


## ETHICS, INTEGRITY AND APTITUDE

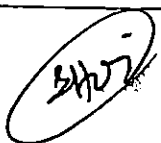
Time Allowed: 3 hrs.

Max. Marks: 250

Q.	Marks	Instructions to Candidate
1.	0	<ul style="list-style-type: none"><li>• There are 19 questions.</li><li>• All questions are compulsory</li><li>• The number of marks carried by a question/part is indicated against it.</li><li>• Content of the answer is more important than its length.</li><li>• Answers must be written in the space provided.</li></ul> <p>Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.</p> 
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Date 27/10/2017

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**GS SCORE**

## SECTION - A

Q1: Explain the following quotes with respect to the public service:

(a) "Your own Self-Realization is the greatest service you can render the world".

(b) "To handle yourself, use your head; to handle others, use your heart".  
(75 Words Each) (5×2=10 Marks)

(a) This quote means bringing self-inspection and rectifying one's behaviour and attitude to stand by ethics and morality.

public service

This quote means public servants should focus on

self-inspection and gradual

improvement with respect to ethics and morality. It

also means civil servants, instead of blaming others, should

Remarks

find fault in self and rectify them

(B) This quote means, one should use one's head to introspect oneself and then control oneself by understanding one's strength and weaknesses.

At the same, to handle others one should use empathy and emotional intelligence.

for public service, public servant should use one's

head for self introspection and improvement. public servants

should use empathy and emotional intelligence in dealing with public.

Remarks

It ensures public participation.

Q2: "Aristotelian and Buddhist ethics are alike formally: each advocates moderation". Discuss.  
(150 Words) (10 Marks)

Aristotle's virtue ethics  
call for middle way between  
two extremes. According to  
him, virtuous actions are  
those actions, which are  
in middle between two  
extremes for example -  
generosity is middle between  
two extremes of meanness  
and prodigality.

Buddhism also called for  
middle path. Buddhism  
advocated to avoid

Remarks

extremes for both desires  
and penances.

Both Aristotelian and Buddhist  
ethics advocated path  
of moderation

2

Also discuss  
their view on  
rational exercise.

Remarks

Q3. Do you agree that parochialism creates devilish leaders and threatens common survival? Discuss with respect to the usage of religion as a tool by the people to increase enmity. (150 Words) (10 Marks)

Parochialism creates devilish leaders. It divides society on caste and communal line and prevents incultation of unity and integrity.

Use of religion as tool to increase enmity results in communalisation of society.

Hatred between different communities brews in such society and gets erupted in large scale communal riots.

Remarks

parochialism prevents adoption  
 of liberal attitudes,  
perpetuates orthodoxy and  
prevents modernisation and  
development of common  
composite culture which  
 has become necessary for  
common survival.

2 1/2

- Discuss - various incidents  
 related to the same.

Remarks -

Q4. Illustrate the following statements with respect to the transparency:

- (a) "Transparency is a prerequisite for accountable government".
  - (b) "Transparency is an ethical imperative a duty for government and administration".
- (75 Words Each) (5×2=10 Marks)

(a) Transparency exposes government's decisions to scrutiny of people. Scrutiny by people brings accountability in governance. Transparency also acts as deterrent to government officials and prevents any wrongdoing. Transparency increases participation of people in bringing accountability in governance.

12

Discuss various ways to ensure it

Remarks



(b) Transparency is ethical  
imperative for government  
and administration to  
inculcate at each and  
every stage of governance.

Seeing transparency as ethical  
imperative will bring  
self-accountability in  
governance. Transparency will  
no longer seen as obstacle  
in smooth functioning of  
government but it will  
seen as a measure for  
achieving more effective  
governance good

2

Q5. Define the connotation of the word "the common good". Discuss the role of voluntary organizations in maintenance of that. (150 Words) (10 Marks)

Common good means public interest and collective interest of society. Some examples - river; action against corruption, measures for prevention of pollution etc.

Voluntary organizations play larger role in upholding common good.

E.g. - Campaign of ~~Administrative~~ Association for Democratic reforms against criminalization of politics.

Remarks

India against corruption's

Campaign against corruption

in 2012.

Voluntary organizations mobilize

people, make them aware

about their rights, help

in delivery of government  
services.

