remarks

- Guidelines for proper sewage disposal & contact with PWs to remove the solid waste at frequent intervals.
- Periodic cleaning.

b) Clean drinking water

- Install Reverse-osmosis plant at schools
- if well present in premises - first clean & then bleach it
- water cooler in summers.

c) Lack of proper security

- Installation of CCTVs
- Post Constables at road turns of schools
- security guards
- Common vehicles with guards & proper schedule of their timing of arrival & departure
- Award at entry gate to maintain system of rules coming & leaving the premises.

d) Absentee teachers

- Biometric attendance
- Performance linked pay
- Recognition by award to highest attendance of teachers.
- scope of promotion
- Pay scale hike would take into account disciplinary features of a attendance

Need not think beyond what you don't have

How about using community policing

Remarks

e) Role Behaviour of teachers:

- Sensitivity training of teacher
- Refresh training + to unlearn the adverse behavior
+ to Relearn the unlearned good, amiable student friendly behaviors.

- ~~Learning~~ leading by example

- if a kind time s. may take a class address once a week in certain school to act as a role model of interaction with students.

Is it practically feasible?

However to achieve these ends it seems that it require a good chunk of money. Education minister can be taken on board to convince the finance minister to release certain funds towards this area.

It can be done on a pilot basis - an experiment on few schools. slowly it would be emulated by other (schools).

nominal pay of Rs 2. student per week can be charged for operating expenses of water coolers, sanitary toilet, periodic cleaning etc.

Regular visits by me or some other officials would keep the officials & staff on their toe to effectively manage these things.

Would this not discourage them?

64
62

Remarks Hence by adoption of these measures my action can become example for others to learn.

Q14. For thousands of years, man has exploited the earth in the name of development. In return, instead of replenishing it, we humans defile it and pollute the environment. Be it forests, natural resources, water, soil, rain, mountains, winds, flora or fauna, we have ravaged it in the name of our use and needs. By making concrete jungles out of green belts, we have destroyed the ecology in the garb of growth. After exploiting the earth for hundreds and thousands of years, the planet is now taking its revenge. Can we grudge this, for this is our own doing and we cannot escape the penalty? But then is it too late to correct our mistakes? Well, pause for a moment and think. For the time immemorial most of the people have initially been concerned with the goals to achieve and then pragmatically considered means available to them. In other words end mattered first, means were chosen according to their compatibility with desired ends.

In the premise of this paradigm evaluate the following thoughts.

- What is the relation between means and ends?
- What was the idea of Gandhi in this regard?
- Illustrate the relevancy of the whole concept in context of modern world.

(250 Words) (20 Marks)

The case presents a classic example of how persons in pursuit of their goals regard the means as second fiddle. In fact they even go to the extent of adopting immoral, unwarranted, unjustified, untenable means to fructify their goals.

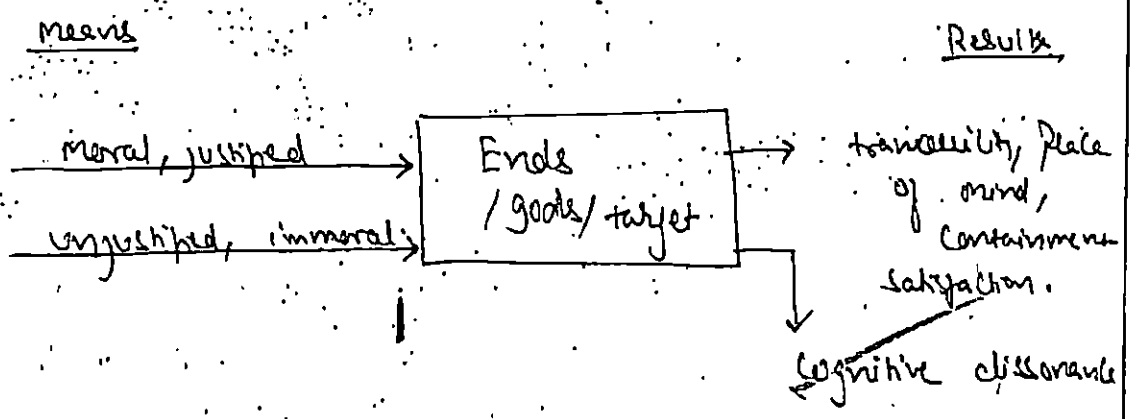
1) Relation between means & ends.

Whenever a person is in pursuit of something it becomes its end. However, the way he adopts in achievement of that ends determines its means.

In the end-means chain, End can be defined as terminal value one would like to

Remarks

achieve while means would connote transitional
value one would aim for.



25

various thinkers have different opinions:-

utilitarian approach:- gives weightage to goals / ends

Kantian approach - to means - 'sense of duty'.

However it can be summarised that we should strike to find morality in both the goal & means.

b) Chandhi ji

said that though in pursuit of economic advancement our ecosystem should not get compromised.

famously he noted - nature has enough for everyman's need not for everyman's greed.

so in the 'garb' of growth we should not

It was asserted in different content

Remarks

15

Subject our Environment is on whims & fancies of economic advancement.

Disc
mean
conce

He says:- we have taken the Earth not as a loan from our forefathers but rather as a loan from our children so we should at least strive to return it back in the form we have taken from them.

- 1) In the present context when there is wide prevalence of the cry of Economic Upheaval we should not neglect our morality of means as to how we ~~strive~~ to achieve it. Our pursuit of growth should not come at the expense of deterioration & loss of ecosystems which would endanger the sustainability of future generations to ~~come~~.

27

Moreover it should be noted that even in the process of growth also we can adopt sustainable solutions like:- Blue Economy, Green Bonds, Carbon trading, offset mechanism, Green Budgeting, National Afforestation Fund, Internal Carbon Price, Carbon ~~tax~~, Clean energy ~~cars~~. Hence these steps could ensure

Remarks morality in our means also. And our growth could also ~~not~~ be compromised.

Q15. The Civil Services Exam is one of the toughest and the longest exam system in the country. With the limited number of attempts and nearly five to six lakh applicants appearing each year, of which only 1,000 or less get selected, there is a huge pressure on the candidates to crack the exam and it may lead to the bouts of depression, anxiety and mental stress. Civil Services candidate faces many issues during the course of the preparation. Many candidates leave their homes and move to metro cities for coaching and preparation. They take up accommodation that gives them little comfort. Most of the aspirants do not know how to cook, and some in order to save time eat at the roadside stalls or depend on "Dabbawalas." Having improper food and uncomfortable living, many aspirants end up having health issues. Besides, the coaching institutes in order to produce good results put pressure on the candidates to increase the hours of studies. Loss of sleep impacts the body and the aspirants get totally exhausted. Overall level of stress is very high. For an exam like UPSC, where there is cut-throat competition, the only goal of aspirants is to somehow clear the exam and they ignore the insurmountable pressure on them. You are also one among them. After repeated attempts you failed to qualify this exam and you are in stress as you have lost most valuable time where you could have easily opted for alternate career. One of your best friends has met the same fate and he is in depression. His mother calls you and asks you to take care of her only child. She requests you to motivate him to something big in life, one examination does not make or break everything in life. In the given scenario, how will you motivate yourself and your friend? And, how will you cope with your stress? (250 Words) (20 Marks)

Something big / success in life gets moulded on different parameters. But the most important one is tranquility / peace of mind. Present life provides a candidate undergoing all the horrors of life to achieve his dream of becoming civil servant but needs some follow-up. I myself a need grant, could try to convince him by ways like -

1) Short hand solution

- Engage ~~into~~ into deliberation with my friend & his family member (mother)
- Convince him regarding the repercussions of his depression on himself and on his family members.
- Provide him certain role models who have become successful in life but in their initial phase his could only met with failure. Examples of facebook owner mark Zuckerberg is noteworthy.
- Take him on a ~~to~~ holiday avenue to get his mind refreshed.
- Since I am also an aspirant, I would make him meet few guys who also had seen failures but are now doing good in their lives.
- Moreover I can bring this into his notice that though he made his diligent & courteous effort but this still could not have his cup of tea as many bright students spend 4-5 years SNIT could not clear. On the other hand an average student clears it in 1st attempt itself.

Remarks

- Failure should be accepted
- Realistic goal can be set up

Ask him to keep faith on himself

- o Religious help - God always does good for his child.
Everything happens for good.
God might be having something great in store for you.

Long term solutions for him as well as me:-

- o Could meet certain successful candidates & present our case and ~~also~~ request them to find the flaw in our strategy.
and after finding it we can, once & for all, give our best & last shot at clearing this exam.
- o However at the same time second best alternative should be thought in mind... what if not??
- o If time permits we should also devote few time for our second best alternative.
- o At the end we should be brave enough to take the not only success but also failure by our stride.
- o Success & failure are part & parcel of life.
- o Life means it should keep on rolling ~~and~~ ^{and} ~~not~~ ^{not}

Remarks

that what is warranted in this case to move on.