Right to information act is itself

product of many voluntary  
organisations.

Voluntary organizations are

major stakeholders in

maintenance of good common  
good.

Need to  
give examples  
of such  
organisations.

3

Remarks

Q6. Differentiate between any two of the following terms:

- (a) Commitment and Dedication  
 (b) Values and Beliefs  
 (c) Honesty and loyalty

(75 Words Each) (5×2=10 Marks)

① Commitment → Commitment  
 is obligatory Commitment

towards a cause means  
 one has obligation to pursue  
 that cause. It may be  
 due to past promise or  
 due to one's position or  
responsibility

② dedication is about  
 one's active desire and passion  
 to pursue a particular  
cause. There is no element  
 of obligation.

Remarks

(C) Honesty is about being  
integral and avoiding any  
dishonest ~~act~~ It is  
Commitment to values and ethics.

Whereas loyalty is about  
being bonafide to ones  
Employer or any one.

Honesty and loyalty may come  
into conflict. Eg. Corruption  
in any organisation may compel  
honest officer to expose it,  
however loyalty to organisation  
may prevent the officer from  
exposing it.

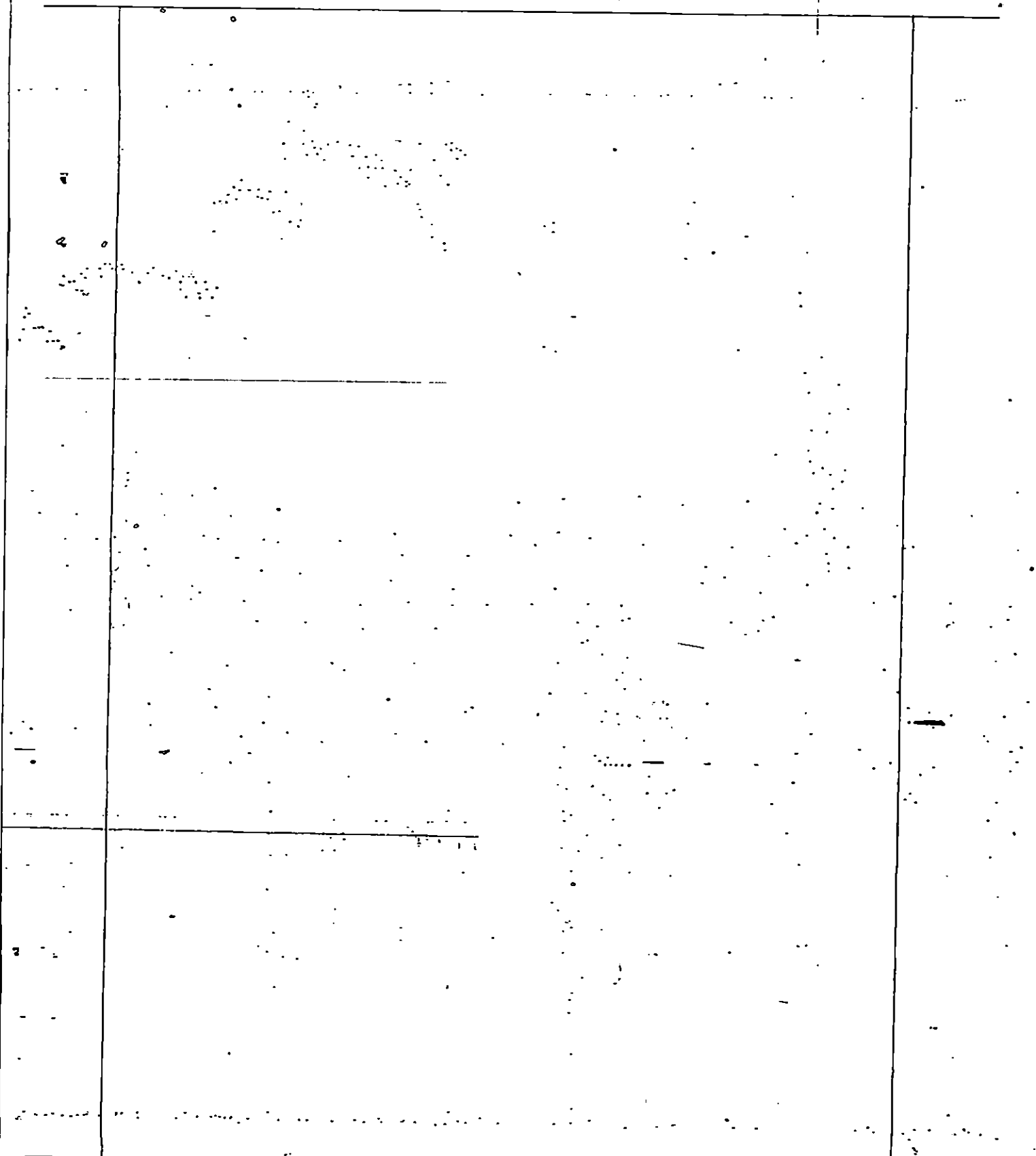
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Remarks

Q7. What is normative ethics? How does it save a leader from deviation from the ideal path? What difficulties occur if a Civil Servant rigidly sticks to normative ethics rather than taking help from the wisdom of normative ethics by factoring in the ground realities?  
(150 Words) (10 Marks)

Remarks

**GS SCORE**



Remarks

Q8. What is structural discrimination? Why is legislation alone insufficient to alleviate them?  
 — Suggest ethical measures to remove the structural discrimination.

(150 Words) (10 Marks)

Structural discrimination is  
 about discrimination arising  
 out of structure in the society,  
 and which is reflected in  
 the institutions only.

legislation alone is insufficient

because rule of law comes  
 into play only after the  
~~discrimination~~ is reported. And  
 only conviction rate is low.

which makes them ineffective.

law also do not address

attitudinal aspects of

discrimination.

Remarks



ethical measures to remove  
structural discrimination -

(i) value based education  
with emphasis on equality,  
humanism

(2) inculcation of rationality  
and scientific temper

(3) addressing prejudice  
and stereotype of people

by bringing attitudinal change  
Information, education and  
communication campaign.

Along with there is need

to focus on ethical and  
attitudinal aspects to remove  
discrimination.

good  
content

3/2

Remarks

Q9. Answer the following questions based on the concept of conscience:

- (a) What is conscience? Explain the following quote with respect to that - "In matters of conscience, the law of the majority has no place". (Mahatma Gandhi)
- (b) How is conscience shaped by the education, law, and authority? What is the importance of conscience in decision-making? (75 Words Each) (5×2=10 Marks)

⑧ Conscience is seated in one's inside. It is an act of mind which comes into play when intellect passes a judgement.

This quote means Conscience is individual centric, it comes from one's inside and may not comply with law of majority. Gandhi's civil disobedience movement was driven by conscience. Conscience may enable someone

Remarks

to question any prevalent belief  
in the society.

(2)

(b) Education, law, authority

Strengthen ethical aspect

of individual, which in

turn strengthen ~~ethical~~

~~aspect~~ Conscience.

Conscience helps in addressing

ethical aspects of any problem

during decision making. Conscience

helps in addressing ethical

dilemma of civil servant.

E.g. Taking action any

corrupt contractor who

has political patronage and  
connections.

Discuss  
role  
of  
these all  
separa-  
tely.

(11/2)

Remarks

Q10. "A person may cause evil to others not only by his actions but by his inaction, and in either case he is justly accountable to them for the injury." Elaborate the essence of Mill's statement with respect to corruption. (150 Words) (10 Marks)

This statement means evil can be done not only by action but also ~~by~~ inactions.

Essence with respect to corruption-

Corruption may result not only of commission of any action but also by inaction.  
 E.g. - A civil servant may be honest in his personal Capacity but his inaction of not taking action against corruption committed by his colleagues ~~will~~ be equally

Remarks

responsible for Commission of  
corruption.

e.g. Coal block allocation  
Case, in which then  
Coal Secretary failed to  
upheld public interest.

Corruption is committed not only  
by deeds but also by inaction.

Both have to addressed for  
eliminating corruption.

How does it affect  
social fabric?

3

Q11. Define any two of the following attributes with respect to the civil services:

- (a) Serenity  
 (b) Beneficence  
 (c) Practical wisdom

(75 Words Each) (5×2=10 Marks)

(b) Beneficence

Beneficence is about having

empathy for weaker sections

of society. It is about

ensuring welfare of weak

and unprivileged section

of society. Beneficence in

civil services bring active

desire among civil servants

to stand for unprivileged and

address their concerns.