Need to answer in other question's context too.

5

Q16. Public utilities and spaces in India are in a bad shape. Roads, water supply, street lighting, market cleanliness, railway stations, parks, community centres, public toilets, rivers and ponds are considered as the sole responsibility of the government to maintain without charging anything. People consider that they have rights to better public utilities and public spaces solely on the basis of government's ability to provide them. However, there is an anomaly in the society. People when travel in local trains do not follow the rules related to hygiene and sanitation but when the same people travel in Metro trains they follow all the rules. Similarly, when people roam in local markets their behaviour is different as comparison to that in Shopping Malls.

Based on the above case, answer the following questions:

- (a) What should be the ideal way to manage the quality of public utilities and public spaces in a populous country like India?
- (b) Identify limitations of each competing options.
- (c) What is the role of peer pressure in this context? (250 Words) (20 Marks)

The present case portrays the pathetic condition of our public utilities. However such precarious situation is attributed only to the failure of government would be a hoax rather it is a equal responsibility of citizen to maintain the upkeep of surroundings.

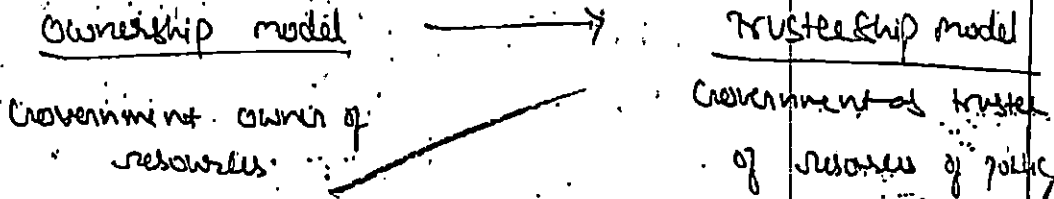
a) Ideal way to manage:-

1. Impose a penalty on a person littering the public spaces.
2. making people aware by sensitisation of utility of keeping public places clean and hygiene.

Remarks

3 make or realise people they are real ownership of public utilities

4 Change in governance model



5 Installation of CCTVs; oversight mechanism to create a deterrent effect

6 User charges on the presence within the spaces

7 Naming & shaming the persons littering the spaces

8 on the part of government authorities - using proper citizen charters

9) Limitations of options (1-8) Community can be also assigned their role.

1) - would exit from the public utilities. People would strike to use only private places.

o reduced trust on government

o Post-hoc hegemonic attitude of government

It should be affordable to all

2) Still people are awareness, but does engage into reckless attitude of blotting the public spaces

Remarks

2

384 - People might take the public place more as guaranteed and instead of sanctifying it. Rather end up disfiguring it further.

5 - undue intervention, private intrusion, human rights violation

- Not everywhere CCTV can be installed like in public toilets.

7 - social disorder, ~~it~~ would breed hatred in society towards one another. = disturb social fabric

6 & 8 - options seem to be most justifiable & pertinent ones.

Q3C Role of Peer Pressure:-

- act as a constant reminder of our duties & obligation to state.

- conscience keeper

- However peers should themselves be responsible

if they are they would slowly transform the person engaged into irresponsible activity.

- fear of getting outgrouped

- fear of social ostracization.

} if not kept our behaviours in tandem of them.

Remarks

2 1/2

1 1/2

Q17. Mr. 'X' had applied under RTI Act to the District Planning Officer who was also PIO, asking information about unspent balance of the last five years on account of MPLAD funds. The name of a particular MP was mentioned in the RTI application. The PIO knew applicant to be a political opponent of the particular M.P. The PIO came to know informally about the applicant's plan to discredit the sitting M.P. in the forthcoming General Elections, by bringing these information in the knowledge of the voters.

The following are some suggested options for PIO. Evaluate the merits and demerits of the options.

- (a) PIO should ask M.P. whether he should provide these information to the applicant because MP is third party in the case. According to the act, third party consent is mandatory.
- (b) PIO should refuse to provide information because the applicant might use these information against the local M.P. to discredit him.
- (c) PIO should provide all the information as has been requested whether local M.P. likes or not.
- (d) PIO should seek the guidance of District Collector Cum District Election Officer because information sought is related to his jurisdiction and is political in nature.

Also please indicate (without necessarily restricting to the above options) what PIO should do in future in order to avoid such controversies? (250 Words) (20 Marks)

Present case exemplifies the various ways how RTI can be used / misused by political parties to earn political dividend.