1/2

It simply means work for others.

Remarks

(C) practical wisdom.

practical wisdom is about,  
 use of wisdom depending  
 upon situations. Wisdom  
 is about judging about  
 right and wrong of  
 any issue or aspect.

practical wisdom helps civil  
servants in ~~standing~~ for  
 upholding integrity, honesty  
 and also helps in bringing  
probity in governance.

How is it related  
 to other virtues?

1/2

Remarks

Q12. What is social contract theory? Did you find ethics as guiding principle in it? Discuss.  
(150 Words) (10 Marks)

According to social contract theory, citizens were given up some rights in the lieu of safety and protection by the state.

Thomas Hobbes gave this theory.

State by enforcing law

and order maintain ethics

and morality in the society.

In this theory, law made by

state upheld ethics and values,

people, themselves don't follow

ethics and moral. It is

fear of punishment

Remarks



of violation of law which  
enforce ethics and morality.

Hobbes considered people as  
selfish. According to him,  
 people in pursuit of selfish  
desire can not care for ethics  
 and morality, so formation  
 of State becomes necessary to  
 check people's selfish motive...  
 and upheld ethics and morality.

3

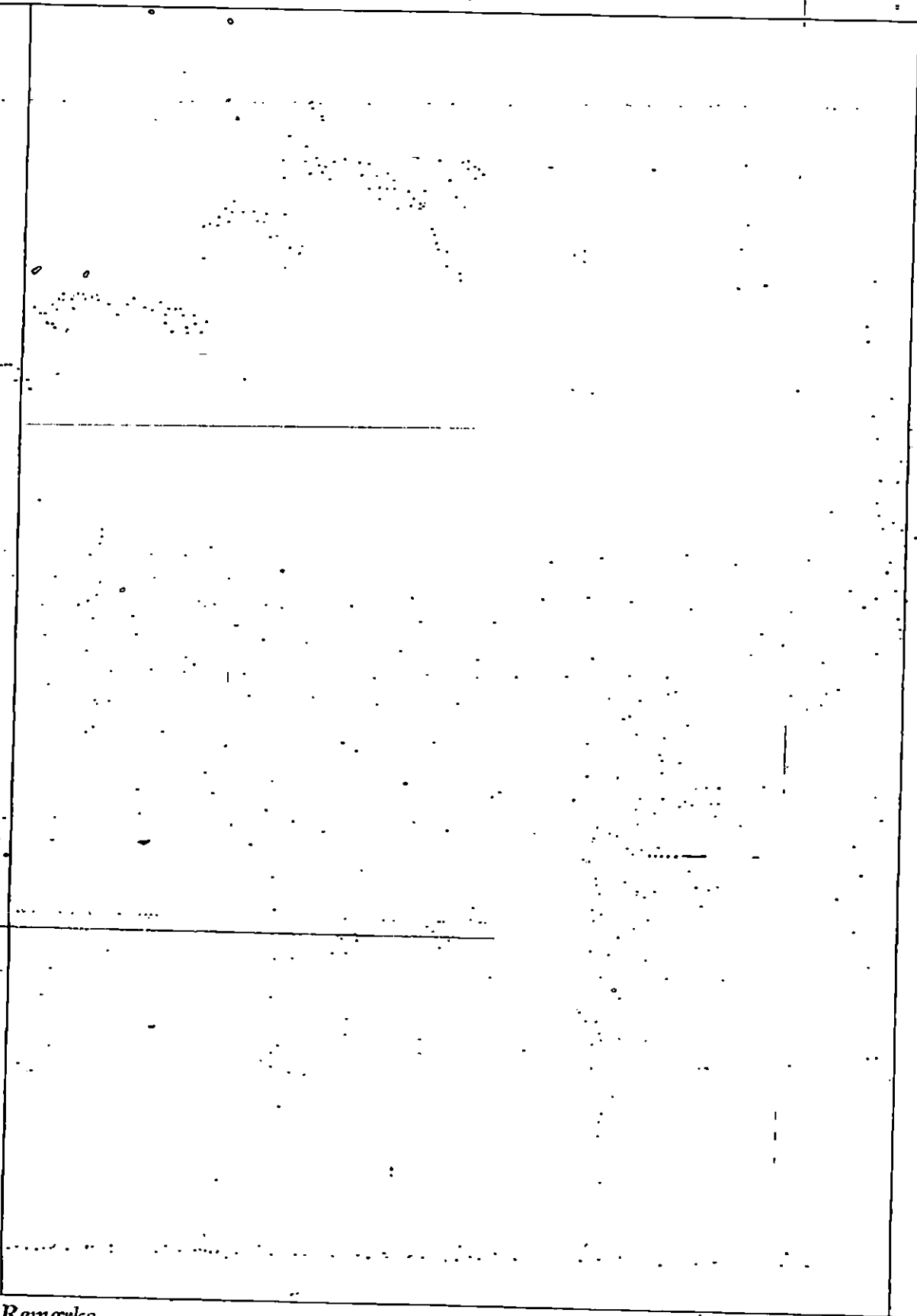
Remarks

**Q13. What is Confucius famous for? Why his teachings are still relevant in the modern society? (150 Words) (10 Marks)**

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**Remarks** \_\_\_\_\_

**GIS SCORE**



*Remarks*

## SECTION - B

In the following questions carefully study the cases presented and then answer the question that follows:

Q14. You are DM of a district where a big infrastructure project is underway which is apprehended to displace large number of villagers. The work of building that infrastructure is often interrupted by environmental and social activists who off and on organize massive protests. The project is stipulated to be commissioned very soon by the Prime Minister and the project work has stopped for more than two weeks. Which of the following options would you prefer to take and why?

- Use of the force to disperse the protesters and arrest the leader.
- Talk with the leader, hear the complaints and apprehensions, convey that to the government and request quick redress or assurance in writing for the same so that work can begin.
- Try to negotiate, give assurance of redress of complaints and apprehension as far as possible and request the leader and protestors to leave the project site immediately, failing which, resort to the use of force immediately.

(250 Words) (20 Marks)

This case is about land acquisition for infrastructure project and consequent displacement of people.