(a) Asking M.P.

merit

- o following the rule of law.
- o M.P. will be able to save his image.
- o Possible disorder might be prevented as if certain blame worthy come out it might be base of contention between parties.

Is MP third party here?

Remarks

- o chances of political patronage from present mp
- o fear of mp to loose next election would be restricted to certain extent

Demerit

2

- o would defeat the purpose of RTI
- o mp might ask PFO not to divulge certain information
- o certain information of public interest would never see the light of day
- o Right of citizen to have full information of candidates would be defeated & unworthy candidate would get elected

b) return to provide information

Demerit

1/2

- o Against the code of conduct
- o Procedures laid down should never be hijacked
- o against rule of law
- o distorted voting of public (uninformed)

merit

Are you there to serve MP's interest only?

- o mp will be able to save his face
- o chance of political patronage from present mp
- o chance of election of MP ~~candidate~~ ^{would remain}
- o divulge all information

merit

- o informed voting in next election

Remarks

- Selection of worthy & better candidate wins. democracy
- Role of money & power politics would come down
- Right precedent.
- in consonance with rule of law.
- Right of Information upheld.

2

Demerits

- public disorder against the existing candidates.
- law & order issues.
- MP might look in next election.

d) seek guidance of District Collector by District Election Officer

merits

- Better comprehensive, expert advice
- Accountability would be shifted to collector.
- Collector can go into information & find its veracity. of the true can be divulged.
- In confusion it's better to get senior advice.

2

Demerit

- escapist tendencies reflected.
- wrong precedent
- Not every situation in future would be black & white so how many time will PTO seek advice.

What would he do in future?

e) In my advice a meeting of PTO, District Collector

Remarks & other responsible body be held whereby the information could be disclosed & seen whether it would give certain benefit to the general security & interest of public at large. And they can be provided.

Q18. One small area of a district headquarter town is in the grip of encroachment. As a result, people face lots of problems due to the congestion of roads and the most affected lot are senior citizens, who face difficulty in crossing the congested and crowded roads. This is creating a problem about two roundabouts and two parks of that area. Besides, area is also very dirty and there is no arrangement of cleanliness. Senior citizens of that area have appealed to the state government to appoint a young but disciplined and energetic officer in the town to take care of the problems and grievances of the people. Executive officer of the local civic body said they were doing their best to clear the encroachments in the town from time to time. However, once the encroachments were removed, the same people find other sites in the same area to be encroached upon. Residents desire that there should be some attempts to beautify these places as are done in many other cities of the country. They also want beautification of parks so that even children can play. Local MLA is also ready to fund. You are Municipal Commissioner of the city and when a delegation of eminent people has come to meet you with a request to do something for the purpose, you checked up with your finance and accounts department, which expressed its reluctance to provide with resources.

What are the issues before you in this case & how you will execute options effectively?

(250 Words) (20 Marks)

Present case displays a small portrait of the current prevailing crisis of rapid, unplanned urbanisation of our cities.

where encroachment leads to congestion of roads & disfigurement of parks & poses a threat to life of vulnerable section - old age people living around.

Issues before me:-

- o wide ranging encroachment
- o resultant road congestion
- o threat to life of vulnerable section - old age people

Remarks

and their curtailment of their freedom of movement.

- demands of beautification of the area.
- scarcity of funds available with municipality.
- Beautification of parks & ensuring healthy air for the children to play.

My options would be:

1) Find out finding out the reasons of encroachment of the Lites Road:

- An expert committee can be instilled. Certain people of senior citizen brothers can be included. As justice should not only be done but also seen to be done.

2) After getting recommendations suitably convincing people not to be engage in such practices

by — imposing penalty on any further encroachment.

giving appropriate time & land to be rehabilitated for those engaging into encroachment.

Remarks

3) Since the demand is beautification of area. Adequate amount of funds can be ~~invited~~ procured from local ~~MCA~~ who is interested in doing so.

4) Appointing appropriate oversight mechanism, Public private partnership model to build parks in the areas, ~~lining~~ streets with shed providing trees.

5) Adopting a user charges - to deter people from littering the public places to make people feel responsible for the newly built & renovated public places.

6) A circular should be notified that Contractors should be held responsible for all the repair activity for next 5 years (as per RERA Bill, 2016 stipulates).

Hence by adopting above said measures the place can be beautified.

What about arrange men- of funds for such work?

6

Remarks