Stakeholders: government, villagers, environmental and social activists.

(a) This option is not going to resolve the problem. Use of force will be seen as highhandedness of government officials. Grievance of people

Remarks

Force should be used as last option only

will remain unresolved and  
discontent may erupt in future.

(b) This option is the best. This  
will address complaints and  
apprehensions of people about  
the project. The DM will  
be able to understand people's  
problem. Assurance for redressal  
of grievance will give confidence  
to people that government  
will not be injustice to them.  
In fact, this option will bring  
durable solution.

(c) As far as trying to  
negotiate and giving assurance  
of redressal of grievance is  
concerned, it is right approach,

- Remarks

However, immediate use of  
 force for failure of protestors  
 and leaders to vacate the  
 place upon request will  
 be harsh step. Use of  
 force may intensify protests,  
 leaders and opposition party may  
 use that issue.

Option B will be best option,  
 This is participatory and  
 collaborative approach to resolve  
 the problem of this case.

Remarks

Q15. Strict discipline is the hallmark of a good administrative system. There are increasing cases of subjugation and insubordination in administrative setups which de-motivates both subordinates when they are suppressed and bosses when they are disobeyed. Annual Performance Reports and strict adherence to the official Code of Conduct are the two most important mechanisms to ensure discipline in an administrative system. Suppose you are head of a government department with 50 subordinates, elaborate how would you act in the following situations?

- How often would you use Annual Performance Report as a threat to the erring officers and why?
- Is Annual Performance Report a full proof system of assessment of employees?
- Do you think that two way assessments (boss & staff and staff & boss) can lead to a full proof assessment of the staff in an administrative system?
- Can you argue that motivating the staff for adherence to Code of Conduct rather than threatening, censoring or firing is more sustainable way for maintaining discipline in a large organization and the latter as means to restore discipline are dispensable?

(250 Words) (20 Marks)

This case is about discipline  
in administrative set up.

State holders: head subordinate employees

(a) Annual performance report as  
a threat will be used in  
extreme cases, when subordinates  
are obviate and not  
mending their ways despite

Remarks

repeated warning from head of the organisation. Otherwise they will be motivated to be disciplined. The repeated use of threat may create fear or may result in erosion of authority of head.

(b) Annual performance report is not full proof system. It involves

subjectivity. Collusion between head and employee may result in faulty Annual performance report.

1 It is actually objective

(c) Two way assessment will be improvement over one way assessment (assessment of subordinates by boss)

Remarks



but it will not ensure  
full proof assessment of  
staff. The objectivity  
subjectivity will  
 remain in assessment. Further  
office politics and alignment  
 on the lines of caste and religion  
 will affect this process.

1 1/2

(d) Motivating staff to adhere  
 to code of conduct is more  
sustainable way. as this will  
encourage and enhance confidence  
 in staff to adhere to code  
conduct. However threatening  
censuring and fining cannot  
 be completely dispensed with.  
 They can be use seldom in  
extreme cases.

2

Q16. You are head of an organization which has large public interface. One day an old man approaches you and complains that one Assistant in charge of Old Age Pension Scheme is demanding Rs. 100.00 from him for clearing his pension claims. He has further revealed that this is a common practice in this office and those who do not pay the bribe money, are harassed. You have become very upset with the state of affairs and want to solve the problem of the old man along with bringing some qualitative change in the work culture of the organization, for better service delivery.

- (a) What are the options available to you?
- (b) Evaluate each of these options and choose the option which would you adopt, giving reasons. (250 Words) (20 Marks)

This case is about corruption  
at work place in delivery of  
government scheme.

Stakeholders : Lead of organisation  
employee  
beneficiaries

(a) options available are -

(1) Addressing the problem of

old man personally and taking  
action against officer who asked  
for bribe.

(2) bringing systematic systemic

Remarks

reform at workplace in the  
 delivery of service so as  
 to address menace of corruption.

(3) status quo; not taking any  
~~option~~ action.

evaluation

(1) Ensuring that oldman doesn't  
 have to pay brbke and  
 taking action against corrupt  
officer will address concerns  
 of old man as well as give  
 signal to other employees to  
 not take any brbke. However  
this option will not address  
 root causes of corruption. The  
 problem of corruption will remain  
 of workplace

Remarks

② Bringing systemic reform such as single window approach for service delivery, putting of grievance redressal mechanism, strengthening of values and ethics among employees and putting an ethics infrastructure for ensuring <sup>compliance</sup> of code of ethics and code of conduct will ~~be~~ address problem of root cause of corruption and bring desirable solution.

③ Status quo and not taking any action approach will further aggravate problem.

Option 2 of bringing systemic reform will be best option.

What would you do with alleged culprit?

7/2

Remarks

Q17. There are spiritual gurus and social activists who enjoy big following among people. Their messages flow easily among masses & people follow them. However, government spends lots of money on advertisement of its welfare and development programmes, yet people's response and participation is sluggish as exemplified in the "Swachh Bharat", "Beti Bachao, Beti Padhao", "Afforestation" and "Family Planning" schemes among others. There are many social ills such as child labour, dowry, and aggressive sexual assault of women. Answer the following questions based on the above case:

- (a) Do you believe that involving spiritual gurus and social activists to increase peoples' participation in welfare programmes is good? Give reasons.
  - (b) What are the difficulties in involving spiritual gurus and social activists for promotion of the government's welfare programmes?
- (250 Words), (20 Marks)

This case is about sluggish response of people towards welfare schemes despite a lot of advertisement.

Stakeholders: government, people, spiritual leaders

(a) Involving spiritual gurus and social activists is good.

(1) It will lead to increased participation of people in welfare and development programmes.

(2) They hold a lot of trust

Remarks

among people. It will lead to better delivery of government's message. e.g. use of spiritual leaders in counter-radicalisation strategy of government.

(3) Spiritual guru and social activists, sometimes, know local conditions in better way. Their involvement will lead to delivery of welfare schemes by addressing local conditions.

(B) Difficulties are -

(i) Involvement of spiritual guru may lead to communalisation of government welfare

Remarks

programmes, which should be  
secular process. During National  
movements, use of religious festivals  
 for mass mobilization led to  
communalisation

(2) There is trust deficit between  
government and social activist.

They might not be ready  
 Use of spiritual guru be made  
 in such a way that it will  
 not lead to communalisation.

Spiritual gurus from all  
 religion can solve this problem.

Bridging trust deficit ~~among~~ between  
government and social activist  
 and their involvement will lead  
 to better delivery and participation.

7

Not  
 write  
 extra  
 new-  
 ly.

Remarks

Q18. Due to proliferation of porn literature and videos in the era of increased mobile and internet, sick sexual addiction and perversion is fast increasing, not only among less educated and emigrant labour force living in slums, but also among the educated class and friends and family relatives leading to unwanted pregnancies, murders, suicides, etc.

- (a) If you are secretary in the Home Ministry of a State, what steps would you take to address the rising trend of sexual perversion and sex related crimes against children and women?
- (b) Would you suggest a complete ban on pornographic websites? Give reasons.
- (c) Why despite laws against perverted sex and sexual crimes, this continues, especially in big cities and metros?
- (d) Do you think that laws are inadequate? Give some arguments in favour of "social control" and "community vigilance" to curb such aberrations.

(250 Words) (20 Marks)

This case is about sick  
Sexual addiction in the era  
of information and communication  
technology.

Stakeholders : government, people, internet service providers

(a) following steps will be undertaken

- (1) Ban on websites featuring  
sexual videos against children  
by roping internet service  
providers

Remarks



- (2) Creation of an online anonymous mechanism for registering of complain
- (3) Awareness generation through Information, Education and Communication Campaign by involving civil society about dignity and respect of women and children
- (4) organisation of workshops in schools and making them aware about various aspects of touch.
- (5) Psychological treatment for sexual pevert
- (6) Sensitization of police
- (6) No, complete ban against pornographic site is not feasible and it also curbs individual's choice.

2/2

1

What should be the alternative?

Remarks

(c) Reasons for continuance

(1) Objectification of women

(2) patriarchal attitude

(3) low rate of conviction in laws

(4) Rise in Consumerism, selfish orientation and fall in values and ethics in society.

(5) Proliferation of information and communication technology.

(d) Laws are sufficient, but trials are slow and conviction rate is low.

Social control and community vigilance

will be more effective. Community vigilance will help in keeping eye on perverted people and prevent commission of crime. However, it should not result in moral policing.

Remarks

Q19. In recent times it has been seen that the Civil Servants rise from sleep only after a crisis assumes an unmanageable shape and form. It was seen during Uttarakhand natural disaster, adverse consequences of endosulphan in Kerala, coal mines accident in Jharkhand and Blue whale computer game inspired suicides in some states! Answer the following:

- Why a Civil Servant remains uninformed and indifferent to a brewing problem in the area of his jurisdiction— is it due to an individual officer's failure or a systemic failure?
- What homework should Civil Servant do before he gets charge of a particular region and a particular department in the context of the above mentioned problem?
- In what way technology can help Civil Servants in monitoring a brewing problem in the area of their jurisdiction?
- In what way regular interaction with people in his area of jurisdiction help in this regard?

(250 Words) (20 Marks)

This case is about indifferent attitude of civil servants towards problems in their areas of jurisdiction.

- (a) It is both due to failure of individual officers as well as systemic.  
 Sometimes, individual officers are not aware of local condition, they are unable to handle complexity of administration.

Remarks

1

after joining service. But some times, despite individual officers best effort, systemic problems lead to failure. systemic problems of bureaucratic interference, hierarchy feudalistic mindset come in the way.

(b) Home works to be done are -

(i) knowing to local conditions and problems such as problems of unsustainable tourism in Uttarakhand, conditions of farmers in Kerala etc

2

(ii) learn ability to connect with people, understanding their problems and addressing them in best possible way.

(iii) developing empathy and emotional intelligence

Remarks

Get aware of the people's aspiration.

(C) New technology can help in following way -

(i) social media can be helpful in monitoring communal situations in community sensitive area. (1 1/2)

(ii) Satellite imagery can help in assessing encroachment on river and other water bodies

(iii) Use of drones in crowd management to prevent stampede.

(d) Regular interactions with people, help civil servants keeping touch with people, understanding brewing problems and nipping them in bud so as to prevent crisis like situations. (1 1/2)

They can be informers too.

Remarks

